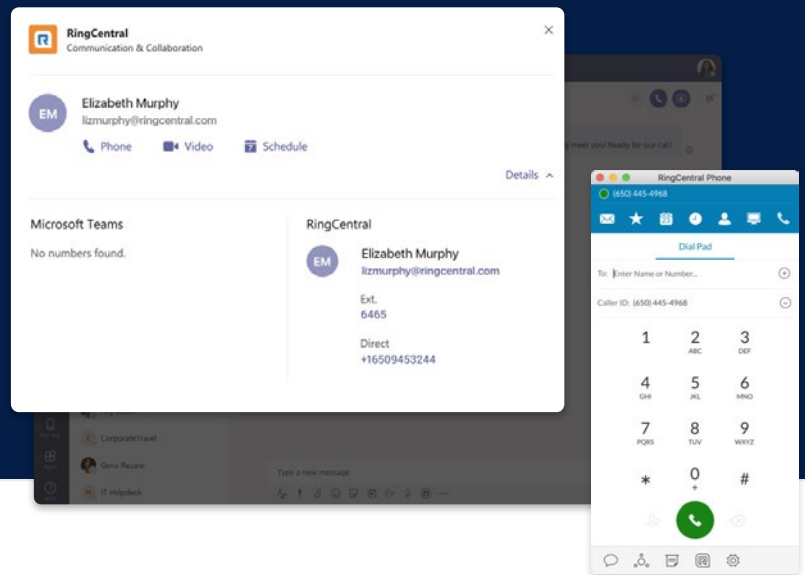# RINGCENTRAL FOR MICROSOFT TEAMS

RingCentral for Microsoft Teams brings robust, enterprise-grade communications and collaboration capabilities to the Teams app whether you're using Teams on the web or the Teams desktop app. With the **Microsoft Office 365** integration installed, users can make RingCentral voice calls, send SMS, and initiate RingCentral Video meetings in Teams. With the **Microsoft Teams native bot**, users can make outbound calls, and schedule and start meetings without leaving Teams.

FEATURES

RingCentral for Microsoft Teams Native Bot

Utilize the RingCentral native bot to seamlessly

- Make an outbound call.

- Start a RingCentral Video meeting.

- Schedule a RingCentral Video meeting with an auto-generated or customized password.

@mention RingCentral in a Teams conversation to bring up bot commands including:

- Call: Start a RingCentral conference call.

- Meet: Start a RingCentral video meeting.

- Help: Shows all RingCentral commands.

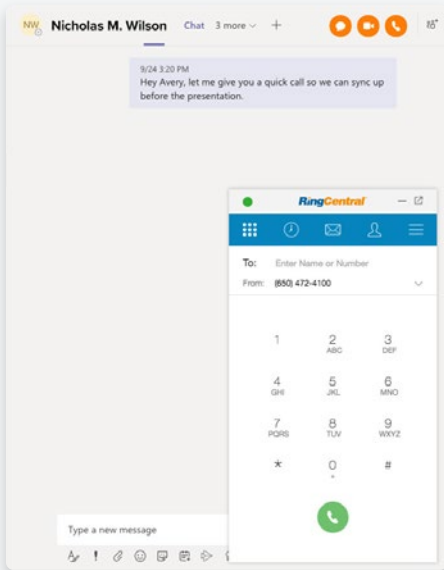### RingCentral for Office 365 with Microsoft Teams

- Access the RingCentral Chrome extension from the Teams UI.

- Make and receive calls with WebRTC.

- Send SMS messages, access voicemails, and send faxes.

- View your RingCentral contacts and call history details.

- Schedule or launch a RingCentral Video or audio conference.

- Set RingCentral as your preferred communications provider for SMS, meetings, and calls while working in Teams.

HOW IT WORKS

RingCentral works across Teams to bring RingCentral capabilities directly into your Teams environment whether you're using Teams on the web, the Teams desktop app, or leveraging the RingCentral bot.
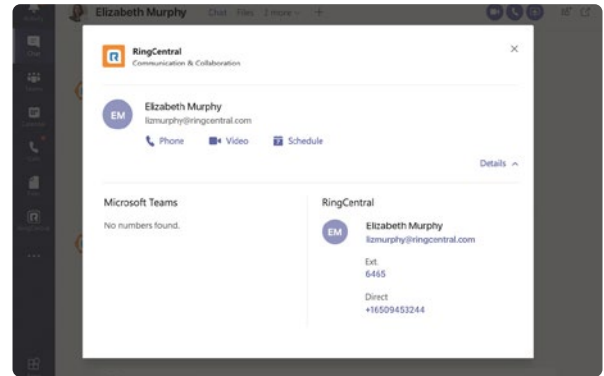
RINGCENTRAL FOR OFFICE 365 WITH TEAMS ON THE WEB

Access the RingCentral dialer anywhere within Office 365, including Teams. Set RingCentral as your default communications provider for SMS, meetings, and telephony.
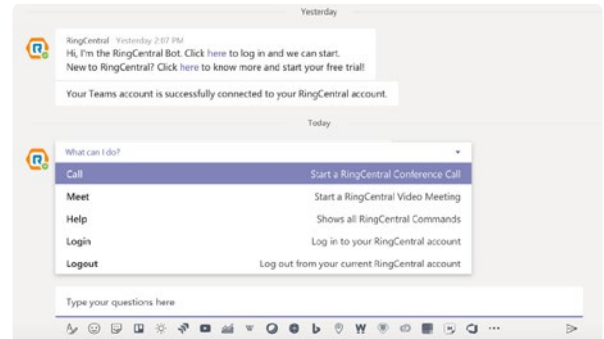
ACCESS RINGCENTRAL PHONE AND VIDEO CAPABILITIES NATIVELY IN TEAMS

Make a call to your Teams chat recipient or start and schedule a meeting directly from a Teams conversation by selecting RingCentral in the message extension section.

ASK THE RINGCENTRAL BOT

Invoke the RingCentral bot in a conversation to start an audio conference call or video meeting or to log out

SYSTEM REQUIREMENTS

- Supports Teams desktop and web app.

- Available to all RingCentral Office editions.

- Active Microsoft Office 365 account is required.

- Supported browsers: Chrome 69 (or later) if utilizing the RingCentral Chrome extension.

- Windows 7 and above or Mac OS X 10.10 (or later) is required.

- RingCentral for Microsoft Teams is compatible with RingCentral Video and RingCentral Meetings.

If you think RingCentral is for you, or would like any further information, contact us on:

tellmemore@bytes.co.uk | **01372 418500** | **bytes.co.uk**

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RingCentral