



6175 Main Street
Suite 400
Frisco, TX 75034

October 4, 2022

RingCentral, Inc.
20 Davis Drive
Belmont, CA 94002

Based upon the procedures performed by an Authorized External Assessor which indicated that there were no material changes to the control environment that would result in RingCentral, Inc. ("the Organization") no longer meeting certification criteria of the HITRUST Risk-based, 2-year (r2) certification, the following systems, locations, and supporting infrastructure of the Organization ("Scope") continue to meet the HITRUST CSF® v9.4 Risk-based, 2-year (r2) certification criteria:

RingCentral, Inc.: RingCentral Office, RingCentral Video, Engage Digital, and Voice cloud computing environment hosted at Amazon Web Services (AWS). Also in scope are Equinix Colocation facilities supporting RingCentral Office production systems.

The initial certification was awarded to the Organization on 10/25/2021 and is valid for a period of two years assuming the following occurs:

- Annual progress is being made on areas identified in the Corrective Action Plan(s) (CAPs).
- No data security breach reportable to a federal or state agency by law or regulation has occurred within or affecting the assessed environment.
- Either no significant changes in the business or security policies, practices, controls and processes have occurred that might impact its ability to continue to meet the respective HITRUST Assurance Program criteria, or—where there were changes—procedures performed by the external assessor indicate the Organization's control environment continues to meet the criteria against which the Organization was initially assessed.

Based upon the work performed by the Organization's external assessor, HITRUST is of the opinion that the requirements of the HITRUST v9.4 Risk-based, 2-year (r2) certification continue to be met.

Additional information on the HITRUST Assurance Program can be found at the HITRUST website at <https://hitrustalliance.net>.

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