

snom 300

How to configure your Snom 300 phone to connect to your RingCentral account.

This guide provides instructions for configuring your phone to connect to RingCentral.



From your phone

Follow these steps to access the phone menu to get your IP address.

- 1 Log into your phone by using the navigation pad .
- 2 Go to **Information IPAdr** and press .
You can now view the IP address of your phone



From your computer

Follow these steps to finish configuring your phone.

- 1 In your web browser, type your phone's IP address to go to the Snom Web Configuration Utility.
- 2 From the left menu, go to **Setup > Identity 1** to open the configuration page for your phone.



Dial a Number:
 Dial **Hangup**

Outgoing Identity:
 Set

3 Now you need to get the provisioning information for your phone from RingCentral. Open another tab or window in your browser, and log into your RingCentral online account with your administrator credentials.

4 Under Phone System, in the left panel, click **Phones & Devices**.



5 Find your phone and select **Setup and Provision**.

User phones					Common phones	Paging devices	Shared lines	Unassigned
Search user phones		Status	Device	+ Add device				
Status	Device	Assigned	Phone number	Serial No.				
✖	Existing phone	Third Party Phone	020 3318 2615	N/A	Setup & Provision			

6 Select the **Other Phone** option.

Assisted provisioning - Step 1

In addition to the devices RingCentral sells pre-provisioned, RingCentral supports additional models. If your model is not available via assisted provisioning, RingCentral how to manually configure it. Please see the office devices page for more information.

Select your phone model to begin:

Cisco / Linksys IP Device:

Polycom IP Phone:

Other Phone

7 You can now view the provisioning details you'll need to program in your phone.

Assisted Generic IP Phone / Adaptor Provisioning - Finish ✕

To configure your device to connect to the RingCentral service, you will need to program it with the following information. The steps for programming will vary from device to device, so please check with your device's manufacturer for specific instructions.

Field	Value
SIP Domain	sip.ringcentral.co.uk:5060
Outbound Proxy	sip311.ringcentral.co.uk:5090
User Name	442036952839
Password	2BJ65j7K3e
Authorization ID	3982276064

Done

8 Go back to the Snom Web Configuration Utility. On the Configuration page, enter the corresponding values from your RingCentral provisioning page. See graphic below.

- In the **Displayname** field, enter the Username value from your RingCentral provisioning page.
- In the **Password** field, enter the corresponding Password value.
- In the **Registrar** field, enter the matching corresponding SIP Domain value.
- In the **Outbound Proxy Server** field enter the matching corresponding Outbound Proxy value.
- In the **Authentication Username** field, enter the corresponding Authorization ID.

The screenshot shows the 'Login Information' section of the Snom Web Configuration Utility. The fields are: Identity active (radio buttons), Displayname (text field), Account (text field), Password (text field), Registrar (text field), Outbound Proxy (text field), Failover Identity (dropdown), Authentication Username (text field), Mailbox (text field), Ringtone (dropdown), Custom Melody URL (text field), Display text for idle screen (text field), Ring After Delay (sec) (text field), Record Missed Calls (radio buttons), Record Dialed Calls (radio buttons), and Record Received Calls (radio buttons). Below the fields are buttons for 'Save', 'Re-Register', 'Play Ringer', 'Remove Identity', and 'Remove All Identities'.

Field	Value
SIP Domain	sip.ringcentral.co.uk:5060
Outbound Proxy	sip311.ringcentral.co.uk:5090
User Name	442037500276
Password	XXXXXXXXXX
Authorization ID	5151255064

Field	Value
SIP Domain	sip.ringcentral.co.uk:5060
Outbound Proxy	sip311.ringcentral.co.uk:5090
User Name	442037500276
Password	XXXXXXXXXX
Authorization ID	5151255064

Field	Value
SIP Domain	sip.ringcentral.co.uk:5060
Outbound Proxy	sip311.ringcentral.co.uk:5090
User Name	442037500276
Password	XXXXXXXXXX
Authorization ID	5151255064

9 When you've entered all the values, click **Save**.

✓ You're finished! You're now ready to make and receive calls from your RingCentral account.