Enhanced Business SMS and MMS

Send and receive SMS, MMS and multimedia files with customers, suppliers and partners from your RingCentral business numbers to enhance business communications. You maintain your professional identity and increase work efficiency.

Features and benefits

- **You have one business number** that supports voice, fax, and text messages.
- **Use powerful search capability** to search through text trails by looking up keywords.
- Message colleagues, clients, and suppliers with your business identity—even from your personal devices securely.
- **Easy to use.** Login and send SMS online in minutes. Type out business SMS on a desktop keyboard rather than a mobile-only texting platform.
- Text seamlessly across devices, including smartphones, tablets, and computers.
- **Scale messaging** with SMS APIs and send up to 10,000 individual messages with High Volume SMS package.
- **RingCentral customers in the US and Canada** can send and receive SMS messages with up to 160 characters to/from international numbers in supported countries.
- **Block unwanted texts** with number-blocking and spam blacklists.
- Receive **email notifications** of incoming messages.
- Meet new carrier requirements to reduce risk of fines and provide improved deliverability with built-in protection mechanisms including advanced spam filtering.
- Send and receive **images, videos, emojis and files.**
- **See previews of multimedia files** in in-line message threads.
- **One subscription for business** communications simplified - Calling, SMS, Fax, Team Messaging, Video Meetings all in one app.

Send SMS online with #1 business text messaging platform that is easy to use and optimized for deliverability for fast collaboration and better business across devices.
How it works

Initiate a new SMS or MMS message with a single tap.

Easily select an image to send by tapping the icon to the left of the text box.

Select an image from your photo library or take a photo to send.

Send images, receive videos, and view previews in-line in your message thread.
You’re seamlessly integrated with your corporate directory and can view your colleagues’ real-time phone status (e.g., available, etc.) from the app.

Invite participants to join a conference call with a quick text.

Availability: Enhanced Business SMS and MMS is currently available for our North American customers only.