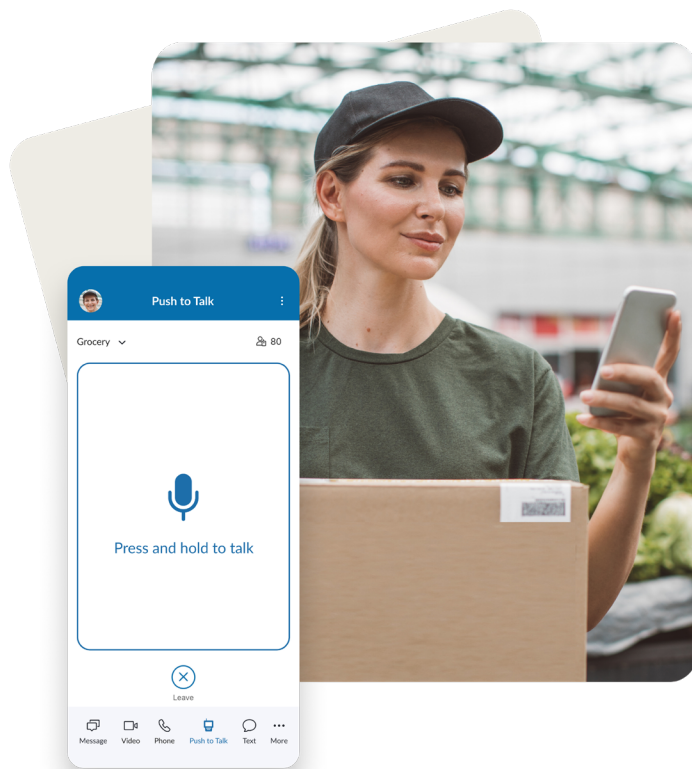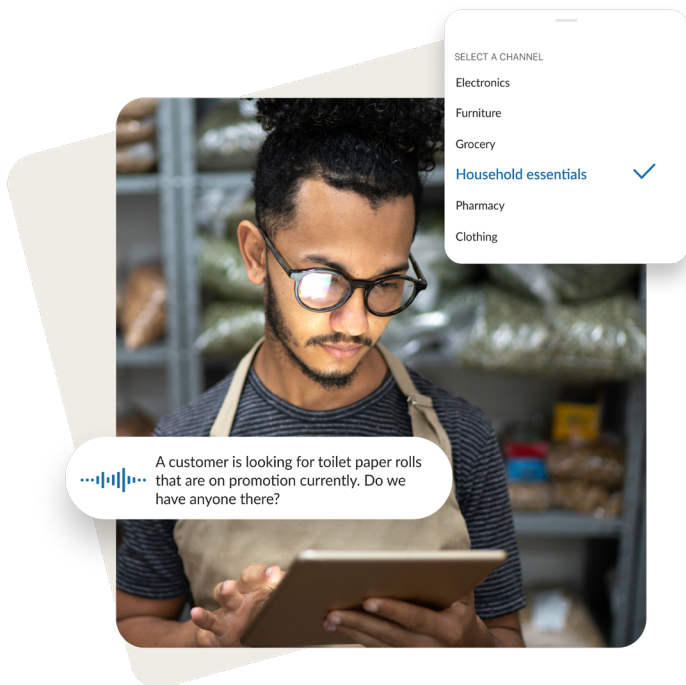# RingCentral
Push to Talk

Communicate in real-time in a familiar walkie-talkie experience, without carrying bulky devices. RingCentral Push to Talk (PTT) provides **instant, clear, and secure voice communication for teams at the push of a button**, turning employee- or company-owned smartphones into a walkie-talkie. Available as a standalone or add on to [RingCentral MVP](#) or [RingCentral Video Pro/Pro+](#), it works anywhere with Wi-Fi or cellular network.

Stay heads up and hands free with RingCentral Push to Talk

1. **Enabling real time voice**. Reach multiple people instantly without having to go through the steps of traditional phone calls.

2. **Worldwide coverage**. Connect users wherever they are in the world with internet or cellular service. Calls have never been clearer with superior sound quality.

