

Global Platform Terms

These Global Platform Terms (“Global Terms”), including the Order(s) and any applicable terms incorporated by referenced herein, are a binding agreement between RingCentral and Customer governing the use of RingCentral Events, RingCentral Session, and/or Boomset (each a “RingCentral Service” or “Service”).

The terms contained in the following product specific attachments apply if you purchased that specific Product (“RingCentral Service Attachment”):

- [RingCentral Events Service Attachment](#) applies to your use of the RingCentral Events products and services, including virtual, hybrid, and onsite features.
- [RingCentral Session Service Attachment](#) applies to your use of the RingCentral Session product.
- [Boomset Service Attachment](#) applies to your use of the Boomset product.

By (1) taking an action indicating acceptance, (2) entering into an Order that references these Global Terms or (3) using the Services, you agree to these Global Terms with RingCentral.

DEFINITIONS

“Add-Ons” means additional features or functionality, such as additional Admin Seats and premium support, that you elect to purchase or enable, but that are not included in your Subscription Plan.

“Add-On Fees” means the fees payable for any applicable Add-Ons.

“Admin(s)” means your employees and personnel, and any other person, who you authorize to access and use your account, including, but not limited to, your Event moderators and Event managers.

“Admin Seat” means a licensed seat required for each Admin to access the Platform under your Subscription Plan, and where such license seats may have different levels of access and features.

“Customer” means the legal entity identified in the Order Form, and the terms “You,” “Your” or a related capitalized term shall refer to Customer.

“Event” means an event, stream, meeting or webinar hosted on or facilitated by the Platform and may be further defined in the applicable RingCentral Service Attachment.

“Party” means RingCentral or Customer, and “Parties” means RingCentral and Customer collectively.

“Platform” means the cloud-based platform described in each RingCentral Service Attachment and includes its associated software, services, products, hardware, devices, information, networks, components, APIs, SDKs, and Documentation.

“RingCentral” means the RingCentral Contracting Party applicable to You.

“RingCentral Contracting Party” means the RingCentral entity identified in Your Order, or, if none is provided, the applicable entities listed in the chart below, including any successors or assignees.

	RingCentral Contracting Party	Address	Company Number
If Your contract address is in the United States, Canada or Mexico	RingCentral, Inc.	20 Davis Drive Belmont, CA 94002 USA	
If Your contract address is in the United Kingdom	RingCentral UK Limited,	Level 4 85 Uxbridge Road London W5 5TH England	Company number 06737634
If Your contract address is in Australia	RingCentral Australia PTY LTD	680 George Street Level 12 Sydney NSW 2000 Australia	Company number 611310948
If Your contract address is in Germany or Austria	RingCentral Germany GmbH	Hamburg Business Center, Poststrasse 33, Hamburg, 20354, Germany	
If Your contract address is in Switzerland	RingCentral CH GmbH	c/o Zedra Trust Company (Suisse) SA, Zweigniederlassung Zürich Stockerstrasse 43 8002 Zürich Switzerland	identification number: CHE-170.561.824 MWST
If Your contract address is in Singapore	RingCentral Singapore Pte. Ltd.	230 Victoria Street, #11- 03/04, Bugis Junction Singapore 188024	
If Your contract address is in any other country, including France	RingCentral France SAS	3-5 rue Saint-Georges 75009 Paris, France	a French société par actions simplifiée with a share capital of 26,623,481 euro, registered with the Trade and Companies Register of Paris under number 850 332 149

“Third Party Products” means third-party products, applications, services, software, networks, systems, directories, websites, databases and information, which the Service links to, or which You connect to or enable integration with, in connection with Your use of the Service.

1. Terms of Service

The Terms of Service shall mean: (1) the RingCentral Online Terms of Service available at the URL identified below (or any other successor location specified by RingCentral) based on Your RingCentral Contracting Party and Customer Location; or (2) other written agreement between RingCentral and you governing your use of the Services. The applicable Terms of Services are incorporated into and form a part of these Global Terms.

