

# CERTIFICATE OF REGISTRATION

## Business Continuity Management System – ISO 22301:2019

Coalfire Certification, Inc. certifies that the following organization operates a Business Continuity Management System (BCMS) that conforms to the requirements of ISO 22301:2019 per the scope and boundaries statement detailed below:

|                 |                   |                 |  |
|-----------------|-------------------|-----------------|--|
| <b>COMPANY:</b> | RingCentral, Inc. | <b>ADDRESS:</b> | 20 Davis Drive<br>Belmont, CA 94002<br>United States |
|-----------------|-------------------|-----------------|--|

### Scope:

The certificate scope comprises the Business Continuity Management System (BCMS) supporting the technology, processes, and operations underlying the following products:

- RingCentral Message, Video, Phone (MVP)
- RingCX, *previously known as Engage Digital and Engage Voice*

The organizational scope includes the Executive Leadership, Chief Information Security Office, Chief Information Office, Cloud Operations, Product and Technology, Legal, Chief People Office and Chief Digital Office teams affecting the Business Continuity Management System.

### Original Registration Date:

May 6, 2022

### Certificate Issuance Date:

December 6, 2023

### Expiration Date:

October 27, 2026

ON BEHALF OF COALFIRE CERTIFICATION, INC.



David Forman, VP of Global Assurance



This certificate relates to the Business Continuity Management System, and not to the products or services of the certified organization. The certification reference number, the mark of the certification body and/or the accreditation mark may not be shown on products or stated in documents regarding products or services. Promotional material, advertisements or other documents showing or referring to this certificate, the trademark of the certification body, or the accreditation mark, must comply with the intention of the certificate.

**Address:**

**Key Processes and Activities:**

|  |   |
|--|---|
| <p>Central Office<br/>20 Davis Drive<br/>Belmont, CA 94002<br/>United States</p>                                   | <ul style="list-style-type: none"> <li>• Product development</li> <li>• Facilities and property management</li> <li>• Network operations center</li> <li>• Security</li> <li>• Operations</li> <li>• Information technology (IT)</li> <li>• Human resources (HR) / people operations</li> <li>• Legal, intellectual property and privacy</li> <li>• Site reliability engineering</li> </ul> |
| <p>Satellite Office #1<br/>8005 South Chester Street,<br/>Suite 200<br/>Centennial, CO 80112<br/>United States</p> | <ul style="list-style-type: none"> <li>• Product development</li> <li>• Facilities and property management</li> <li>• Network operations center</li> <li>• Security</li> <li>• Operations</li> <li>• Information technology (IT)</li> <li>• Legal, intellectual property and privacy</li> <li>• Site reliability engineering</li> </ul>   |
| <p>Satellite Office #2<br/>3-5 rue Saint Georges<br/>Paris 75009<br/>France</p>                                    | <ul style="list-style-type: none"> <li>• Product development</li> <li>• Facilities and property management</li> <li>• Information technology (IT)</li> <li>• Site reliability engineering</li> </ul>  |
| <p>Satellite Office #3<br/>200 South College Street,<br/>Suite 200<br/>Charlotte, NC 28202<br/>United States</p>   | <ul style="list-style-type: none"> <li>• Facilities and property management</li> <li>• Information technology (IT)</li> <li>• Human resources (HR) / people operations</li> </ul>   |
| <p>Satellite Office #4<br/>10F, Century Tower, No. 7<br/>Yilan Road<br/>Xiamen 361008<br/>China</p>                | <ul style="list-style-type: none"> <li>• Facilities and property management</li> <li>• Security</li> </ul>  |

Satellite Office #5  
RingCentral UK Ltd  
85 Uxbridge Road, 4th Floor  
London W5 5TH  
United Kingdom

- Facilities and property management
- Information technology (IT)