



RingCentral for Microsoft Teams

User Guide
For v21.3.3 and later

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Introduction

The RingCentral app brings robust, enterprise-grade communications and collaboration capabilities to the Teams app. With this app installed, you can access and enjoy all advanced RingCentral phone, video meetings, and video conferencing features right from your Teams app.

The new visualized design of the embedded dialer enables your intuitive calling experience. The Call History and the Contact Details provide you with detailed info and comprehensive control of your calls and their caller/callee.

With a single command, the Bot posts meeting and call details in a one-on-one or group conversation. With a simple click on the Messaging extension, users can directly launch phone calls with RingCentral services.

In overall, RingCentral provides a seamless communication experience within Microsoft Teams and RingCentral services.

In order to use the app, the user needs to have an active RingCentral account.

To start using the RingCentral message extension, the app must be pinned in Microsoft Teams.

Requirements

Software

- RingCentral for Teams
- **RingCentral App (highly recommended)** or RingCentral Phone
- Browser
 - Google Chrome (Recommended, version 69 or later)

Permission

- To install RingCentral for Teams, the Microsoft admin's permission is required.
- To use RingCentral for Teams, RingCentral Office editions Standard and above is required.

Key Features

- Make calls or start video meetings via Message Extension
- Make calls or start video meetings via Bot
- Make calls via Embedded Dialer
- Check recent calls in Call History
- Look up caller/callee info from RingCentral and MS Teams in Contact Details

About this Guide

This guide is specifically designed for end-users of RingCentral for Teams v21.3.3 and later versions. This guide is not intended for system/network administrators and does not provide any information on how to set up the application on user desktops or how to configure the Teams instance to be able to use this application. ~~This user guide will show you how to use this application and provide known issues/limitations of the application as well as some basic troubleshooting questions and answers.~~

Installation

1. Install RingCentral app from Microsoft Teams store.
2. Select a chat to start using RingCentral

The screenshot shows the Microsoft AppSource search results for "RingCentral". The search bar at the top contains "RingCentral". The results are filtered by "Teams" and "Microsoft 365". Three apps are displayed: "RingCentral", "Office@Hand", and "TELUS Business Connect". Each app card includes the app icon, name, developer, platform (Teams), a brief description, a rating (4.5 stars for RingCentral), and a "Get it now" button. The RingCentral app card also notes that an additional purchase may be required.

The screenshot shows the detailed page for the RingCentral app in the Microsoft AppSource store. The app icon is prominently displayed on the left. To the right, the app name "RingCentral" is shown, along with the developer "RingCentral Inc.", the platform "Teams", and a rating of 4.5 stars based on 6 AppSource ratings. A pricing note states "Additional purchase may be required" next to a "Get it now" button.

Overview Ratings + reviews Details + support

Start and join RingCentral video or audio calls with quick bot commands and Messaging features.

Make calls with the intuitive RingCentral dialer and manage your meetings directly from your message textbox or with quick bot commands.

RingCentral for Microsoft Teams allows users to:

- **Make calls natively:** Dial any phone number, extension, or RingCentral contact through the RingCentral dial-pad
- **Call history:** View call history including missed, received, and outbound calls
- **Meet:** Start a video meeting
- **Manage meetings:** Schedule a video meeting in the Teams calendar with an auto-generated or customized password.
- **Join meetings:** In-chat meeting cards and global dial-in numbers allows team members to connect in seconds.

@ mention RingCentral in a Teams conversation to bring up bot commands including:

- **Meet:** Start a video meeting
- **Help:** Brings back the RingCentral Bot menu
- **Login:** Login to RingCentral
- **Logout:** Logout of RingCentral

RingCentral
Communication, Productivity

Open

- Add to a team
- Add to a chat

RingCentral
Charlie Chen
Business Phone: 8882817684
Mobile Phone: 6163399847

Start video meetings and call within conversations.

The RingCentral app brings robust, enterprise-grade communications and collaboration capabilities to the Teams app. With this app installed, you can access and enjoy all advanced RingCentral audio meetings and video conferencing features right from your Teams app.

The RingCentral app reduces the need for users to switch between applications while collaborating within Teams, keeping projects moving forward in a productive way. With a single command, the bot posts meeting and call details in a one-on-one or group conversation. One click is all it takes for users to launch or join a RingCentral audio meeting or video conference. International dial-in numbers can also be easily accessed.



