



RingCentral POTS Replacement

Digitally transform and unify your POTS lines with an all-in-one POTS replacement solution.

What is RingCentral POTS Replacement?

RingCentral POTS (Plain Old Telephone Service) Replacement solution connects traditional phones, fax machines, and specialty endpoint devices, including emergency alarms, point-of-sale systems, and security systems, to the cloud. It enhances service quality by migrating from outdated copper lines to high-redundancy and best-in-class IP infrastructure.

This ensures enhanced reliability with built-in redundancy, scalability to easily adjust lines and features, and advanced functionality like real-time analytics and mobile access, while maintaining regulatory compliance and future-proofing your business.

RingCentral provides a seamless replacement solution for POTS lines all managed through RingCentral's comprehensive cloud platform, simplifying management and reducing the risk of outages.

Why RingCentral POTS Replacement?



Simplify management with one trusted provider

- Modernize your multi-site infrastructure with one vendor for all your communication needs - from legacy analog equipment, specialty-line services, to AI-first business communications
- A single pane of glass for managing all devices



Maintain reliability and compliance

- Enterprise-grade security, built-in redundancy and continuity features
- Reliable connectivity and high-quality voice service to your mission-critical systems - even during outages



Advanced integrations and future-proofing

- Integrated with RingCentral's #1 business communications platform
- Powerful analytics and 300+ pre-built integrations



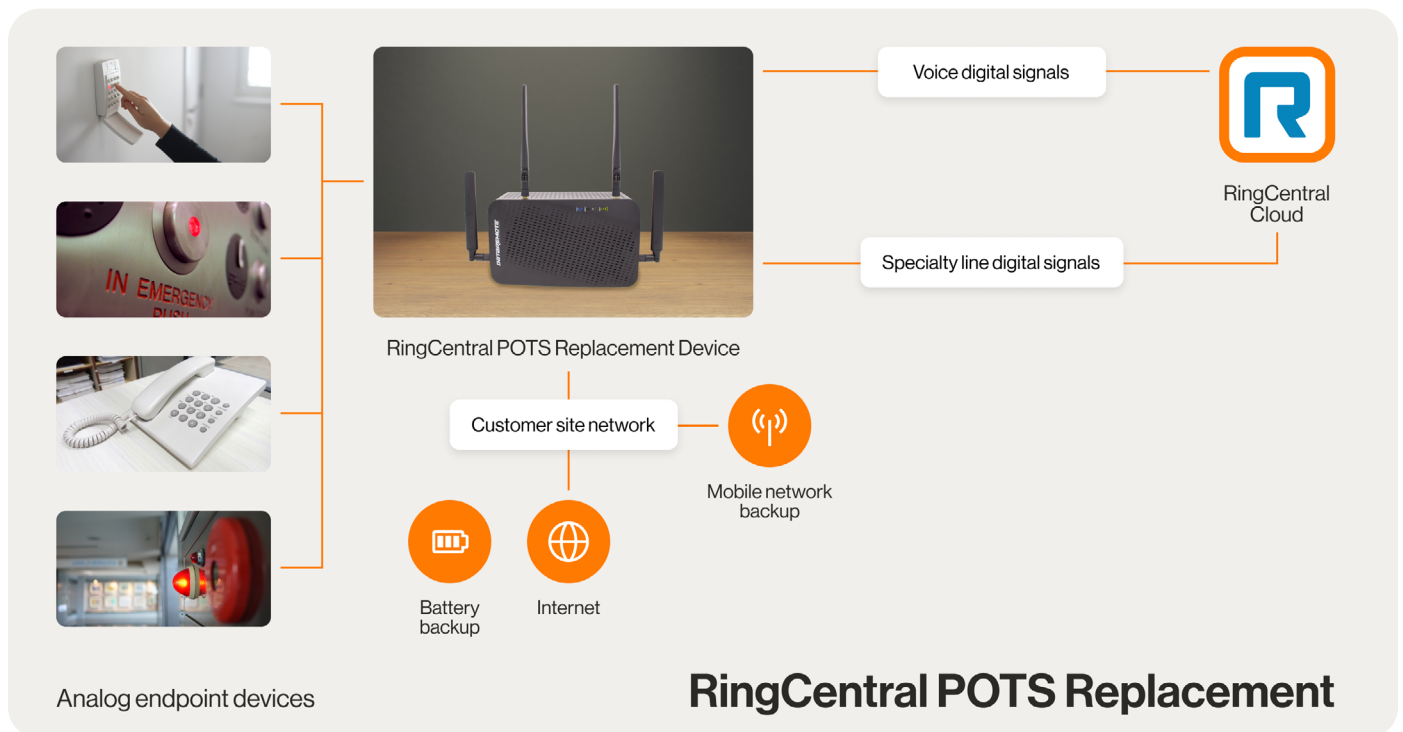
Scale up and down as needed

- Add new lines, equipment, and sites easily
- No significant infrastructure changes



Reduce costs

- Continue to use your existing analog equipment
- Pay only for what you use



RingCentral POTS Replacement

How it works

RingCentral POTS Replacement works by using an enterprise-grade device that connects to your existing analog phones and specialty endpoint devices. One device can connect up to eight voice and specialty lines, converting the analog signals into digital format, which are transmitted over a Voice over IP (VoIP) network. This device then routes the digital signals through RingCentral's highly secure and reliable network.

