**RingCentral**

RingCentral for Frontline Workers

RingCentral's frontline worker solution offers a push-to-talk capability that provides clear and secure voice communications for frontline teams at the push of a button. This feature enhances employee- or company-owned mobile devices with walkie-talkie capabilities.

Communicate in real-time from anywhere with WiFi or cellular internet connectivity, enjoying a familiar walkie-talkie experience without the need for bulky devices.

Connect frontline and back office workers with one communications platform with push-to-talk, mobile camera sharing, file-sharing, team messaging, AI, and more.
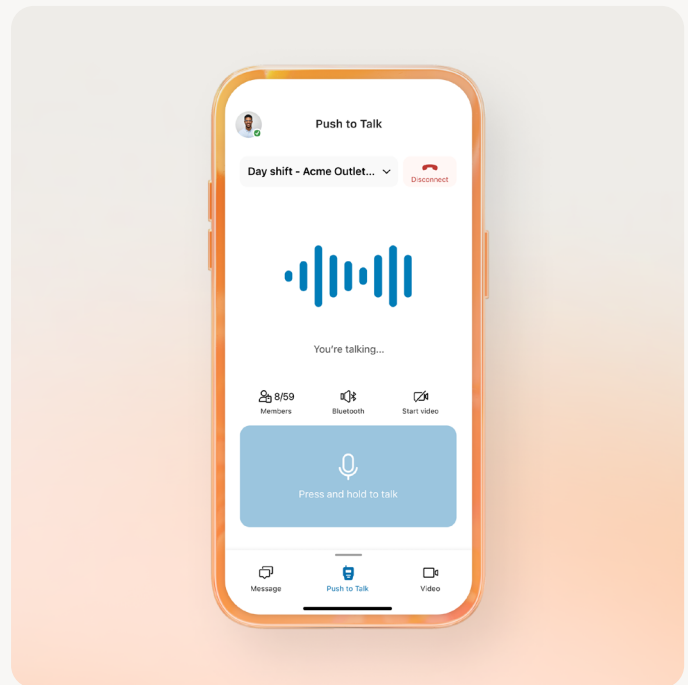
Stay heads up and hands free
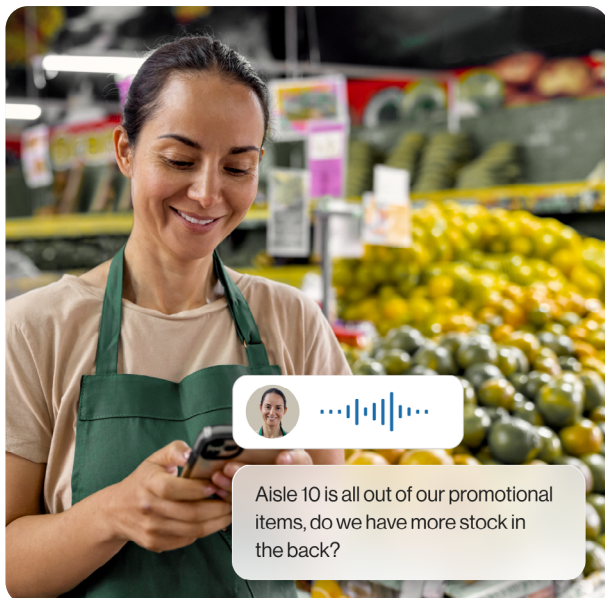
Enabling real-time voice
Reach multiple people instantly without having to go through the steps of traditional phone calls.
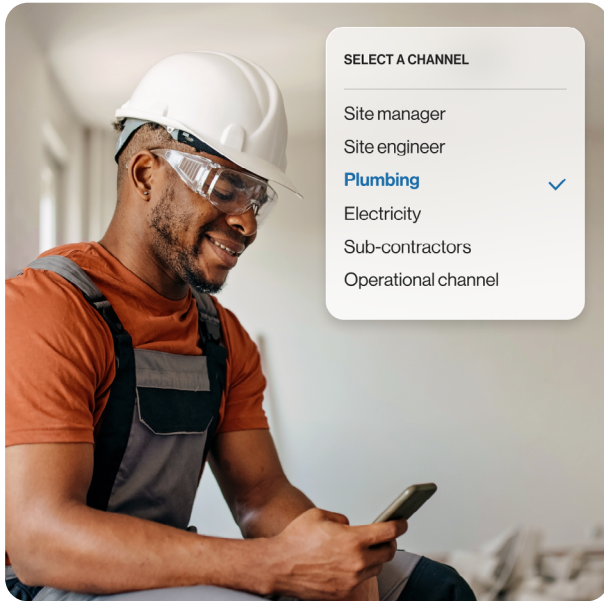
Worldwide coverage
Connect users wherever they are in the world with internet or cellular service.

Secure, reliable, clear voice
Say goodbye to static, crosstalk and outside radio interferences. Enjoy 99.999% uptime delivered for 5+ years to keep your frontline teams connected.

