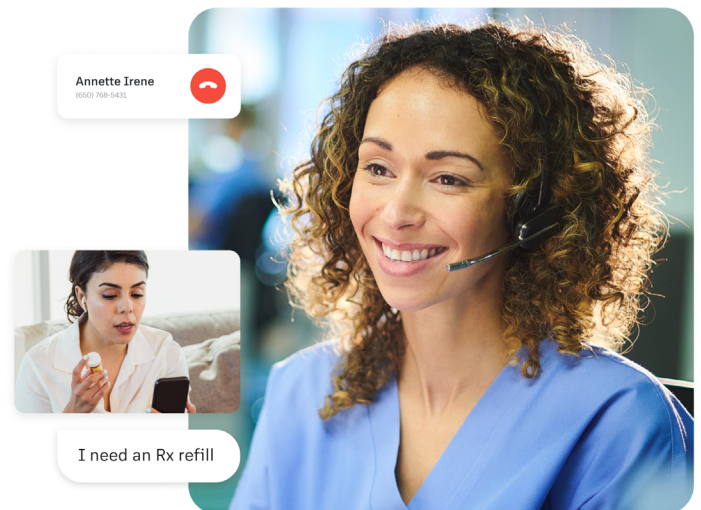


# RingCentral MVP™ for healthcare providers

Put connection at the center of care.



RingCentral MVP is an industry-leading platform for cloud communications, empowering healthcare providers to streamline internal collaboration and better connect with their patients. With integrated instant messaging, video conferencing, and cloud PBX, RingCentral MVP offers:

- A unified, collaborative hub for team messaging, video meetings, and telephony
- Enterprise-grade security and unmatched reliability with a 99.999% uptime SLA
- HITRUST CSF certification to support HIPAA compliance
- 250+ out-of-the-box integrations with business apps and open APIs for custom needs
- Simple and centralized web-based user and system administration
- Advanced analytics and insights
- Access from anywhere on your device of choice—desktop, tablet, or mobile

## Message

Message staff and patients from your PC or mobile device. Invite guest users to collaborate for free.

- Set a custom status to indicate your availability.
- Create teams around patient referrals, payer contracting, and departments.
- Assign tasks to individuals or project teams.
- Securely share links and files with no size or storage limits.