3. **Secure, clear and persistent voice communications**. Securely connect with your team with no worry about interference from outsiders on the same radio frequency.

A customer is looking for toilet paper rolls that are on promotion currently. Do we have anyone there?

Relieve device and app fatigue

1. **Drive ROI and productivity with fewer devices and apps.** Built natively in the RingCentral app, users can Push to Talk on personal, work or already procured multi-purpose rugged devices.

2. **Device interoperability.** RingCentral Push to Talk is compatible with iOS, Android and multi-modal devices with no special installation needed.

3. **Listen to live communications hands free.** Push to Talk offers real-time auto-play even on locked devices.

Say goodbye to administrative burden

1. **Easy onboarding.** Train frontline workers fast with mobile-centric onboarding. Join a channel in just two clicks, it's that simple.

2. **Simplified management.** Add or remove users and manage channels that appear on each device in your organization. Ensure only authorized users have access to sensitive information.

3. **Instant communication made easy.** Create channels with up to 200 people. Instant, hands free communication with large teams has never been easier!

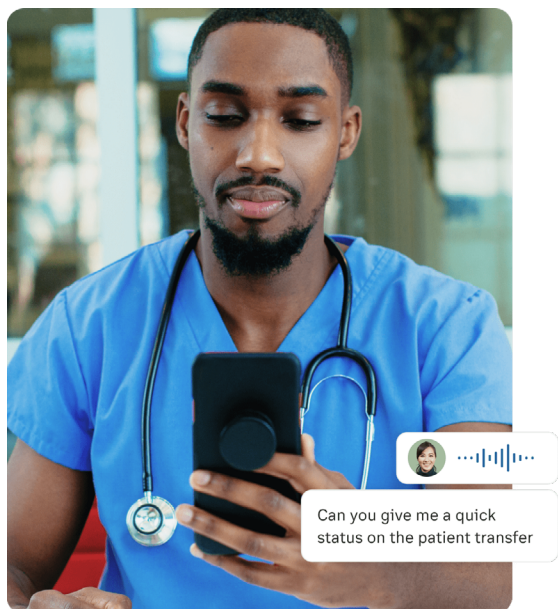# Empower your organization with a unified experience.

Use one app for walkie talkie, phone calls, SMS, fax, team messaging, video meetings, and more.

Frontline workers use Push to Talk in various ways

Let desk-based and desk-less teams communicate seamlessly.

Improve care coordination for patient-centered care

Can you give me a quick status on the patient transfer

Healthcare

- **Patient transfer coordination**
  Provide instant patient transfer status to reduce delays.

- **Patient diagnosis**
  Get STAT lab order confirmation from a physician to ensure quick patient diagnosis.

- **Discharge planning**
  Communicate with case managers to ensure on-time patient discharges.

- **Emergency notifications**
  Contact the hospital ahead of time for emergency care preparation prior to the patient's arrival.

- **Field care coordination**
  Provide real-time care plan updates to the home health care team.

Take your customer service to the next level

Can someone help take the crates out to the loading area

Retail

- **Respond to customers quick**
  Ask a fulfillment associate on product availability to ensure rapid responses to customers.

- **Inventory management**
  Communicate inventory levels easily for efficient reordering and stocking of products.

- **Order fulfillment**
  Connect with warehouse staff in real-time on order status and progress.

- **Broadcast storewide news**
  Send daily announcements, store specials or urgent information to all store employees.

- **Loss prevention**
  Quickly report suspicious activity and coordinate efforts to prevent theft.

Reduce downtime and enhance workflows

Can someone check if station 4 has any issues with the belt

Manufacturing

- **Task assignments and shift scheduling**
  Assign tasks to floor personnel or send real-time clock in and out updates.

- **Monitoring and tracking**
  Get real-time updates on production progress without walking across the warehouse.

- **Optimize dispatch operations**
  Communicate with field workers directly from the dispatch interface.

- **Safety and emergency response**
  Broadcast for help in case of an emergency, such as machinery issues, a fire or other safety hazard.

- **Prevent distractions**
  Leave a channel to silence voice messages for enhanced public safety.

For more information, please contact a sales representative. Visit ringcentral.com or call 855-774-2510.

RingCentral

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