Select a chat to start using RingCentral

Type the name of a chat

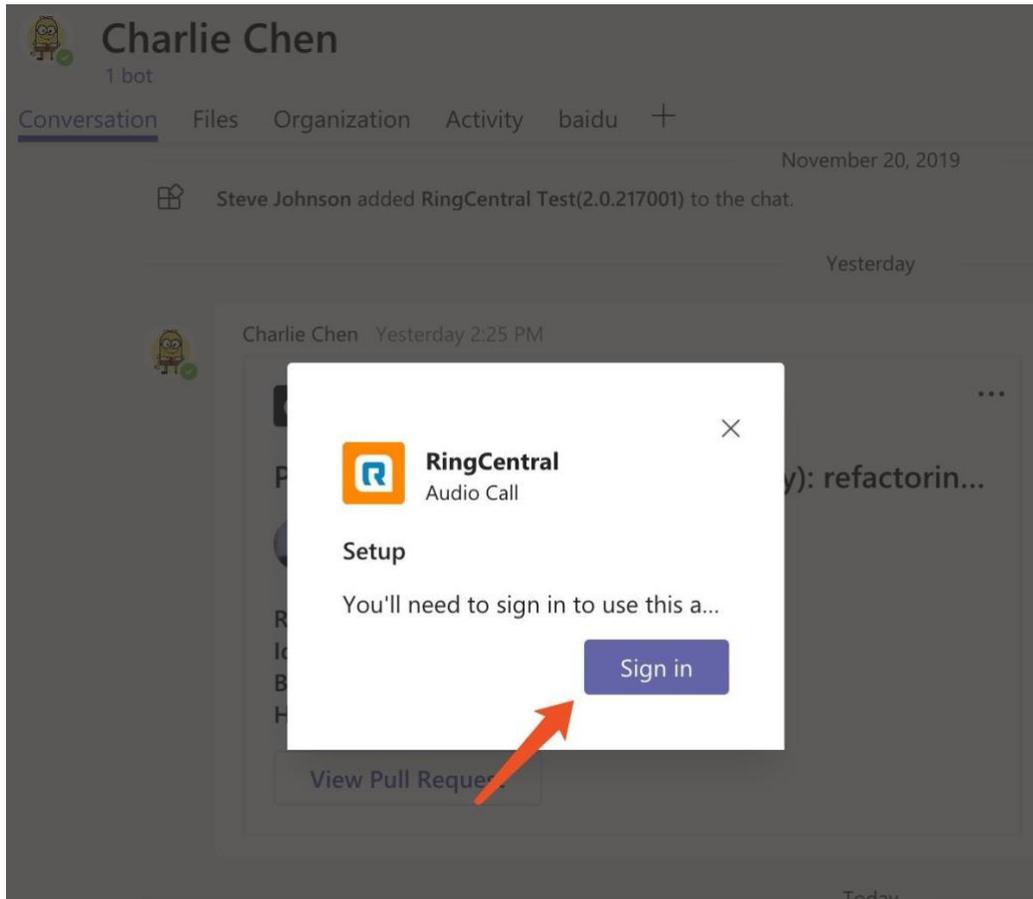
Search

- Albert Wen
- Albert, Carrie, Jim, +5
- Klay Chen
- Rukai Yu

Set up a bot

Sign in and Authorization

1. Initiate RingCentral message extension in personal one-on-one chat, click **“Sign in”** button. (If the admin has granted consent, the user will not be asked to sign in again.)



2. Authorize to Microsoft Teams, click “**Authorize**” button

RingCentral for Teams

teams.ringcentral.com/assets/rc/index.html?v=1590045897&locale=en-US&user=29%3A1h_Zf5eLOWpl...

RingCentral

Integrate your RingCentral account to your Microsoft Teams account.

Log in

Microsoft

Authorize your Microsoft account

Authorize

Next

3. If you are unable to complete the authorization as below, check the following:
(Please skip this step if you authorize to Microsoft Teams successfully)



Authorize your Microsoft account

Authorize

Sorry, we can't complete your request now, try again later.