For example, when a fire alarm is triggered, the fire panel sends an analog signal to the RingCentral POTS Replacement device that converts it to Internet Protocol (IP). A Session Initiation Protocol (SIP) call is initiated through RingCentral to transmit emergency tones and signals. This notifies the local fire responders, ensuring prompt emergency response. RingCentral POTS Replacement helps protect your existing investments while streamlining management and reducing costs.



Fire alarm activation



Local fire responders notified

RingCentral POTS
Replacement Solution

Capabilities

Emergency backup

In the case of an outage, RingCentral POTS Replacement device provides a built-in battery that provides up to 48 hours of power failover and an optional LTE connection to ensure uninterrupted connectivity.

Voice features supported

- Unlimited domestic calling in the US and Canada
- Auto attendant (single level interactive voice response)
- Three-way calling
- E911
- Hunt groups
- Voicemail
- Caller ID
- Call forwarding and handling
- Call screening and blocking
- Call hold and call transfer
- Call waiting
- Music on hold
- Send and receive faxes over the cloud or to fax machines



Simplify your management with one unified solution from one trusted vendor

Unify your existing analog-based lines with modern collaboration tools like cloud phone system, video meetings, team messaging, powerful analytics, advanced integrations, and more, in a single app. Lower the total cost of ownership and get powerful AI conversation intelligence.



Connect your mission-critical systems to the cloud

RingCentral POTS Replacement works with a broad range of analog devices, including but not limited to:



Elevators
Maintain emergency call functionality during emergencies

Point of sale systems
Reliable connection to prevent lost sales

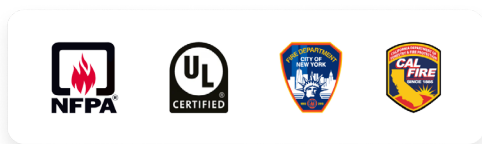
Security systems
Immediate detection and alerting of intrusions

Refrigerators/freezers
Temperature monitoring to protect inventory

Fire alarm panels
Ensure reliable alarm signal transmission

Fax machines
Send sensitive documents

Ensuring life safety transmission compliance



RingCentral POTS Replacement device is meticulously designed to meet and exceed the stringent requirements for life safety transmission compliance, including NFPA 72, MFVN, California Fire Marshal standards, and being UL-864 compliant & UL-62368-1 certified.

This device ensures that critical communication systems, such as fire alarm panels, emergency call boxes, and elevator phones, maintain continuous and reliable operation. By incorporating advanced features like built-in battery backup and optional cellular connectivity, RingCentral POTS Replacement device provides uninterrupted service during power or internet and power outages, thereby upholding the highest standards of safety and regulatory compliance.

RingCentral's third-party attestations, certifications and adherence to global laws and compliance regulations also speak to our commitment to data security.

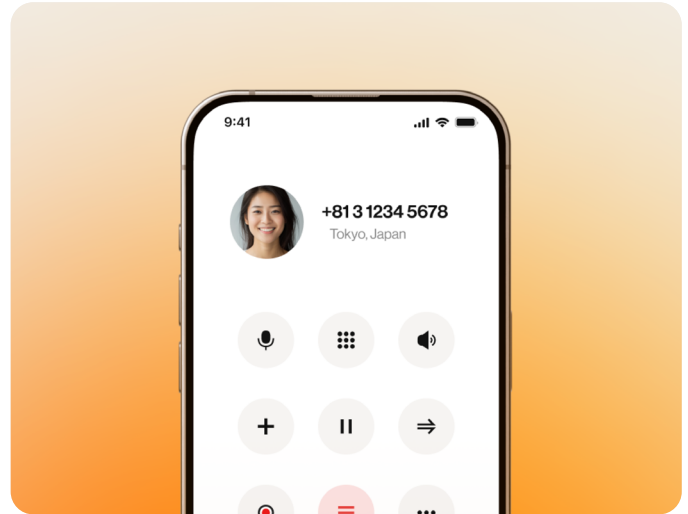
Flexible and seamless migration paths to the cloud



RingCentral Cloud Connector

Interconnect your on-premises, traditional phone systems with RingCentral and migrate to the cloud at your pace.

[Learn more](#)



RingCentral Bring-Your-Own-Carrier (BYOC)

Connect your existing local voice carrier to the cloud and stay in control of your tech stack with RingCentral.

[Learn more](#)

How to get started

RingCentral POTS Replacement is available as an add-on license for both new and existing RingCentral customers. Fill out our [simple outreach form](#) or contact a RingCentral account representative to learn more.

For more information, please contact a sales representative. Visit ringcentral.com or call 855-774-2510.



RingCentral Inc. (NYSE: RNG) is a leading provider of AI-driven cloud business communications, contact center, video and hybrid event solutions. RingCentral empowers businesses with conversation intelligence, and unlocks rich customer and employee interactions to provide insights and improved business outcomes. With decades of expertise in reliable and secure cloud communications, RingCentral has earned the trust of millions of customers and thousands of partners worldwide. RingCentral is headquartered in Belmont, California, and has offices around the world..

RingCentral, Inc. 20 Davis Drive, Belmont, CA 94002. ringcentral.com

© 2024 RingCentral, Inc. All rights reserved. RingCentral, the RingCentral logo, and all trademarks identified by the ® or ™ symbol are registered trademarks of RingCentral, Inc. Other third-party marks and logos displayed in this document are the trademarks of their respective owners.