

# Recommended QoS Configuration Settings for TP-LINK Archer C3200 Wireless Router



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# Introduction

RingCentral has taken the guesswork out of router selection. Because we know that Quality of Service (QoS) is paramount to your business, we have carefully selected and tested a set of dependable routers suitable for supporting high-quality VoIP conversations.

This document provides recommended configuration settings to ensure the highest possible QoS for voice calls on the TP-LINK® Archer C3200 wireless router.

Additional routers that have been tested and recommended are shown on the [Recommended Routers](#) page of the RingCentral Customer Care website.

## Supported Browsers for Test

- Internet Explorer® 11 or higher (Windows® XP, 7, 8 or higher)
- Firefox® version 36 or higher (Windows and Mac®)
- Safari version 6.2 or higher (Mac)

### Note:

*The routers recommended here are quality hardware that we have tested internally and work reliably with our services. However, given the constantly updated firmware and physical changes made by manufacturers and the nature of cloud-based services, RingCentral cannot control the final configuration of the hardware or your computer systems/networks, or promise that any given router will work with your system, or guarantee that our information is 100% up to date.*

## Quality of Service

RingCentral provides reliable, high-quality voice service. Your local network, internet connection, and your router all contribute to overall call quality, with sufficient dedicated bandwidth to voice calls being the biggest factor. To help you manage your call quality, RingCentral offers tools to check your internet connection speed, and instructions to configure the Quality of Service (QoS) settings of your routers.

The QoS settings on your router enable it to give priority to real-time voice traffic over lower-priority data traffic, such as large downloads. This document provides recommended configuration settings to ensure the highest-possible QoS experience on the TP-LINK Archer C3200 router. Please reference the relevant TCP/UDP settings on the [Ports and Firewalls table](#) to complete the recommended setup.



## Test Your Connection Capacity

The RingCentral [Connection Capacity test](#) will help determine the maximum number of simultaneous RingCentral calls that can be supported on your broadband connection. Run this test during normal business hours when the connection is in use by other applications, including large file downloads.

The capacity test should be run using the maximum number of simultaneous call connections needed, and should use the G.711 codec selection.

### Specific requirements for QoS:

- Bandwidth—100 Kbps up and down per call
- Latency (one-way)—less than 150 ms
- Jitter—not to exceed 100 ms
- Packet loss—less than 3%

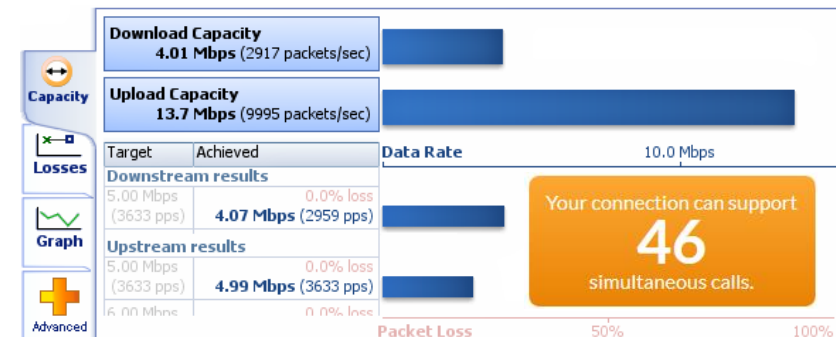
These requirements are the foundation for ensuring your local network can support satisfactory VoIP. Failure to meet these requirements will result in poor voice quality.

When the test completes, you will see the recommended number of simultaneous calls your connection can support while maintaining good quality voice calls.

Start Test

Advanced Options

Download bandwidth starting point (Mbps): 5.0
Upload bandwidth starting point (Mbps): 5.0
Codec: G.711 (High)



## Test Your Connection Quality

RingCentral provides a **VoIP Quality test** that will simulate VoIP calls between your computer and RingCentral, and provide an estimate of the voice quality you should expect when using our service. For the most accurate results, run this test *at least* three different times throughout a business day, and *during peak usage times*, while connected to the network that you plan to use for RingCentral.