Relieve device and app fatigue for frontline workers

Drive ROI and productivity with fewer devices and apps
Built natively in the RingCentral app, users can push-to-talk on personal, work or already procured multi-purpose rugged devices.
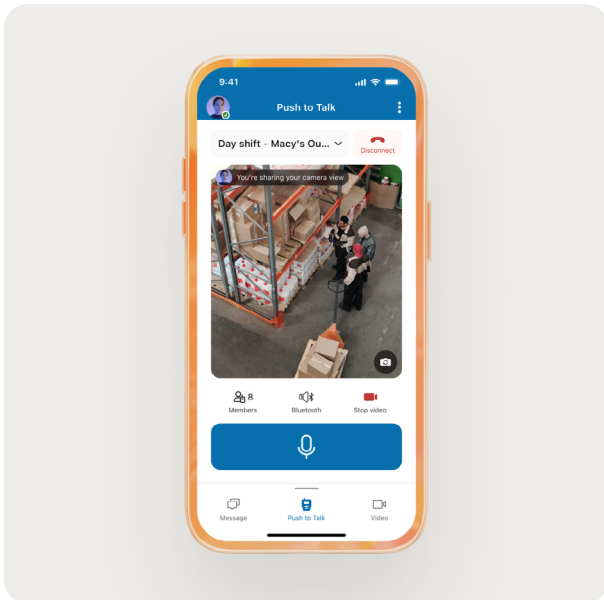
Device interoperability
RingCentral's cloud walkie-talkie capabilities are compatible with iOS, Android and multi-modal devices with no special installation needed.

Listen to live communications hands free
Use real-time auto-play even on locked devices.

So much more than a walkie-talkie

Elevate to video
Next-gen walkie-talkie with video camera-sharing, giving you 'see what I see' tools.

Share live footage
Share rear-view camera for context setting and troubleshooting.

AI-powered tools built in
Auto capture AI-generated video collaboration session notes to share out as tribal knowledge. Use live transcriptions if the setting is too loud for audio, or noise reduction for clearer voice communications.

Say goodbye to administrative burden

Simple onboarding

Train frontline workers fast with mobile-centric onboarding. Join a channel in just two clicks, it's that simple.

Simplified management

Add or remove users and manage channels that appear on each device in your organization. Ensure only authorized users have access to sensitive information.

Instant communication made easy

Create channels with up to 200 people. Instant, hands free communication with large teams has never been easier!

Empower your organization with a unified experience.

Use one app for walkie talkie, phone calls, SMS, fax, team messaging, video meetings, and more.
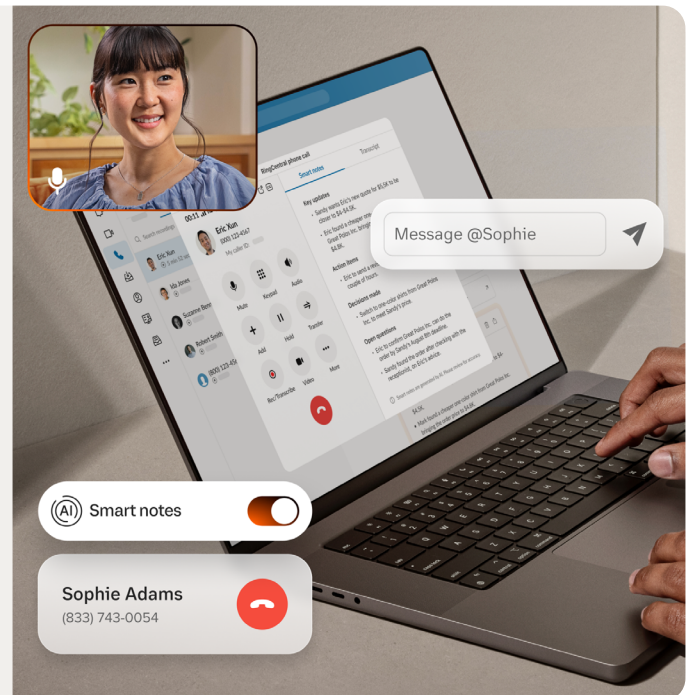
Frontline workers use Push To Talk in various ways

Let smartphone -carrying teams communicate seamlessly with radio-carrying teams.

Improve care coordination for patient-centered care

Healthcare

Patient transfer coordination
Provide instant patient transfer status to reduce delays.