- Make sure you are authorizing the same Microsoft account as the Teams login account
- Check the account has a defined email address:
<https://admin.microsoft.com/AdminPortal/Home#/users>

The screenshot shows the Microsoft 365 admin center interface. The left sidebar contains navigation options: Home, Users, Active users, Contacts, Guest users, Deleted users, Groups, Roles, Resources, Billing, Support, Settings, and Domains. The main content area is titled 'RingCentral, Inc. Active users' and includes a table of active users. The table has columns for 'Display name' and 'Username'. The user 'Ct' is selected, and their profile is shown on the right. The profile includes a 'Username/E-mail' section with a 'Manage email aliases' link, which is highlighted with a red box. Other sections include 'Account', 'Devices', 'Licenses and Apps', 'Mail', 'OneDrive', 'Groups', and 'Roles'.

Display name	Username
Administrator - [redacted]	admin.xiamendev
Ct	xmndev1@rcxmndev.onmicrosoft.com
IT Procurement	it.procurement@rcxmndev.onmicrosoft.com
IT Systems Global Admin	itsystems@rcxmndev.onmicrosoft.com
[redacted]	rcit@rcxmndev.onmicrosoft.com
[redacted]	xmndev2@rcxmndev.onmicrosoft.com

4. After login and authorize successfully, click “**Next**” button

5. Download **RingCentral App** or **RingCentral Phone**, click “**Download**” button and install. Then click the “**Done**” button to finish Sign in flow.

RingCentral App Gallery [Sign in](#)

[← Back](#)

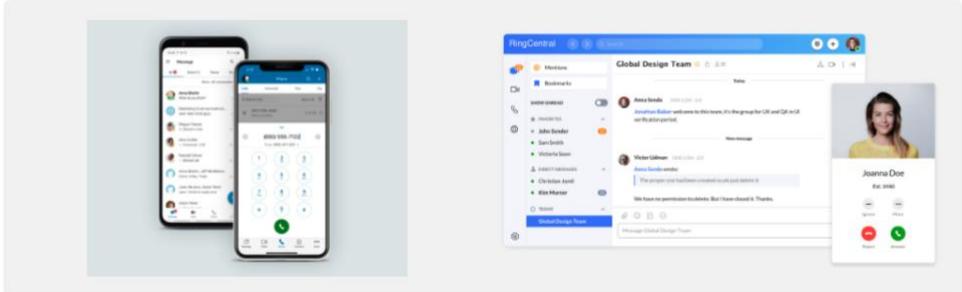


RingCentral App

by RingCentral

The RingCentral app provides an intuitive, unified experience that lets you message, video, and phone wherever you are.

[Download for !\[\]\(26633b49a6a049dbcdb72c211022769c_img.jpg\)](#) [Get support](#)



← Back



RC Phone

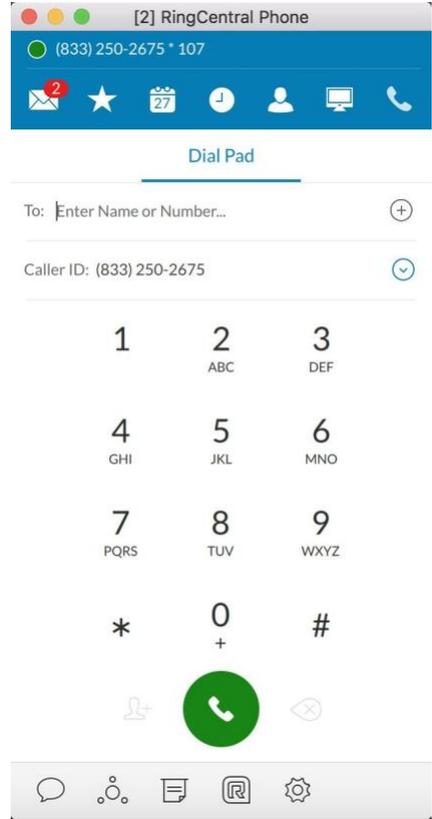
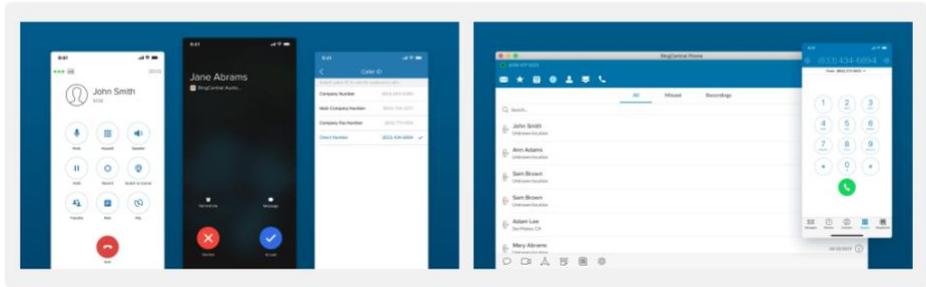
by RingCentral

RingCentral Phone frees your business phone system so you can call, fax, text, conference, and hold online meetings from anywhere.

