Tech Brief: Secure Release

Applicability

The RingCentral secure development process and release of products.

Rationale

Secure release means RingCentral ensures products meet security and data handling standards prior to release/promotion to production.

With increasing understanding of the risks posed by third-party code, customers need to know that RingCentral's products are released only after assurance that risks have been identified and addressed.

Process

RingCentral's Secure Release Process ("SRP") is the capstone of its overall Secure Development program. Through the SRP, all products are evaluated in terms of their adherence to Secure Development standards and given an internal rating. Only those that have a passing score are allowed to be released; all others are subject to an additional security review to evaluate the impact of the potential gaps.

Products may not be released if they have any open Critical (P0) or High (P1) findings resulting from RingCentral's overall testing. These findings may include findings against performance, availability, or maintainability in addition to extensive security testing.

Products may release with open Moderate (P2) or Low (P3) findings; all open findings are tracked through to remediation and closure.