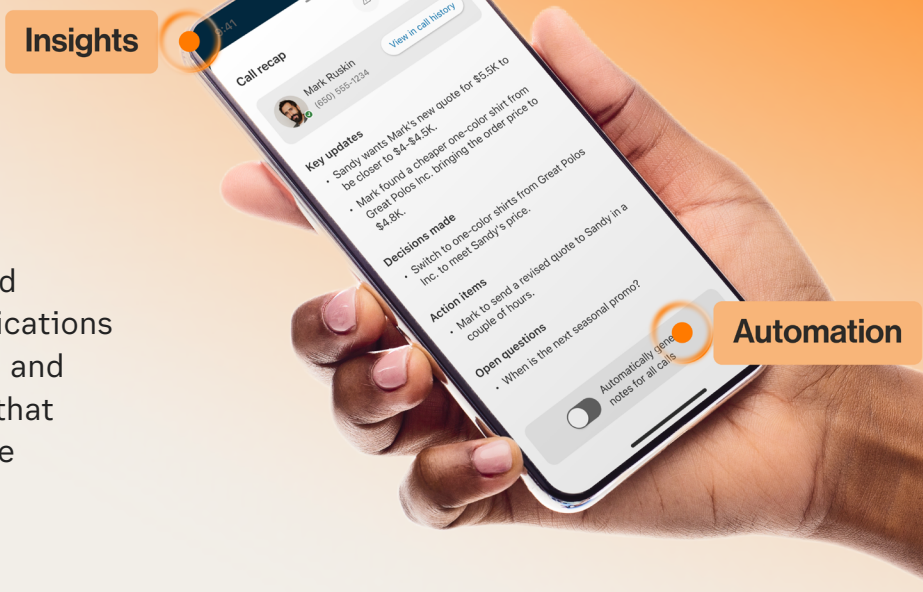


RingSense AI for Employee Experiences

Experience the world's most advanced business phone system and communications platform, with AI infused automation and insights. Get a personal AI assistant that takes precise notes, shares actionable follow-ups, and provides in-depth conversation intelligence.



Key benefits



Reclaim valuable time



Swift information retrieval



Write more professionally



Enhance decision making



Personalized Intelligence

RingSense AI for Phone

Conversation Intelligence & Analytics*

Recall conversations and unlock insights with new AI-powered conversation intelligence in call recordings. For recorded calls, get caught up quickly with summaries, key notes, and actionable insights for clarity. Get enriched context from the calls such as talk time and sentiment analysis to refine your communication tactics and soft skills.

- Call summary and topics discussed
- Q&A and next step identification
- Call metrics including call sentiment
- Transcription with keyword search
- Participant timeline

Background Noise Reduction

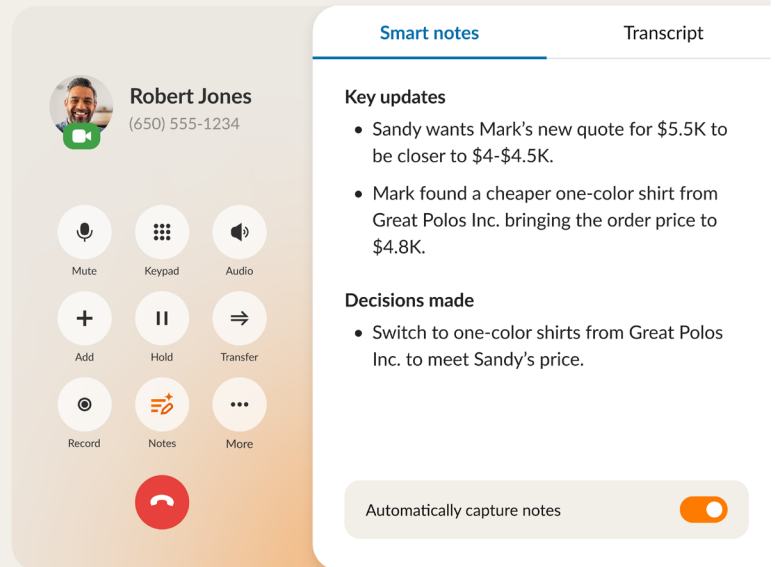
AI actively filters out background noises like barking dogs, passing cars, and chatter, ensuring clearer audio and fewer distractions for all participants.

