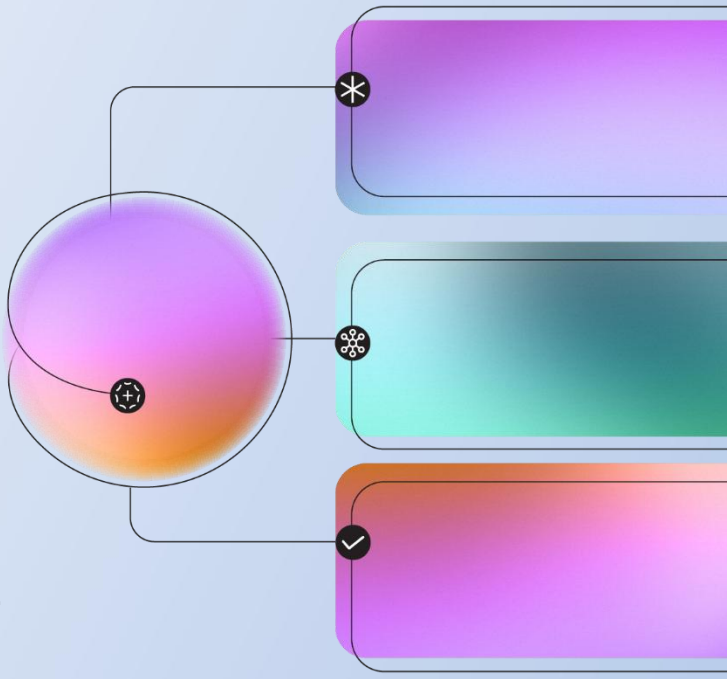
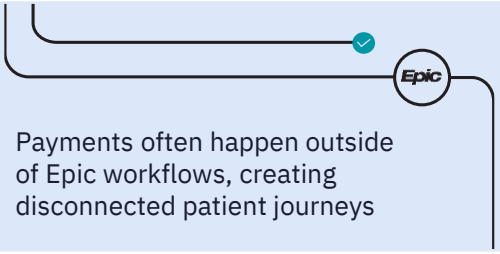
DATA SHEET

Turn every Epic interaction into a secure payment moment

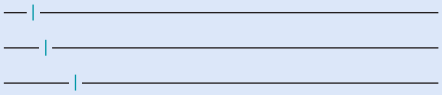


Launch PCI DSS-compliant payments within Epic workflows, improve patient experience, and accelerate collections

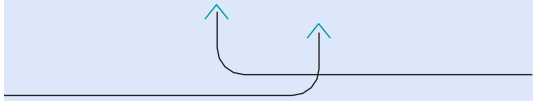
Common payment challenges within Epic environments



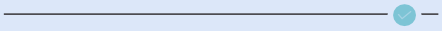
Payments often happen outside of Epic workflows, creating disconnected patient journeys



Poor payment experiences impact patient satisfaction and payment completion



Payment interactions often require staff to switch between systems



Limited visibility into payment activity can slow collections and reconciliation



Growing PCI DSS scope increases compliance burden and risk

The PCI Pal Epic Connector

The PCI Pal Epic Connector enables healthcare organizations to launch secure payments directly from Epic while keeping sensitive card data out of internal systems and environments.

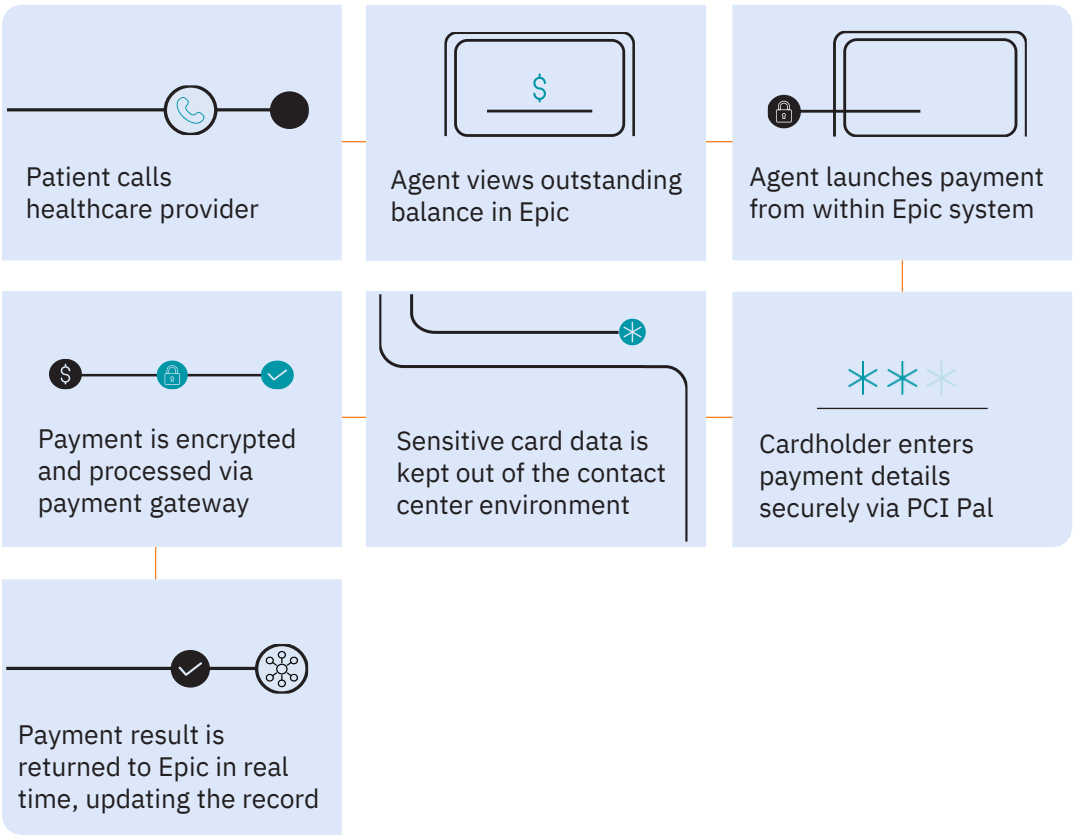
See how it works →

PCI Pal + RingCentral®

pcipal.com

Healthcare-ready security and compliance

How it works



Key capabilities

- Launch secure payments directly from Epic workflows
- View patient balances and payment information within Epic
- Return payment outcomes to Epic in real time
- Keep sensitive card data out of Epic systems and internal environments

Benefits

Designed to support HIPAA compliance

Customers remain responsible for their own compliance obligations.

Improve patient payment experiences

Increase payment completion by reducing friction

Streamline the revenue cycle with real-time payment visibility

Reduce compliance burden by keeping sensitive data out of Epic systems

PCI Pal is a PCI DSS Level 1 Service Provider, designed to keep sensitive card data out of:

- Epic systems
- Agent desktops
- Call recordings
- Internal environments

See how secure payments work within Epic workflows

Learn more | Book a demo

PCI Pal™ The Trusted Transaction Layer + RingCentral®

pcipal.com → info@pcipal.com →