RingCentral



RingCentral Push to Talk

Communicate in real-time in a familiar walkie-talkie experience, without carrying bulky devices. RingCentral Push to Talk (PTT) provides instant, clear, and secure voice communication for teams at the push of a button, turning employee- or company-owned smartphones into a walkie-talkie. Available as a standalone or add on to RingCentral MVP or RingCentral Video Pro/Pro+, it works anywhere with Wi-Fi or mobile network.

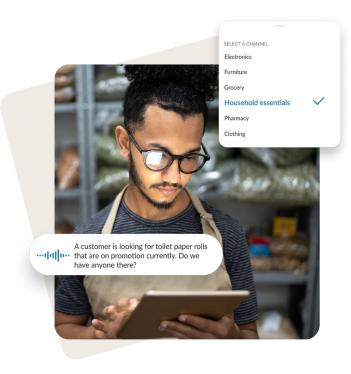




Stay heads up and hands free with RingCentral Push to Talk

- 1. Enabling real-time voice. Reach multiple people instantly without having to go through the steps of traditional phone calls.
- Worldwide coverage. Connect users wherever they are in the world with internet or mobile service.
 Calls have never been clearer with superior sound quality.
- 3. Secure, clear and persistent voice communications.

 Securely connect with your team with no worry about interference from outsiders on the same radio frequency.



Relieve device and app fatigue for frontline workers

- 1. Drive ROI and productivity with fewer devices and apps. Built natively in the RingCentral app, users can Push to Talk on personal, work or already procured multi-purpose rugged devices.
- 2. Device interoperability. RingCentral Push to Talk is compatible with iOS, Android and multi-modal devices with no special installation needed.
- **3. Listen to live communications hands free**. Push to Talk offers real-time auto-play even on locked devices.

Say goodbye to administrative burden

- **1. Simple onboarding.** Train frontline workers fast with mobile-centric onboarding. Join a channel in just two clicks, it's that simple.
- 2. Simplified management. Add or remove users and manage channels that appear on each device in your organisation. Ensure only authorised users have access to sensitive information.
- 3. Instant communication made easy. Create channels with up to 200 people. Instant, hands free communication with large teams has never been easier!

Empower your organisation with a unified experience.

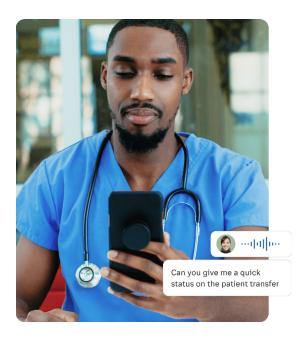
Use one app for walkie talkie, phone calls, fax, team messaging, video meetings, and more.



Frontline workers use Push to Talk in various ways

Let smartphone -carrying teams communicate seamlessly with radio-carrying teams.

Improve care coordination for patient-centered care



Take your <u>customer service</u> to the next level



Healthcare

· Patient transfer coordination

Reduce delays by providing instant patient transfer status.

· Patient diagnosis

Get fast blood test confirmation from a doctor to ensure quick patient diagnosis.

· Discharge planning

Communicate with nurse managers to ensure on-time patient discharges.

· Emergency notifications

Contact the hospital ahead of time for emergency care preparation prior to the patient's arrival.

Field care coordination

Provide real-time care plan updates to the home health care team.

Retail

· Respond to customers quick

Ask a fulfillment associate on product availability to ensure rapid responses to customers.

· Inventory management

Communicate inventory levels easily for efficient reordering and stocking of products.

Order fulfillment

Connect with warehouse staff in real-time on order status and progress.

• Broadcast storewide news

Send daily announcements, store specials or urgent information to all store employees.

· Loss prevention

Quickly report suspicious activity and coordinate efforts to prevent theft.

Reduce downtime and enhance workflows across warehouse



Manufacturing

- Task assignments and shift scheduling
 Assign tasks to floor personnel or send real-time clock in and out updates.
- Monitoring and tracking
 Get real-time updates on production progress without walking across the warehouse.
- Optimise dispatch operations
 Communicate with field workers directly from the dispatch interface.
- Safety and emergency response

 Broadcast for help in case of an emergency, such as machinery issues, a fire or other safety hazard.
- Prevent distractions
 Leave a channel to silence voice messages for enhanced public safety.

For more information, please contact a sales representative. Visit <u>ringcentral.com/gb/en/</u> or call 0800 098 8136.

RingCentral, Inc. (NYSE: RNG) is a leading provider of business cloud communications and contact centre solutions based on its Message Video Phone™ (MVP®) global platform. More flexible and cost effective than the on-premises PBX and video conferencing systems it replaces, RingCentral helps employees communicate across devices from wherever they are. RingCentral offers three key products. RingCentral MVP™ combines team messaging, video meetings, internet phone and other functionalities in a single interface. RingCentral Video®, along with its team messaging feature, enables Smart Video Meetings™. RingCentral Contact Centre™ gives companies the tools they need to connect with customers across channels. These are available on an open platform that integrates with hundreds of third-party apps and makes it simple to customise workflows. RingCentral is headquartered in Belmont, California, USA, and has offices around the world.



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