A two-minute test is typically sufficient, while longer tests are useful to find intermittent problems or to simultaneously test VoIP performance along with other traffic, such as file transfers or remote access.

Select the maximum number of simultaneous users you expect to support, and set the test duration between 1 and 5 minutes; 2 minutes is considered sufficient in most instances.

Click [jitter](#) and [packet loss](#) on the **RESULTS SUMMARY** panel to view the overall quality of your expected VoIP connection.

**MOS score** (Mean Opinion Score) refers to a test that has been used for decades in telephony networks to obtain the human user's view of the quality of the network. The MOS is the arithmetic mean of all the individual scores, and can range from 1 (worst) to 5 (best). A MOS score of 4 is good.

Number of simultaneous calls:

☒ **Advanced Options**

Test Duration (minutes):

Codec:

Start Test

VoIP

Graph

Summary

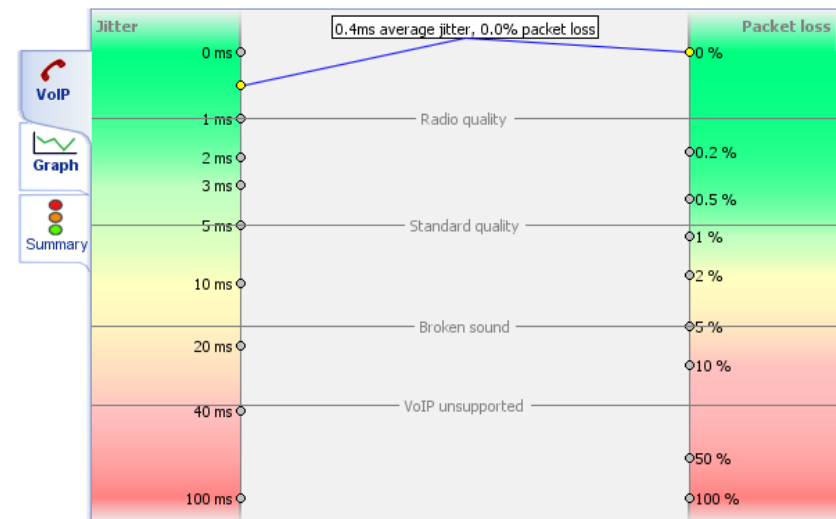
### Test audit report

**RESULTS SUMMARY**

**Jitter** Your connection's **jitter** was measured as 0.4 ms, which indicates that it can produce a constant flow of data. Voice-over-IP conversations should be of good quality.

**Packet loss** Your connection's **packet loss** was measured at 0.0%, which indicates that it is accurately transferring data. Voice-over-IP conversations should be of good quality.

Your connection's **MOS score** is estimated to be 4.2.