Closed Captions / Live Transcriptions

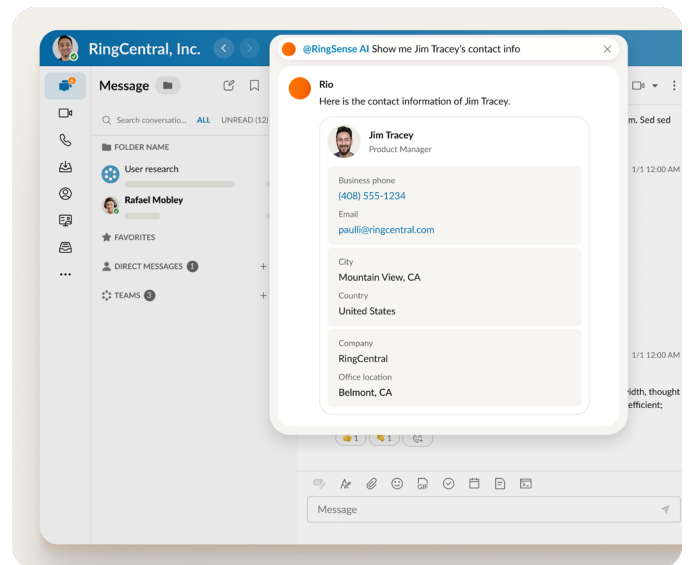
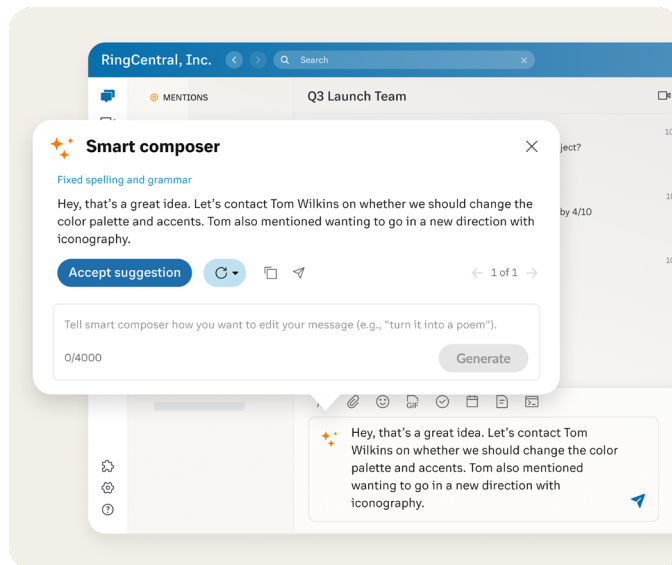
Enhance inclusivity in live video meetings with real-time speech-to-text conversion, enabling easy comprehension and review with full call transcripts in English, Spanish, German, and more.

Real-Time Note Taking*

Simplify phone calls with real-time AI smart notes, capturing crucial updates, actions, and questions. Post-call, easily edit and share notes through email or chat, all synced with your call history for effortless retrieval.



RingSense AI for Messaging



AI Writer & Translator for Messaging*

Craft articulate and contextually aware messages with a few simple commands. RingSense AI can edit and polish up messages or create messages from scratch with prompts. RingSense AI also provides the ability to accurately translate messages in Chinese, French, English, Spanish, and German.

Generative AI Search**

Effortlessly find what you're looking for in your calls, texts, and voicemails with generative AI search that's intuitively powered to understand your needs and deliver precise results.

* currently available in early access preview ** coming soon to early access preview

RingSense AI for Video

Meeting Insights & Summaries

AI-driven summaries of your recordings frees up time from tedious note-taking and rewatching recordings. Dive into discussions with full focus, knowing that every key point and decision will be captured and neatly summarized for you. This innovation not only saves valuable time but also enhances team collaboration by making it easy to share and review meeting recordings and highlights.

- Video highlight reel
- Searchable keywords
- Meeting transcript
- Meeting summary



Closed Captions & Live Transcription

Enhance inclusivity in live video meetings with real-time speech-to-text conversion, enabling easy comprehension and review with full call transcripts in English, Spanish, German, and more.

Background Noise Reduction

AI actively filters out background noises like barking dogs, passing cars, and chatter, ensuring clearer audio and fewer distractions for all participants.

Meeting Playback Options

Easily replay just the important parts of the meeting by playing through AI-defined chapters, or by speaker (with talk time information included).

- Automated chapters
- Playback by speaker
- Speaker talk time

Looking for all features included with RingEX?

[Access comparison matrix here →](#)

Looking for AI-powered features for your contact center?

[Access datasheet here →](#)



How to sign up

Explore the next generation of RingSense AI for RingEX capabilities by joining the waitlist for our early access preview for both new and existing RingCentral customers.

To learn more, visit <https://www.ringcentral.com/ringex/ringsense.html>

Note: Joining the waitlist does not guarantee beta enrollment; selection is subject to manual review. By clicking send and submitting the waitlist form you are agreeing to the RingCentral [Beta Terms](#).

[Join the waitlist](#)

Why use RingSense AI for your business communications?



Real-time AI for cloud telephony

- At the innovation forefront with real-time AI for calls
- Harnesses the wealth of unstructured data in phone calls



Gold standard of reliability

- Built to support enterprise-grade compliance and security
- Comes with RingCentral's SLA of 99.999% uptime



AI and communications on one trusted platform

- Natively built on top of RingCentral's #1 business communications
- Pioneering the future of AI in communications



Unparalleled communication use case coverage

- Unmatched coverage of communication use cases
- Applicable across diverse roles and unique requirements



Comprehensive AI capabilities

- Go beyond basic functionalities, offering sophisticated aids for decision-making
- Personalized conversation insights, automating workflows and user experiences

For more information, please contact one of our solution experts. Visit [ringcentral.com](https://www.ringcentral.com) or call 855-774-2510.

RingCentral, Inc. (NYSE: RNG) is a leading global provider of AI-first cloud-based business communications and collaboration that seamlessly combines phone system, messaging, video, webinars and hybrid events, and contact center. RingCentral empowers businesses with conversation intelligence, and unlocks rich customer and employee interactions to provide insights and improved business outcomes. With decades of expertise in reliable and secure cloud communications, RingCentral has earned the trust of millions of customers and thousands of partners worldwide. RingCentral is headquartered in Belmont, California, and has offices around the world.



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