

# RingCentral Room Connector (RCV Connector)

User Guide



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## About this guide

This guide shows you how to join RingCentral Video meetings regardless of the video system or endpoint you use.

### Key features

- Connect your third-party SIP-based hardware to RingCentral Video meetings
- Up to 16 participants in the participant gallery
- Waiting room and password
- Meeting recorded notification
- Active speaker logic
- Indication of who is speaking
- Warning message when the shared app is minimized
- TLS/SRTP support

### Requirements

#### Domains

Visit the [support site](#) to verify security settings and network configurations.

#### Hardware

##### Polycom

Device	RingCentral-verified	Customer or partner self-reported
HDX 6000	✓	
HDX 8000	✓	
Trio 8800 Collaboration Kit	✓	
RealPresence 500	✓	
RealPresence 700	✓	
Poly X50	✓	✓
Poly X30	✓	✓
Poly X70		✓

To learn more about the configuration of your Polycom devices, visit [Configurations and settings for devices for RingCentral Room Connector](#).

##### Cisco

Device	RingCentral-verified	Customer or partner self-reported
DX80	✓	

Cisco Room 55	✓	
Room Kit Mini	✓	
Cisco Board 55S	✓	

To learn more about the configuration for Cisco devices, visit [Configurations and settings for devices for RingCentral Room Connector](#).

## Lifesize

Device	RingCentral -verified	Customer or partner self-reported
LifeSize Icon 220		✓
LifeSize Icon 300		✓
LifeSize Icon 400		✓
LifeSize Icon 450		✓
LifeSize Icon 500		✓
LifeSize Icon 600		✓
LifeSize Icon 700		✓
LifeSize Icon 800		✓

## Recommended software version

- LS\_RM3\_3.4.6 (3340)

## Device requirements

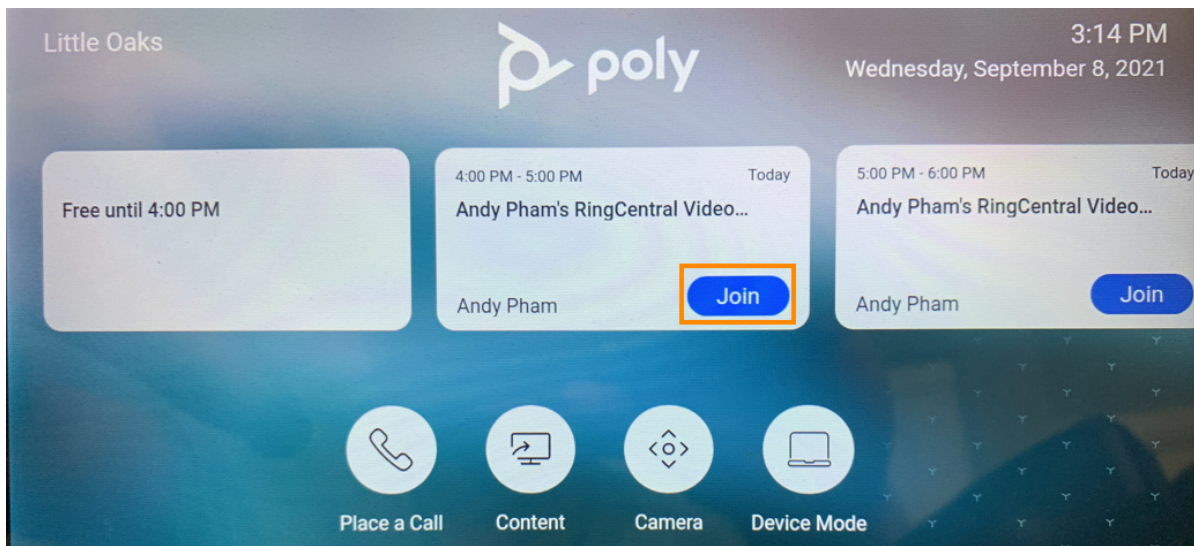
- Stand-alone SIP endpoint
- The devices need to be unregistered from the Lifesize cloud for now for it to work. Lifesize and RingCentral are working diligently on troubleshooting the issues.

Note: If you do not find your device on this list, it does not mean the device is not supported. It means we have not verified this device in our testing or customers/partners have not provided information on whether this device works with RingCentral Room Connector. Please continue to try it with RingCentral Room Connector and [let us know your feedback](#).

## Joining RingCentral Video meetings with RingCentral Room Connector

### Joining a meeting via One Touch Dial

You can join a meeting using OTD by tapping **Join** on your device. Here is a list of the [supported devices](#).



### Joining a meeting via SIP-dial

If OTD is not enabled, you will need to dial in.

1. Open the keypad of your device.
2. Input the SIP join information from the meeting invite.
  - a. If the invite does not have a password, dial **[meetingID]@sip.rcv.com** (e.g. 111333222@sip.rcv.com)
  - b. If the invite has a password, dial **[meetingID].[Dial-in password]@sip.rcv.com** (e.g. 111333222.44556677@sip.rcv.com)
3. Tap **Call**.

You will find SIP join information in the invite:

- Using RingCentral Scheduler

The screenshot displays the RingCentral Scheduler interface within a web browser. The main window is titled "Buck Strick's RingCentral Video meeting - Meeting". The interface is divided into several sections:

- Header:** Includes a menu bar with "File", "Meeting", "Scheduling Assistant", "Insert", "Format Text", "Review", and "Help". Below the menu is a toolbar with icons for actions like "Send", "Required", "Optional", "Start time", "End time", "Location", and "Room Finder".
- Meeting Details:**
  - Title:** "Buck Strick's RingCentral Video meeting"
  - Required/Optional:** Two buttons for selecting the meeting type.
  - Start time:** "Sat 11/13/2021" at "7:00 AM".
  - End time:** "Sat 11/13/2021" at "8:00 AM".
  - Location:** "+16504191505,,647808445# United States (San Mateo, CA)".
- Join Information:**
  - Or dial:** "+1 (650) 4191505 United States (San Mateo, CA)".
  - Access Code / Meeting ID:** "647808445".
  - International numbers available:** <https://v.ringcentral.com/teleconference>
  - Join by SIP:** "647808445@sip.rcv.com" (highlighted with an orange box).
- RingCentral Scheduler Panel (Right):**
  - Schedule on behalf of:** "Myself".
  - Meeting settings:**
    - ☐ Use Personal Meeting ID 875-958-608
    - ☐ Mute audio for participants
    - ☐ Turn off camera for participants
  - Security:**
    - ☐ Use end-to-end encryption
    - ☒ Require password (password: "T7Kc8YXmpp")
    - ☒ Participants can only join after me
    - ☒ Enable waiting room for
  - Add meeting:** A blue button to schedule the meeting.
  - Footer:** "Signed in as Thomas Pefianco" and a "Sign out" link.

- Using RingCentral app or v.ringcentral.com

## Your meeting has been scheduled

### Meeting invitation

Password: 7pGrhyfBC

One tap to join audio only from a smartphone:

+16504191505,,247090600#,,7747493422# United States (San Mateo, CA)

Or dial:

+1 (650) 4191505 United States (San Mateo, CA)

Access Code / Meeting ID: 247090600

Dial-in password: 7747493422

International numbers available: <https://v.ringcentral.com/teleconference>

Join by SIP:

247090600.7747493422@sip.rcv.com

SIP password: 7747493422

Close

Download .ics

Copy invitation

to see all your video meetings and join them with a single

Note: The ability to dial @sip.rcv.com and enter into a waiting room is coming soon.