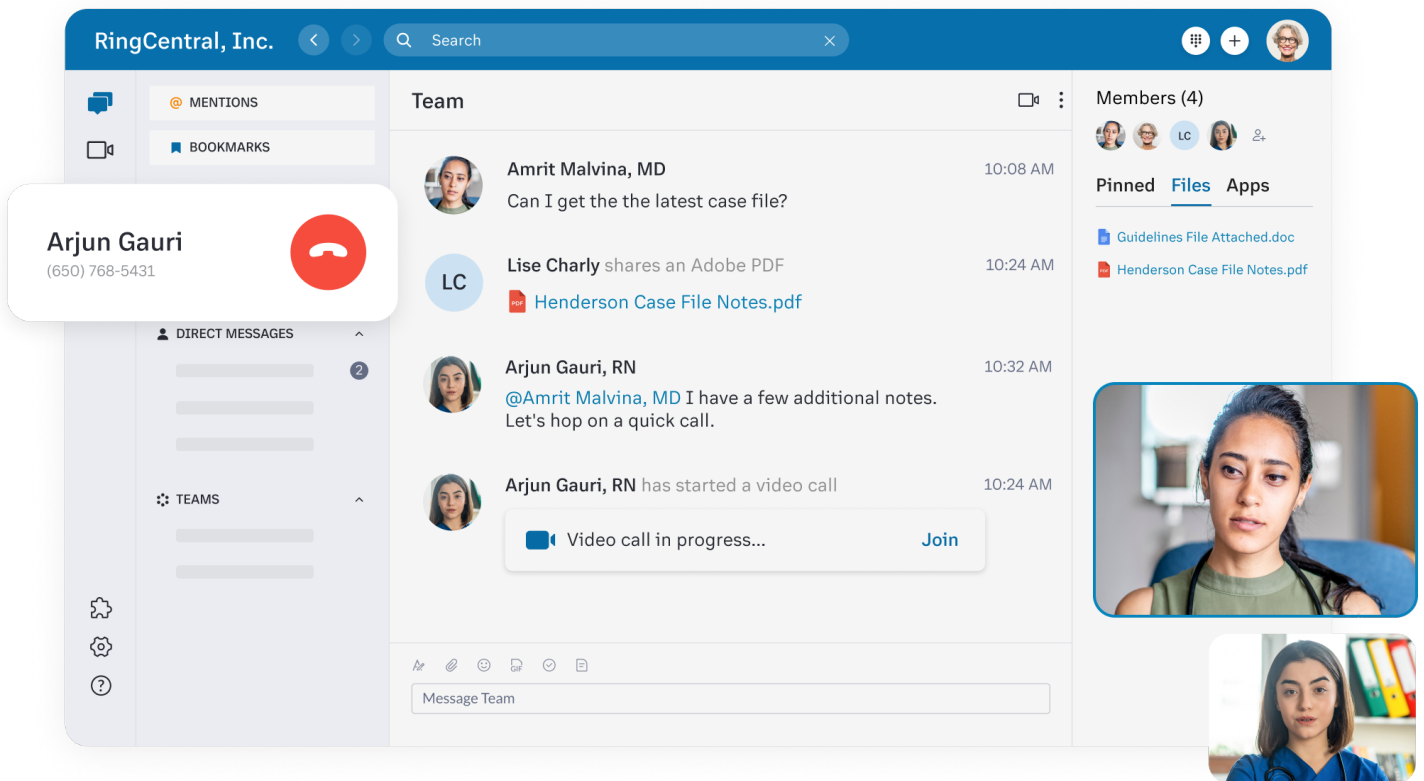


## Video/Telehealth

- Enable patients to meet their provider through a no-download secure browser experience.
- Join meetings easily—no downloads or plugins needed.<sup>1</sup>
- Enjoy HD audio and video, and screen share with up to 200 interactive video participants.<sup>2</sup>
- Easily schedule meetings with calendar integrations with Office 365 and Google Calendar.
- Switch a live meeting between devices with one click.
- Get in-meeting chat, virtual backgrounds, closed captioning, cloud recordings, and powerful background noise reduction technology for a great participant experience.

## Phone

- Use one business phone number for calling, business SMS, MMS, and fax to engage with patients and other providers.
- Customize settings such as business hours and greetings, and route incoming calls efficiently to specific departments with a multi-level auto attendant.
- Manage active calls efficiently with advanced call controls to transfer, record, flip, or park the call.
- Flip live calls between your desktop and cell or switch a call to video in just one click.
- Use the online fax service to easily send and receive secure electronic faxes.



1. Available for Chrome and Microsoft Edge browsers.

2. RingCentral Video is available for free with RingCentral MVP Standard, Premium, and Ultimate editions.

## Integrations



Bring message, video, and phone tools into ruggedized mobile devices to integrate rich collaboration within clinical workflows.



Operationalize and increase CCM program revenue by leveraging integrated click-to-call and phone-based patient interaction tracking.



Use incoming call-generated screen pops to quickly access disparate patient data within a single-view window.



Strengthen patient data security with AI-driven keyword or phrase analysis of captured message, video, and phone data.

## Security

As providers evaluate cloud communications and contact center solutions, the security and privacy of their ePHI is a critical consideration. One of the key differences of our platform is its HITRUST CSF certification. This, along with our robust encryption and other third-party audits, ensures that your ePHI is protected across our platform as it is exchanged and that these measures support your HIPAA compliance.

**HIPAA covered entities:** Our HITRUST CSF certification includes full mapping to the HIPAA security controls.

**Encryption:** Our platform has seven layers of data and physical security, including comprehensive SRTP/TLS encryption.

**Third-party audits:** RingCentral is SSAE 18 certified and has SOC 2/ISO compliant data centers.



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For more information, please contact a sales representative. For more information, please contact a sales representative. Visit [ringcentral.com/office/industry-solutions/healthcare-communications-cloud-phone-systems](https://ringcentral.com/office/industry-solutions/healthcare-communications-cloud-phone-systems) or call 855-774-2510.

RingCentral, Inc. (NYSE: RNG) is a leading provider of business cloud communications and contact center solutions based on its powerful Message Video Phone™ (MVP®) global platform. More flexible and cost effective than legacy on-premises PBX and video conferencing systems that it replaces, RingCentral empowers modern mobile and distributed workforces to communicate, collaborate, and connect via any mode, any device, and any location. RingCentral offers three key products in its portfolio including RingCentral MVP™, a unified communications as a service (UCaaS) platform including team messaging, video meetings, and a cloud phone system; RingCentral Video®, the company's video meetings solution with team messaging that enables Smart Video Meetings™; and RingCentral cloud Contact Center solutions. RingCentral's open platform integrates with leading third-party business applications and enables customers to easily customize business workflows. RingCentral is headquartered in Belmont, California, and has offices around the world.



RingCentral, Inc. 20 Davis Drive, Belmont, CA 94002. [ringcentral.com](https://ringcentral.com)

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