Sign in to proceed

Get support

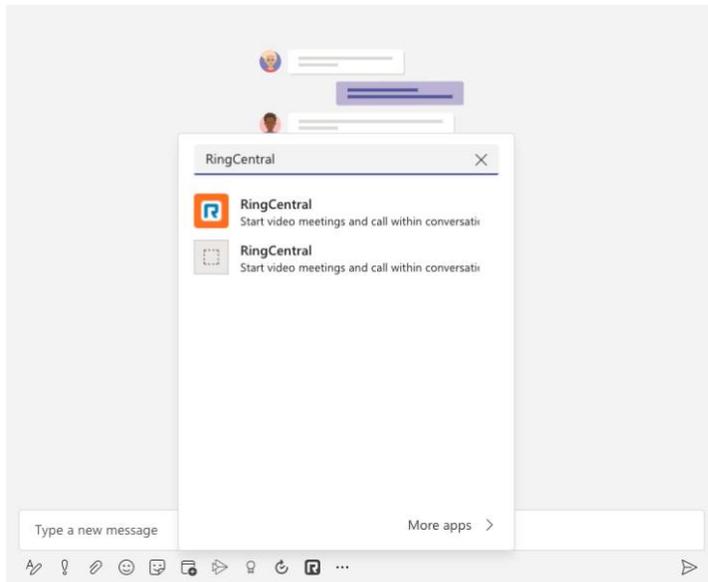
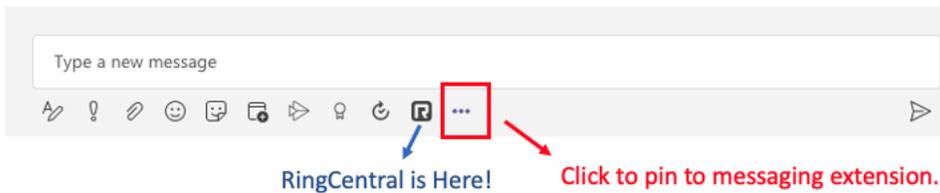
Sign up for a free trial



Pin RingCentral app in Messaging Extension

Microsoft Teams allow the users to interact with other web service through buttons and forms in the Microsoft Teams client. In order to use RingCentral phone/video meeting services better, you can pin RingCentral services as a icon in Teams Messaging Extension.

1. Go to any chat within Teams
2. Click “...” at the right side of messaging extension to pop-up a window to search ‘RingCentral’
3. Add RingCentral service to messaging extension



Make Calls via Messaging Extension

1. Initiate RingCentral Messaging again, directly call the contact or select phone number to call.
 - Directly clicking “**Phone**” will call contact’s phone number that is defined in Teams first, if there are no phone numbers in Teams, will call the phone number defined in RingCentral.
 - If the contact has the exact same Email address and Contact Name between Microsoft Teams and RingCentral, the detailed RingCentral contact info will be shown in ‘RingCentral’ section.
 - If the contact only has the same Email address or same Contact Name between Microsoft Teams and RingCentral, the detailed RingCentral contact info will be shown in ‘Similar contacts in RingCentral’ section.

RingCentral Communication & Collaboration

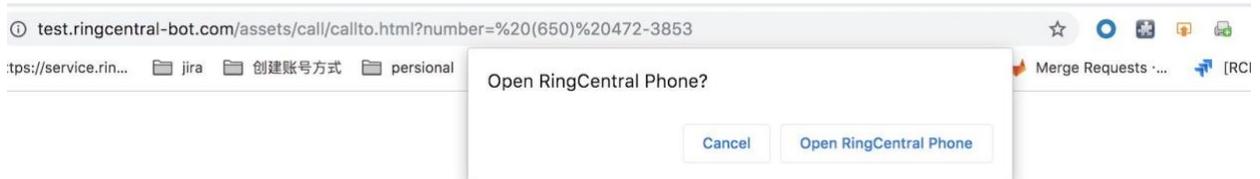
Charlie Chen
CharlieChen@RingCentral639.onmicrosoft.com