Patient diagnosis
Get STAT lab order confirmation from a physician to ensure quick patient diagnosis.
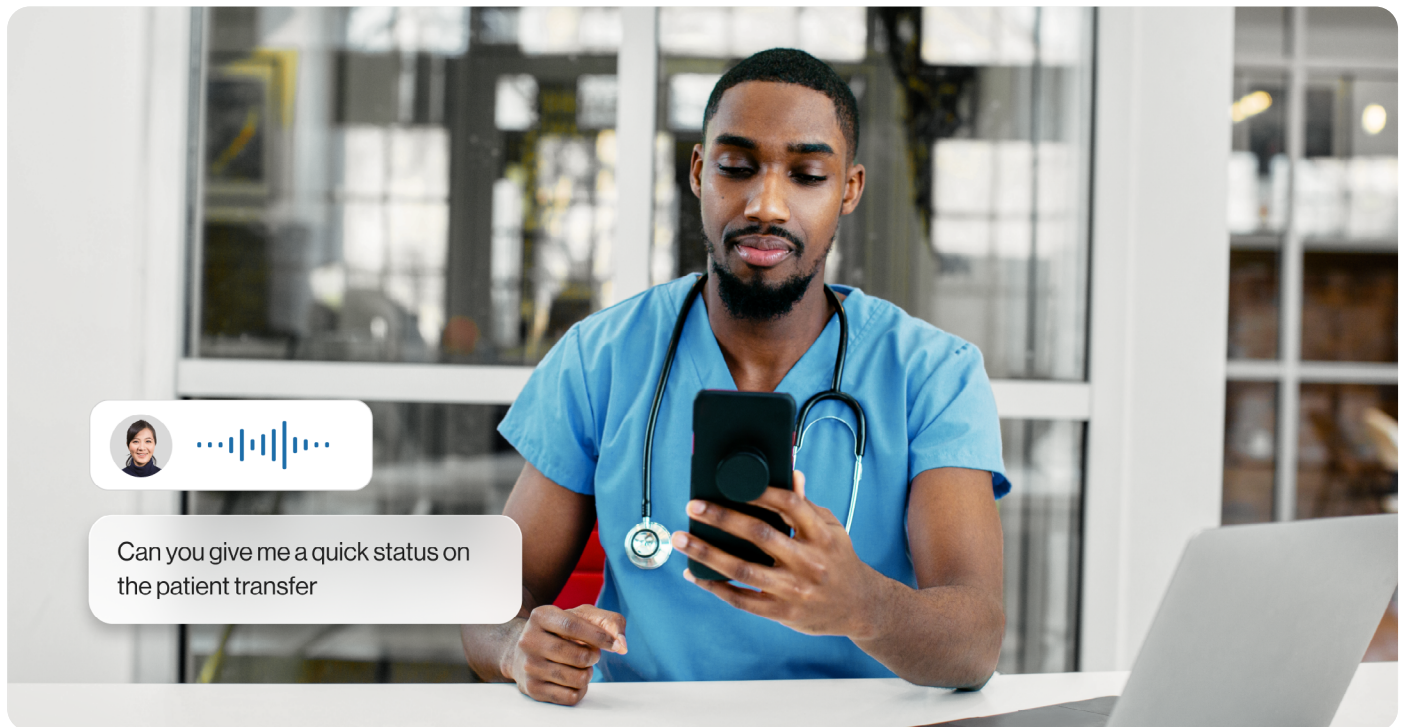
Discharge planning
Communicate with case managers to ensure on-time patient discharges.

Emergency notifications
Contact the hospital ahead of time for emergency care preparation prior to the patient's arrival.

Field care coordination
Provide real-time care plan updates to the home health care team.

> Can you give me a quick status on the patient transfer

Take your customer service to the next level

Retail

Respond to customers quick
Ask a fulfillment associate on product availability to ensure rapid responses to customers.

Inventory management
Communicate inventory levels easily for efficient reordering and stocking of products.

Order fulfillment
Connect with warehouse staff in real-time on order status and progress.

Broadcast storewide news
Send daily announcements, store specials or urgent information to all store employees.

Loss prevention
Quickly report suspicious activity and coordinate efforts to prevent theft.

Can someone help take the crates out to the loading area?

Reduce downtime and enhance workflows across warehouse

Manufacturing

Task assignments and shift scheduling
Assign tasks to floor personnel or send real-time clock in and out updates.

Monitoring and tracking
Get real-time updates on production progress without walking across the warehouse.

Optimize dispatch operations
Connect with warehouse staff in real-time on order status and progress.

Safety and emergency response
Broadcast for help in case of an emergency, such as machinery issues, a fire or other safety hazard.

Prevent distractions
Leave a channel to silence voice messages for enhanced public safety.

Can someone check if station 4 has any issues with the belt

How to purchase

RingCentral's push-to-talk is available as an add-on license with the purchase of RingCentral Video Pro+ or [RingEX™ Core, Advanced, Ultra plans](#) and complements the existing RingCentral messaging, video, and phone experience.

Any user on an account with at least 1 RingEX license can have full access to Push to Talk for just $5/user/month.

Existing RingCentral Customers

Add on RingCentral for frontline workers to your existing account with the help of a RingCentral expert, or as an admin, do it yourself from the admin portal.

New RingCentral Customers

Select a RingCentral plan, then add on RingCentral for frontline workers to your new account.

For more information, please contact a sales representative. Visit ringcentral.com or call 855-774-2510.

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