# Configure Your Router

## TP-LINK Archer C3200 (AC3200) QoS Configuration



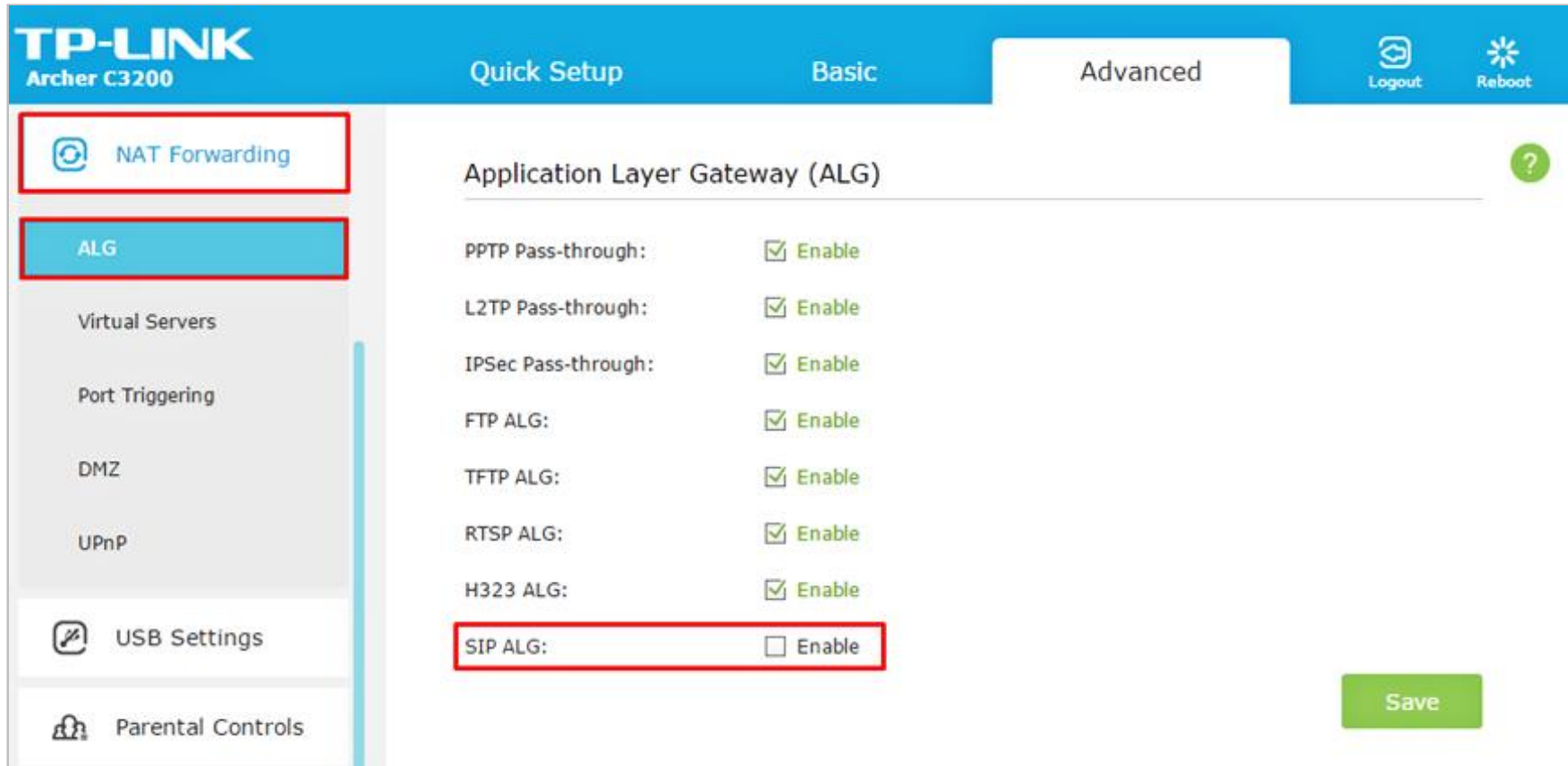
Brand:	TP-LINK
Model:	C3200
Hardware version:	Archer C3200 v1 00000000
Firmware version:	0.9.1 0.1 v004b.0 Build 160704 Rel.56586n

To review the User Guide for the TP-LINK Archer C3200 click [here](#).

1. Enter <http://192.168.0.1> in the address bar of a web browser. User name is **admin** and the default password is **admin**. Click **Login**.

A screenshot of the router's web interface login page. It features a green user icon next to a text input field containing 'admin'. Below it is a green key icon next to a password input field filled with dots. A green 'Login' button is positioned at the bottom.

2. Click **Advanced**; then **NAT Forwarding**. Select option **ALG**. Uncheck the option for **SIP ALG** and click the **Save** button.



The screenshot shows the TP-LINK Archer C3200 web interface. The top navigation bar includes 'Quick Setup', 'Basic', and 'Advanced' tabs, with 'Advanced' selected. On the right of the top bar are 'Logout' and 'Reboot' buttons. The left sidebar contains a list of settings: 'NAT Forwarding' (highlighted with a red box), 'ALG' (highlighted with a red box), 'Virtual Servers', 'Port Triggering', 'DMZ', 'UPnP', 'USB Settings', and 'Parental Controls'. The main content area is titled 'Application Layer Gateway (ALG)' and lists several options, each with a checkbox and the word 'Enable':

