

## Contract Summary RingCX

	RingCentral UK Ltd - Level 3, 5 Aldermanbury Square, London EC2V 7HR Phone: 0808 196 2745 website: <a href="https://www.ringcentral.com/gb/en/">https://www.ringcentral.com/gb/en/</a> Email: <a href="mailto:legal@ringcentral.com">legal@ringcentral.com</a>
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**Description:** RingCX is an IP cloud based contact center solution. RingCX is sold as an add-on to RingEX.

For full details please see here: <https://www.ringcentral.com/gb/en/pricing/contact-center.html>

**Your price:** please refer to the specific price displayed in your Order Form. This is a fixed price for the duration of your commitment period. Here you can find the price list for comparison:

<https://www.ringcentral.com/gb/en/pricing/contact-center.html>

**Out of Plan call charges:** calls placed outside of your plan allowance will be charged at the prices indicated in these tables:

[https://www.ringcentral.com/content/dam/rc-www/en\\_us/pdfs/Calling-Rates-UK-Unbundled-Tariffs.pdf](https://www.ringcentral.com/content/dam/rc-www/en_us/pdfs/Calling-Rates-UK-Unbundled-Tariffs.pdf)

<https://www.ringcentral.com/gb/en/support/international-rates.html>

**Service Activation:** After you successfully complete all the verifications and technical necessary steps, your RingCX service will be activated within 24 hrs.

### Contract Duration, Renewal and Termination

- A. **Contract Duration:** The term of the Agreement will commence once the Order is completed and will continue for the initial commitment period.
- B. **Renewal:** Upon expiration of the initial commitment period, unless the You agree to enter into a new commitment period or You terminate the Agreement, Services will continue on a monthly rolling plan at the standard published rates: <https://www.ringcentral.com/gb/en/support/international-rates.html>
- C. **Termination:** You may terminate the contract 30 days before the expiration of the commitment period.

**Access to Emergency Services:** via RingEX and it is governed by this policy:

<https://www.ringcentral.com/gb/en/legal/last-update-december-20-2023/emergency-services.html>

### Features for end-users with disabilities

999 BSL is an Emergency Video Relay Service that enables deaf British Sign Language (BSL) users to contact the emergency services through a British Sign Language interpreter. Information about this service can be found at <https://999bsl.co.uk/>.