RingCentral Cookie Notice

The RingCentral Cookie Notice goes into effect on November 30, 2022.

RingCentral, Inc. and its worldwide affiliates and subsidiaries (collectively "RingCentral", "us", "we", "our") are committed to protecting your privacy while providing you with a positive experience on our website and in using our products and services.

This Cookie Notice provides information on how we use cookies and other similar technologies ("Cookies") in our online services, and wherever this notice is displayed (collectively "Websites and Apps").

What are Cookies?

Cookies are small text files placed on your device to store data that can be accessed by a web browser. This data often consists of a string of numbers and letters that uniquely identifies your computer, but it can contain other information as well. Our cookies help provide additional functionality to our Websites and Apps, track the traffic patterns for our Websites and Apps, combat potential fraud, and study how our users interact with our Websites and Apps.

What Cookies do we use?

Session Cookies. A session cookie exists only for the duration of an online session. It then disappears from your device when you close your browser or mobile application. Session cookies enable our systems to uniquely identify you during a web-browsing session or while you are logged into the Websites and Apps. This allows us to process your online transactions and requests and verify your identity as you move through our Websites and Apps.

Persistent Cookies. A persistent cookie remains on your device after you have closed your browser or turned off your device.

Clear GIFs and other technologies (web beacons/bugs or pixel tags). Clear GIFs and other technologies are tiny graphics with a unique identifier embedded invisibly on web pages that have similar functions to cookies.

Third Party Cookies. In addition to our own cookies also known as First Party Cookies, we may also use various third-party cookies to report usage statistics of the Service, deliver advertisements on and through the Service, and so on. These cookies may be set through our Websites or Apps by our advertising partners. They may be used by those companies to build a profile of your interests and show you relevant adverts on other sites.

You can find details about the specific cookies we use in our Cookie Preferences center.

How do we use Cookies?

Cookies collect certain standard information that your browser sends to us (e.g., IP address, MAC address, clickstream behavior, and telemetry). We use cookies for several purposes, depending on the context or product, including:

- Recognizing you if you sign in to use our offerings. This allows us to provide you with recommendations, display personalized content, and provide other customized features and services.
- Keeping track of preferences you have expressed. This allows us to honor your likes and dislikes, such as your language and configuration preferences.

- Detecting and preventing fraudulent activity and improving security.
- Conducting research and diagnostics to improve our offerings.
- Reporting, which allows us to measure and analyze the performance of our offerings.

Type of Cookies	**Description**
Strictly Necessary Cookies	These cookies are necessary for the Websites and Apps to function and cannot be switched off in our systems. They are often set in response to actions made by you, which amount to a request for services, such as setting your privacy preferences, logging in, or filling in forms.
Functional Cookies	These cookies enable the Websites and Apps to provide enhanced functionality and personalization. They may be set by us (first-party cookies) or by third party providers whose services we have added to our pages (third-party cookies).
Performance Cookies	These cookies allow us to count visits and traffic sources so we can measure and improve the performance of our Websites and Apps. They help us to know which pages are the most and least popular and see how visitors move around the site.
Targeting Cookies	These cookies may be set through our Websites and Apps and may be used to build a profile of your interests and show you relevant adverts on other sites. These cookies include cookies set by a range of social media services that we have added to our Websites and Apps to enable you to share our content with your friends and networks. They are capable of tracking your browser across other sites and building up a profile of your interests. This may impact the content and messages you see on other websites you visit.

We use third parties such as network advertisers to display advertisements on our Websites and Apps, to assist us in displaying advertisements on third party websites, and to evaluate the success of our advertising campaigns. This enables us and these third parties to deliver ads for our products and services in which you might be interested. Third party ad network providers, advertisers, sponsors and/or traffic measurement services may use cookies to measure the effectiveness of their ads and to personalize advertising content to you. We may provide these third-party advertisers with information about your usage of our Websites and Apps, as well as aggregate data or non-personally identifiable information about visitors to our Websites and users of our Apps. These Third Party Cookies are subject to the third party's specific privacy policy.

How can you manage Cookies?

Type of Cookies	Description
Strictly Necessary Cookies	You cannot disable Strictly Necessary Cookies, as these are required for the Websites and App to function.
Functional Cookies Performance Cookies Targeting Cookies Social Media Cookies	You can customize and change your cookie preferences at any time by using the Cookie Preferences center on the Websites and Apps. In order for your preferences to be taken into account on a future visit they may be stored on your device without the use of your user ID. Blocking some types of cookies may impact your experience of our Websites and Apps. You can also manage cookies through your browser settings. The 'Help' feature on most browsers will tell you how to remove cookies from your device, prevent your browser from accepting new cookies, how to have the browser notify you when you receive a new cookie, how to disable cookies, and when cookies will expire. Check the support site for your browser to understand privacy settings available to you. If you block or reject some of our cookies through your browser's settings, you might not be able to use certain offerings that require you to sign-in to an account and some features and services may not work. You might also have to manually adjust your preferences or settings every time you visit our Websites and Apps. For information on how to adjust your web browser cookie settings please visit: • Chrome • Edge • Firefox • Safari If you are a visitor from a country where these cookies have been enabled, you may opt-out of many third-party ad networks, including those operated by members of the Network Advertising Initiative (NAI) and the Digital Advertising Alliance (DAA). Opting out of one or more NAI or DAA member networks (many of which will be the same) means that members of those networks will no longer deliver targeted content or ads to you. You may continue to receive advertisements, for example, based on the particular website that you are viewing. Also, if your browsers are configured to reject cookies when you change web browsers, your NAI or DAA opt-out may no longer be effective. For more information regarding this practice by NAI and DAA members, and your choices regarding having this

	information used by these companies, including how to opt-out of third-party ad networks operated by NAI and DAA members, please visit their respective websites: Network Advertising Initiative or Digital Advertising Alliance. To opt out of Google Analytics visit the Google Analytics opt-out page.