



RINGCENTRAL CLOUD PBX FOR MICROSOFT TEAMS

Amplify your Microsoft Teams calling experience with RingCentral's enterprise-grade voice solution.



Businesses that want to optimize their investment with Office 365 while using Microsoft Teams for collaboration can now do so in combination with RingCentral's robust cloud communications solution. This native Direct Routing integration provides global calling functionality and enables users to get more done with an industry-leading cloud PBX integrated into Teams, keeping Teams at the center of the collaboration experience.

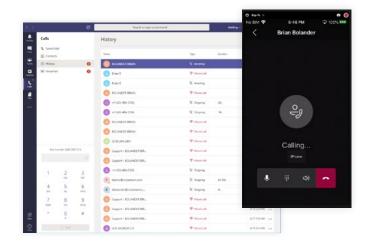
KEY FEATURES AND BENEFITS

- Enterprise-grade telephony for your Teams users with a native user experience
- Rich in PBX features:
 - Basic call controls
 - IVR and call handling
 - Automatic call recording
 - Call reports and analytics
 - Call queues

- Full PSTN in 40+ countries, local and toll-free numbers in 100+ countries
- Out-of-the-box native integrations to boost user productivity
- No need to manage communications infrastructure, SIP trunks, or SBCs
- No separate interfaces or downloads required, making adoption simple

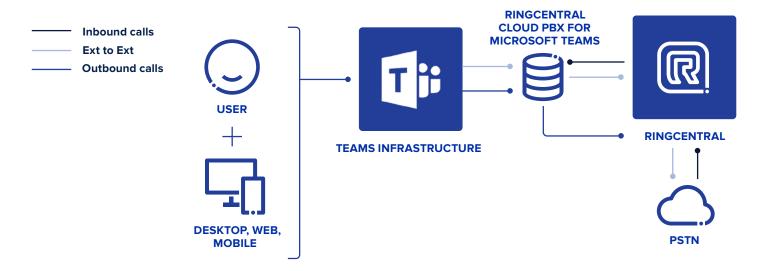
INTUITIVE TEAMS EXPERIENCE

Since the RingCentral Cloud PBX for Microsoft Teams integrates natively into Teams, users can enjoy the same Teams interface they've been using with no additional downloads, bots, or plugins. Users get the best of both Teams and RingCentral platforms in one, improving productivity and making adoption simple since no retraining is required.



ANY DEVICE, ANYWHERE

All of your users can communicate with each other as well as outside of the company on a single communication platform, regardless of whether they are Teams users, customers, or partners. Users can communicate and collaborate using any device on mobile, desktop, or web and manage their communication preferences through our intuitive user portal.



CENTRALIZED MANAGEMENT

Admins can centrally manage their organization's entire user base, including employees that are Microsoft Teams members, from one intuitive interface. This integration also supports Single Sign-on, so Teams users are automatically authenticated and connected to their RingCentral communications account when they log in to Teams.



If you think RingCentral is for you, or would like any further information, contact us on:

tellmemore@bytes.co.uk | 01372 418500 | bytes.co.uk