RingCentral Contracting Party	Customer’s Contract Address County	RingCentral Online Terms of Service URL
RingCentral, Inc.	Canada	https://www.ringcentral.com/ca/en/legal/eulatos.html
RingCentral, Inc.	USA or Mexico	https://www.ringcentral.com/legal/eulatos.html
RingCentral UK Limited,	UK	https://www.ringcentral.com/gb/en/legal/tos.html
RingCentral Australia PTY LTD	Australia	https://www.ringcentral.com/au/en/legal/tos.html
RingCentral Germany GmbH	Germany or Austria	https://www.ringcentral.com/de/de/legal/tos.html
RingCentral CH GmbH	Switzerland	https://assets.ringcentral.com/legal/rc-online-tos-switzerland-2023.pdf
RingCentral Singapore Pte. Ltd.	Singapore	https://assets.ringcentral.com/legal/rc-singapore-terms-of-service.pdf
RingCentral France SAS	France	https://www.ringcentral.com/fr/fr/legal/tos.html
RingCentral France SAS	Netherlands	https://www.ringcentral.com/nl/en/legal/tos.html
RingCentral France SAS	Italy	https://www.ringcentral.com/it/it/legal/eulatos.html
RingCentral France SAS	Spain	https://www.ringcentral.com/es/es/legal/eulatos.html
RingCentral France SAS	All other locations	https://www.ringcentral.com/ie/en/legal/tos.html

2. SCOPE

2.1. Third Party Products. Third Party Products are governed solely by the terms and privacy policies of such Third Party Products. RingCentral is not responsible or liable for, and makes no representations or warranties as to, any aspect of such Third Party Products. By enabling Third Party Products, You are expressly permitting RingCentral to disclose Your Event Content and applicable account data as necessary to facilitate the use or enablement of such Third Party Products. Integration with any Third Party Product is provided as a courtesy and based on the then-current Third Party Product's service and integration method (e.g., API, iFrame, SDK). RingCentral shall use reasonable efforts to continue such integration but makes no promises or guarantee that such integration shall remain throughout the Subscription Period.

2.2. Downgrades. You can downgrade Your Subscription Plan or reduce Your Add-Ons during a Subscription Period in Your account, but such downgrades will not become effective until the end of Your current Subscription Period, and You will not receive a refund or credit for such downgrade or reduction of features. You must remove any excess Admins before the downgraded renewal Subscription Period begins. Downgrading Your Subscription Plan may cause loss of content, features, or functionality of the Service available to You, and RingCentral accepts no liability for such loss.

2.3. Support. RingCentral provides 24/7 remote monitoring of the Platform and Services, and the Product Support help desk is available 24/7 by visiting <https://hopin.com/support> (or any successor site). We will make commercially reasonable efforts to provide the Services 24 hours a day, 7 days a week, but availability is not guaranteed and may be disrupted, unavailable, or inoperable due to: (a) unforeseeable circumstances, or foreseeable circumstances that despite Our commercially reasonable measures to prevent are not within Our ability to fully prevent (including, but not limited to, widespread internet disruptions, interruption of services by Our service providers that was not caused by Us, and malicious third-party acts); (b) emergency security measures; or (c) planned downtime of which We will give You advance notice. If You purchased a premium service level agreement, the terms of that service level agreement will also apply.

2.4 Trials and Betas. RingCentral may offer optional access to the Services or features on a free, trial, beta or early access basis ("Trials and Betas"). Use of Trials and Betas is permitted only for Customer's internal evaluation during the period designated on the Order (or if not designated, 30 days). Either Party may terminate Customer's use of Trials and Betas at any time for any reason. Trials and Betas may be inoperable, incomplete or include features never released. Notwithstanding anything else in these Global Terms, RingCentral offers no warranty, indemnity, service level agreement or support for Trials and Betas and its liability for Trials and Betas will not exceed US\$50. RingCentral may, at its sole discretion, discontinue the Trials and Betas at any time. We will provide You with reasonable prior notice of any discontinuation.

2.5 API License. If RingCentral elects to give You access to a RingCentral API, RingCentral grants You a worldwide, non-exclusive, royalty-free, non-transferable, non-sublicensable, revocable and limited license to use and make calls to the RingCentral API solely in connection with developing and implementing integrations with approved third-party services, and solely in the manner described in the API documentation and subject to the restrictions in these Global Terms. The RingCentral API is provided as a courtesy and may be modified or suspended at RingCentral's discretion, in which case RingCentral will use reasonable efforts to give You prior notice.

