

Yealink


How to configure your Yealink W52P phone to connect to your RingCentral account

This guide provides instructions for configuring your phone to connect to RingCentral.



From your phone

Follow these steps to access the phone menu to get your IP address.

- 1 On your handset, press the **OK** button.
- 2 When you see this  icon, press **OK** again.
- 3 Select **System Status** and press **OK**. You can now view the IP address of your phone.

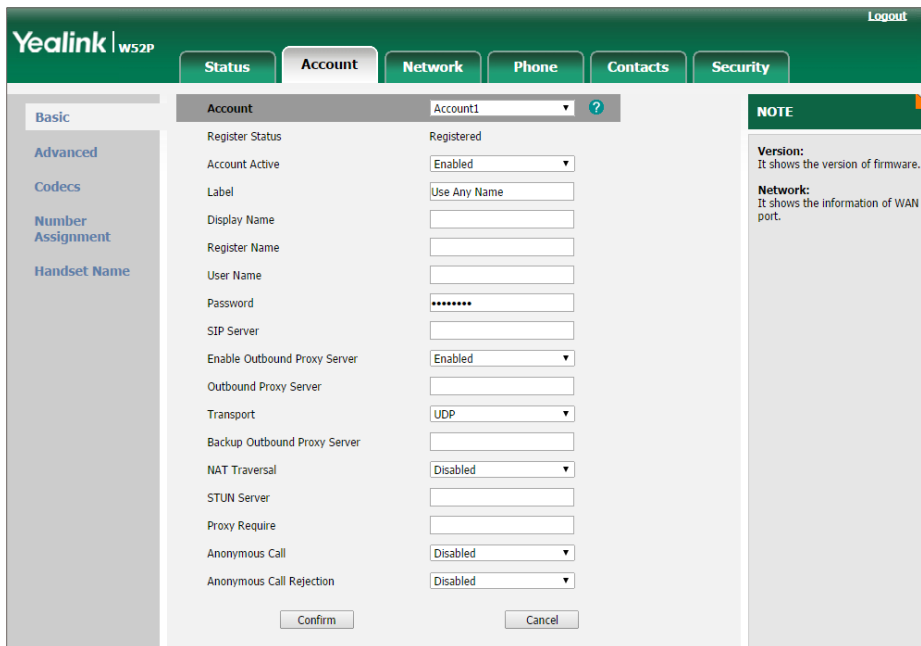


From your computer

Follow these steps to finish configuring your phone.

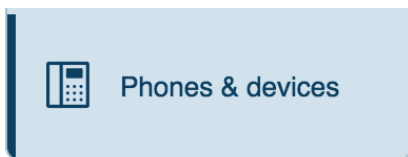
- 1 In your web browser, type your phone's IP address to go to the Yealink Web Configuration Utility.
- 2 In the Yealink Web login page, use **admin** for the username, and **admin** for the password.

- In the top menu, select the **Account** tab. Then select **Account 1** to open the configuration page for your phone.



- Now you need to get the provisioning information for your phone from RingCentral. Open another tab or window in your browser, and log into your RingCentral online account with your administrator credentials.

- Under Phone System, in the left panel, click **Phones & Devices**.



- Find your phone and select **Setup and Provision**.

Status	Device	Assigned	Phone number	Serial No.	
✖	Existing phone	Third Party Phone	020 3318 2615	N/A	Setup & Provision

- 7 Select the **Other Phone** option.

Assisted provisioning - Step 1

In addition to the devices RingCentral sells pre-provisioned, RingCentral supports additional models. If your model is not available via assisted provisioning, RingCentral provides instructions on how to manually configure it. Please see the [office devices](#) page for more information.

Select your phone model to begin:

Cisco / Linksys IP Device: ▼

Polycom IP Phone: ▼

Other Phone

- 8 You can now view the provisioning details you'll need to program in your phone.

Assisted Generic IP Phone / Adaptor Provisioning - Finish ✕

To configure your device to connect to the RingCentral service, you will need to program it with the following information. The steps for programming will vary from device to device, so please check with your device's manufacturer for specific instructions.

Field	Value
SIP Domain	sip.ringcentral.co.uk:5060
Outbound Proxy	sip311.ringcentral.co.uk:5090
User Name	442036952839
Password	2BJ65j7K3e
Authorization ID	3982276064

Done

- 9 Go back to the Yealink Web Configuration Utility. On the configuration page, enter the corresponding values from your RingCentral provisioning page. See graphic below.

- In both the **Displayname** field and **User Name** field, enter the **UserName** value from your RingCentral provisioning page.
- In the **Register Name** field, enter the corresponding **Authorization ID**.
- In the **Password** field, enter the corresponding **Password** value.
- In the **SIP Server** field, enter the matching corresponding **SIP Domain** value.
- In the **Outbound Proxy Server** field enter the matching corresponding **Outbound Proxy** value.

Field	Value
SIP Domain	sip.ringcentral.co.uk:5060
Outbound Proxy	sip311.ringcentral.co.uk:5090
User Name	442037500276
Password	XXXXXXXXXX
Authorization ID	5151255064

Field	Value
SIP Domain	sip.ringcentral.co.uk:5060
Outbound Proxy	sip311.ringcentral.co.uk:5090
User Name	442037500276
Password	XXXXXXXXXX
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SIP Domain	sip.ringcentral.co.uk:5060
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Password	XXXXXXXXXX
Authorization ID	5151255064

10 When you've entered all the values, click **Confirm** to save your changes.

✓ You're finished! You're now ready to make and receive calls from your RingCentral account.