Option	Status
PPTP Pass-through:	<input checked="" type="checkbox"/> Enable
L2TP Pass-through:	<input checked="" type="checkbox"/> Enable
IPSec Pass-through:	<input checked="" type="checkbox"/> Enable
FTP ALG:	<input checked="" type="checkbox"/> Enable
TFTP ALG:	<input checked="" type="checkbox"/> Enable
RTSP ALG:	<input checked="" type="checkbox"/> Enable
H323 ALG:	<input checked="" type="checkbox"/> Enable
SIP ALG:	<input type="checkbox"/> Enable

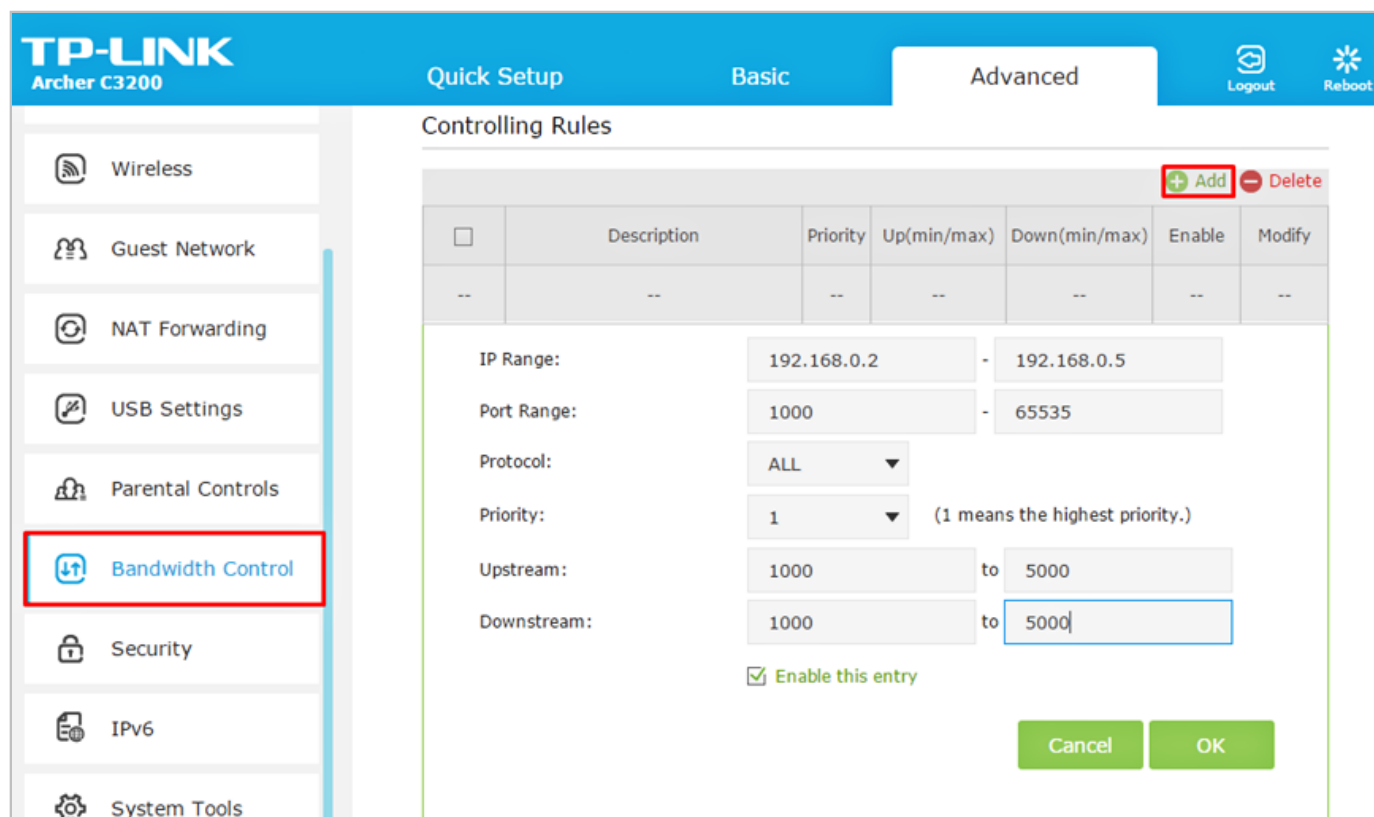
The 'SIP ALG' row is highlighted with a red box. A green 'Save' button is located at the bottom right of the main content area.