Phone Video Schedule

Details ^

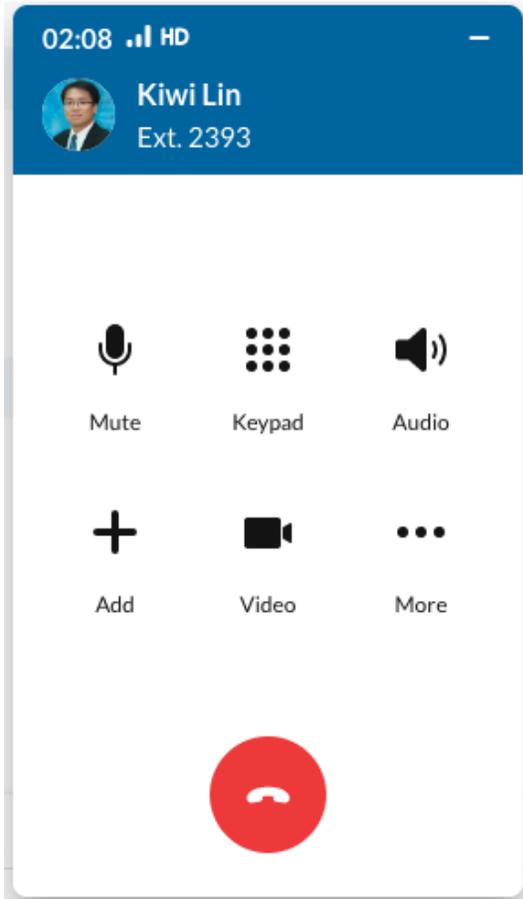
Microsoft Teams	RingCentral
<p>Business (310) 322-3256</p> <p>Mobile 5202573265</p>	No matches found.

2. Click **“Phone”** icon or phone number to call out the number
3. Open a new website/tab to **“Open RingCentral App”** or **“Open RingCentral Phone”**
4. Start Call with RingCentral App or RingCentral



Need a default phone app to initiate the call. Don't have one? Try [RingCentral Phone!](#)

RingCentral App



RingCentral Phone



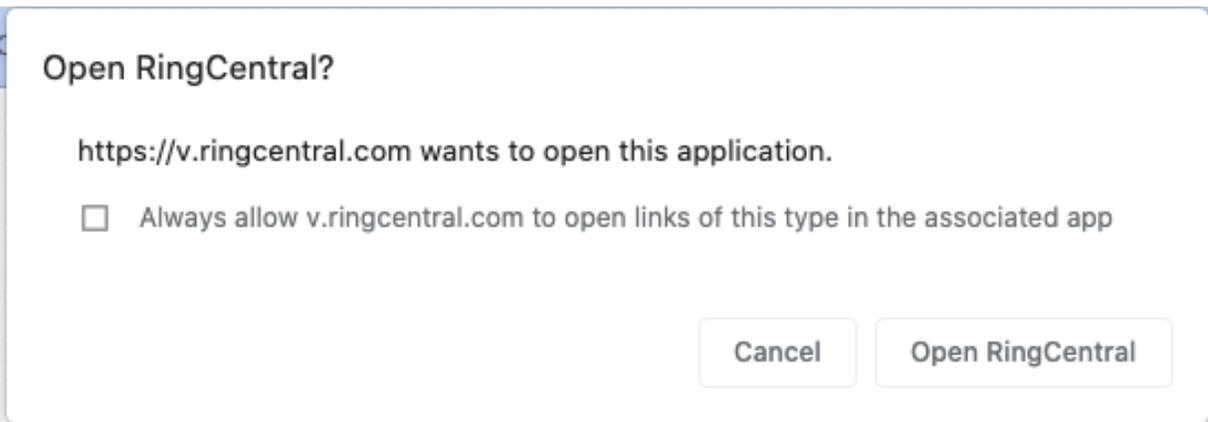
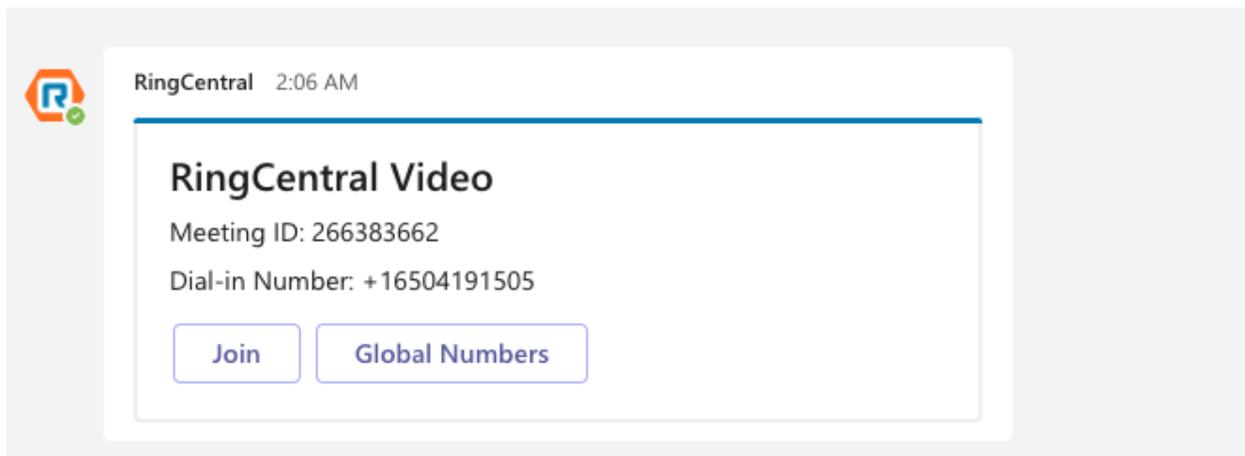
Start Video Meetings via Messaging Extension