2.6. Export of Event Content. For 30 calendar days after the effective date of termination or expiration of these Global Terms of your applicable Order, Your Event Content will be available to You for export or download as provided in the Documentation. After the 30 days, RingCentral has no obligation to maintain or provide the Event Content, and may delete Your Event Content unless prohibited by Law. Notwithstanding the foregoing and subject always to Section 5, RingCentral will delete Your Event Content promptly upon Your request, unless prohibited by Law.

2.7 Free Subscription Plan. RingCentral may, at its sole discretion, discontinue its free Subscription Plan at any time. We will provide You with reasonable prior notice of any discontinuation.

3. OWNERSHIP OF EVENT CONTENT

3.1. Event Content. As between You and RingCentral, You are the owner of Event Content and retain all ownership rights thereto. During a Subscription Period, You grant RingCentral a non-exclusive, royalty-free, sub-licensable, license to use, store, edit, reproduce, modify and copy that Event Content as reasonably necessary or desirable for RingCentral to provide You the Services. You must provide (and are solely responsible for providing) all required notices and obtaining all licenses, consents, authorizations or other approvals related to the use, reproduction, transmission, or receipt of any Event Content that includes personal or Confidential Information or incorporates any third-party IP rights.

4. USE OF THE SERVICES

4.1. Seat Management. You and Your Admins must maintain the confidentiality of all Admin login credentials. You shall not attempt to circumvent the Subscription Plan licensing and feature limits or restrictions, such as by sharing login credentials to allow more than one Admin to use a license seat. You are solely responsible for Your Admins' compliance with these Global Terms and for all activities that occur under Your account, whether authorized or not.

4.2. Your Responsibility for Admins and Content. You and Your Admins must comply with the [RingCentral Acceptable Use Policy](#) which is incorporated into these Global Terms. Provided, however, that the provisions relating solely to the use of RingCentral MVP in Section B and the cancellation period set forth in the last paragraph of the Acceptable Use Policy shall not apply to the RingCentral Events, RingCentral Session and Boomset services. RingCentral has the right to remove any content if, in RingCentral's reasonable opinion, that content does not comply with the [RingCentral Acceptable Use Policy](#) or exposes You, RingCentral, or RingCentral's users to potential liability or risk. We shall not be liable for damages or losses in connection with such content removal.

4.3. Your Responsibility for Participants at Your Events. You are responsible for all aspects of dealing with Your Participants, such as Your Event-specific rules, securing consent or agreement from speakers, securing marketing consents from Participants, collecting payment from Participants, ticket pricing and refunds, any promotions, contests or sweepstakes, merchandise sales and donation handling, and personnel matters.

4.4. Cooperation. You shall timely cooperate with RingCentral to provision the Services, including, but not limited to, giving RingCentral accurate information, access, and materials as reasonably necessary to provide You the Services. You acknowledge that Your delay or failure to do so may result in Your inability to use all or a part of the Services, in which case RingCentral will not be liable.

4.5. System Requirements. Use of the Services requires compatible hardware, certain software, and Internet access. Non-compatible hardware or software, and quality of Internet access may affect Your usage of the Services. You acknowledge and agree that such system requirements may change from time to time to ensure better performance of the Services (e.g., updating Chrome browser version) and that RingCentral is not responsible if You do not meet system requirements, or if You do not ensure Your personnel are not trained to use Your systems.

4.6. Marketing Consent Responsibility. While RingCentral may provide features or functionality to facilitate Your marketing activities or collection of marketing consents, You are solely responsible for ensuring You comply with Law and for seeking and securing any and all marketing and communication consents from Participants in connection with Your Event and use of the Services. RingCentral does not provide advice on how to comply with Law for Your marketing activities.

5. ANALYTICS

5.1. Analytics. RingCentral may aggregate, collect, and analyze information relating to the provision, use and performance of the Services, and may use such information to provide You the Services, improve Our services and other offerings, and for any other legitimate business purpose (“Analytics”). RingCentral will only disclose the Analytics to third parties for such purposes and to the extent that it is anonymized.

5.2. Your Ownership. Any Analytics specific to You or Your Events are owned by You and are deemed Your Confidential Information (as defined in 8.1). RingCentral will never use or disclose Your Analytics in a manner intended to allow any third party to identify or benchmark Your business practices and services.