

Artificial Intelligence Terms

Some RingCentral services may be powered by Artificial Intelligence. The following terms are incorporated and made part of each such product.

1. Accuracy of results

AI Outputs are for informational purposes only and may be inaccurate. Customer must evaluate output accuracy (including via human review) against applicable law, regulation, or rule and is solely responsible for ensuring its use of AI features (including all inputs) complies with applicable laws. RingCentral disclaims all responsibility and liability for any resulting costs, damages, liabilities, or fines from Customer's use of inaccurate outputs, or misuse of outputs.

2. RingCentral AI services are not intended for use as a substantial factor in the decisionmaking concerning:

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|---------------------------------------|--------------------------------|
| ○ Education enrollment or opportunity | ○ Essential government service |
| ○ Employment | ○ Healthcare service |
| ○ Finance or lending services | ○ Housing |
| ○ Creditworthiness | ○ Insurance |
| | ○ Legal service |

3. Required Consent

Customer represents and warrants that it will obtain consent, authorization, or permission, in a form and for a duration required by applicable law, regulation, or rule prior to (1) recording communications; or (2) using artificial intelligence or other technologies to analyze or process such communications.

Neither RingCentral nor any Add-on Service provider is responsible or liable for any costs, damages, penalties, fines or other liabilities arising from or related to: (1) Customer's failure to obtain consent described above; (2) Customer's failure to comply with user or participant request to discontinue use of the services; or (3) Customer's violation of applicable laws, regulations, or third-party rights in connection with its use of the services.

Customer agrees to indemnify, defend, and hold harmless RingCentral and its Affiliates from and against any and all claims, liabilities, damages, losses, penalties, costs and expenses (including reasonable attorneys' fees) arising out of or relating to any third-party claim resulting from Customer's breach of the foregoing obligations. This indemnity will apply to judgments awarded by a court of competent jurisdiction or settlements approved in writing.

4. IP Ownership

As between RingCentral and Customer, and to the extent permitted by law, RingCentral owns all rights in and to the pre-trained, artificial intelligence models associated with AI services.