

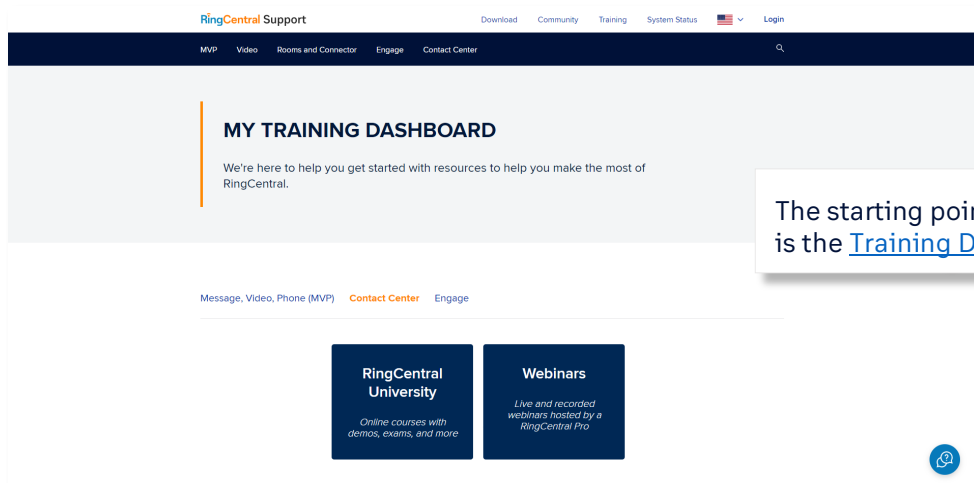
RingCentral Engage Digital Self-Service Training Program



Training on your terms

Training that gives you **flexibility** in how you learn Contact Center. Choose the best option or create a blended solution that meets your needs.

These highly rated resources are **available for free** whenever you need them.*



The starting point for each option is the [Training Dashboard](#).

RingCentral University

Learning paths created by our learning professionals to get the most out of Engage Digital.

Resources covering topics for agents and supervisors that are learning how to use Engage Digital.

Recommended Training for Agents

Prior to Go Live

RingCentral University

[Agent \(Engage Digital Basics\)](#)

RingCentral University requires an active RingCentral account.

Recommended Training for Supervisors

Prior to starting supervisor specific training

Complete recommended training for agents.

Prior to Go Live

RingCentral University

[Supervisor \(Engage Digital Basics\)](#)

RingCentral University requires an active RingCentral account.

Recommended Training for Administrators

Prior to starting admin specific training

Complete recommended training for agents and supervisors.

Prior to Go Live

RingCentral University

[Admin \(Engage Digital Basics\)](#)

[Analytics and Reporting \(Engage Digital Basics\)](#)

Additional Self-Service Program Resources

[MyRingCentral](#)

[RingCentral Engage Digital Support](#)

[RingCentral Community](#)

Paid Live Training Options

We also offer live training which is delivered directly to your organization. To purchase any paid live training, contact a sales representative.

- Our [live training catalog](#) allows you to choose sessions specifically for your needs.
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