3. Click the **Bandwidth Control** tab; then **enable** the **Bandwidth Control** option. Set the Total Upstream Bandwidth and Total Downstream Bandwidth in kbps based on your measured internet speeds. This can be accomplished using your ISP's speed-test feature, via their website. *Example:* Search for (via Google) "Comcast speed test", or "AT&T speed test"; then click on the link to your ISP's website.

The screenshot displays the TP-LINK Archer C3200 web interface. The top navigation bar includes the TP-LINK logo, the model name 'Archer C3200', and three tabs: 'Quick Setup', 'Basic', and 'Advanced'. The 'Advanced' tab is selected. On the right side of the top bar are 'Logout' and 'Reboot' buttons. A left sidebar contains a list of settings: 'Wireless', 'Guest Network', 'NAT Forwarding', 'USB Settings', 'Parental Controls', and 'Bandwidth Control'. The 'Bandwidth Control' option is highlighted with a red box. The main content area is titled 'Bandwidth Control' and features a green question mark icon. It contains the following settings: 'Bandwidth Control:' with a checked checkbox and the word 'Enable' (highlighted with a red box); 'Total Upstream Bandwidth:' with a text input field containing '10000' and a 'kbps' label; and 'Total Downstream Bandwidth:' with a text input field containing '10000' and a 'kbps' label. A green 'Save' button is located below these fields. At the bottom, there is a section titled 'Controlling Rules' with a green '+ Add' button and a red '- Delete' button.



4. Under the same **Bandwidth Control** tab, you will need to prioritize your phones. To do this, click the **Add** button under **Controlling Rules**.
- Under **IP Range**, enter the IP address range of the phones you wish to prioritize.  
You can set DHCP reservations to allocate a block of IP address specifically for the RingCentral phones for a specific range. This can be set up under **Advanced > DHCP Server > Address Reservations**.
  - Under **Port Range**, enter all ports used by **RingCentral services**. Default would be to cover them all using, 1000-65535.
  - Set **Protocol** to **All**.
  - Set **Priority** to **1**.
  - Set **Upstream & Downstream** values based on your networks usage of phones. Keep in mind an active phone call takes 100 kbps in both directions. **Note:** When you configure the IP address range, all phones in the range will share the allocated bandwidth.
  - Click **OK** to save the rule.



The screenshot shows the TP-LINK Archer C3200 web interface. The left sidebar contains navigation links: Wireless, Guest Network, NAT Forwarding, USB Settings, Parental Controls, **Bandwidth Control** (highlighted with a red box), Security, IPv6, and System Tools. The main content area is titled 'Controlling Rules' and has tabs for Quick Setup, Basic, and Advanced (selected). In the Advanced tab, there is a table with columns: Description, Priority, Up(min/max), Down(min/max), Enable, and Modify. Above the table are '+ Add' and '- Delete' buttons. The table contains one rule with the following values: IP Range: 192.168.0.2 - 192.168.0.5; Port Range: 1000 - 65535; Protocol: ALL; Priority: 1; Upstream: 1000 to 5000; Downstream: 1000 to 5000. Below the table, there is a checkbox labeled 'Enable this entry' which is checked. At the bottom right, there are 'Cancel' and 'OK' buttons.

	Description	Priority	Up(min/max)	Down(min/max)	Enable	Modify
<input type="checkbox"/>	--	--	--	--	--	--

IP Range: 192.168.0.2 - 192.168.0.5

Port Range: 1000 - 65535

Protocol: ALL

Priority: 1 (1 means the highest priority.)

Upstream: 1000 to 5000

Downstream: 1000 to 5000

☒ Enable this entry

Cancel OK

# Ports and Firewalls Settings for RingCentral VoIP Service

Please see RingCentral [Ports and Firewalls](#) settings at the referenced link.