

of organizations are currently using or plan to migrate to cloud telephony solutions in the next 2 years.

of IT decision-makers somewhat agree, agree, or strongly agree that a cloud strategy is essential to remaining competitive.

Cloud-based PBX systems offer dramatic advantages over on-premises solutions:

1. Unify business communications



A unified solution offers enterprise-grade features such as phone, faxing, SMS, IVR, call queues, team collaboration, video meetings, and voicemail, all on one platform.

2. Boost flexibility for your business

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Cloud solutions are flexible, scalable, and easy to set up, allowing you to easily add services or remove users at any time. Providers offering 99.999% uptime SLA ensure your business never halts.

3. Reduce infrastructure and management costs



Best-in-class cloud solutions

are hosted in top-tier and redundant data centers. No on-site hardware or maintenance contracts.

All aspects of the infrastructure are managed and monitored 24/7/365 by the provider.

4. Ensure security and compliance needs are met



Robust, in-depth security, as well as assistance with any compliance needs (CCPA, GDPR, HIPAA, and FINRA), is offered by the cloud provider—in addition to customer controls.

5. Benefit from constant innovation



Updates are free, automatic, and come with the latest and greatest features with no impact to users or disruption to business.

6. Simplify multi-location management



A single solution with global availability is easier to manage and can be administered from a single interface using a desktop or mobile phone.

7. Support mobile and remote workers



Users can securely access their business phone number and other features like team messaging and video meetings at any time and on their device of choice—tablet, laptop, or mobile.

Move to the cloud

Legacy, on-premises systems can significantly hinder collaboration.

With cloud communications, however, your teams are fully prepared to overcome the challenges of the modern workplace.

