

Agreement for Whitelisting International Phone Numbers

Introduction

This Agreement for Whitelisting International Phone Numbers (the "Agreement") between RingCentral, Inc. ("RingCentral") and you is entered into as of the date of execution by you below.

RingCentral actively monitors activity on its network to protect customers from spam on inbound calls and fraud on outbound calls. By default, customers are blocked from calling certain international phone numbers are ("Blacklisted Destinations") because they are frequently implicated in fraudulent calling schemes.

RingCentral may, upon customer request and in its sole discretion, grant customer access to a Blacklisted Destination (a "Whitelisted Destination"). However, RingCentral generally recommends against opening blocked destinations because they represent substantial fraud risk to the customers.

This Agreement allows you to request that certain Blacklisted Destinations be whitelisted and sets out your responsibilities if your request is granted.

What to Expect

Upon completion and submission of this Agreement, the RingCentral Fraud team will review and approve your request in its sole discretion. If approved, the requested inbound caller IDs and/or outbound destinations will be whitelisted.

You Agree to Be Responsible for Fraud on Your Account

As indicated above, RingCentral does not generally recommend whitelisting destinations because of the substantial fraud risk to the end user. If your request is granted, you assume the risk of fraud resulting from Whitelisted Destinations and shall be responsible for monitoring for fraud on your account.

Specifically, you acknowledge and agree that the Blacklisted Destinations to which you have requested access are frequently implicated in fraudulent calls. RingCentral shall provide you access to these Blacklisted Destinations solely at your request. It is your responsibility to ensure that your account is not used in any fraudulent scheme to make calls or faxes to or from these Blacklisted Destinations. RingCentral will rely entirely on you to identify such fraud. You agree that you shall continuously monitor your account for, and immediately notify RingCentral of, fraudulent or improper use. In the event your account is used fraudulently in connection with the Blacklisted Destinations, RingCentral reserves the right to

immediately and irrevocably deny your account access to the Blacklisted Destinations. Moreover, notwithstanding any other provisions to the contrary in the terms of service, you agree to indemnify and hold harmless RingCentral and its affiliates, agents, resellers, and other providers from any damages, losses, liabilities, claims, expenses, and costs (including, without limitation, reasonable attorneys' fees) arising from or relating to fraudulent or improper calls or faxes to and/or from Blacklisted Destinations and arising before and/or after notification to RingCentral.

IF YOU ARE NOT WILLING TO ASSUME THESE RISKS AND RESPONSIBILITIES, DO NOT SUBMIT THIS AGREEMENT.

Requested Whitelisted Destinations:

Provide the list of destinations to which you'd like access. You can request as many destinations as you need.

Desired Destinations (Country Name and/or Country calling code/s)

Accepted and agreed as of the date below by you.

Customer: -----

Signature: -----

Printed Name: -----

Title: -----

Date: -----

Submission Instructions:

Sign this agreement and attach to your case