- 1. Start from a One-on-one Chat in Teams,
 - a. When clicking the “**Video**” button on the pop-up page, it will send a meeting info card to chat and open the meeting URL at the same time. The “**Join**” button is clickable to attend the meeting and the meeting ID is also provided that the user can attend the meeting in their preferred way.

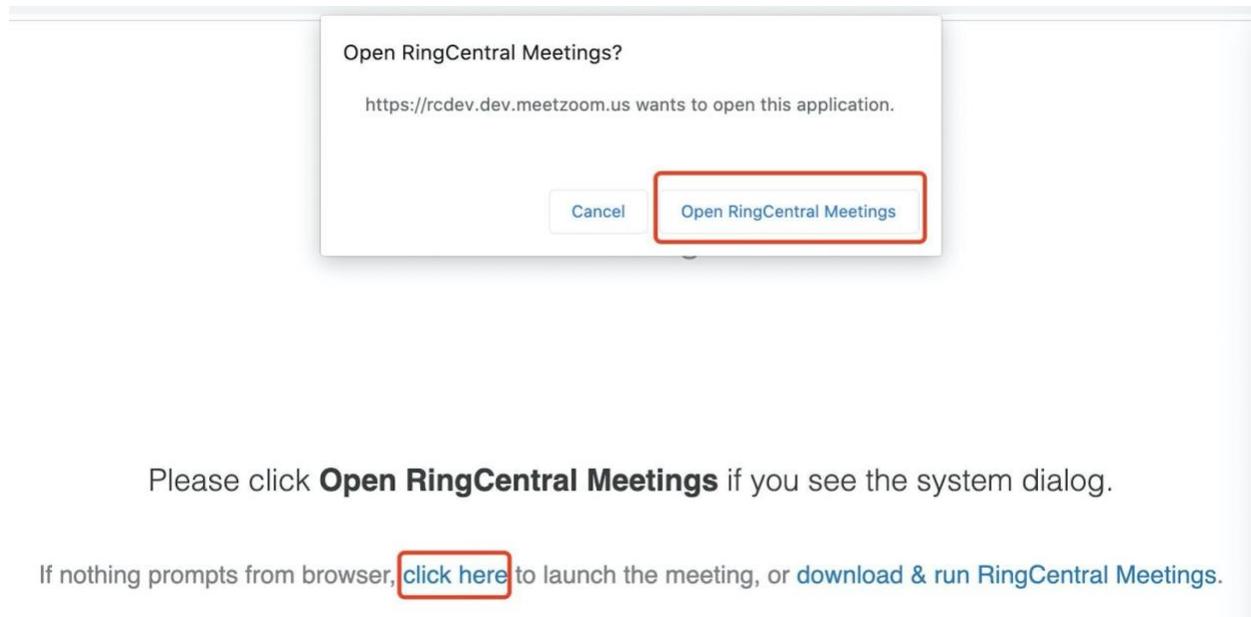
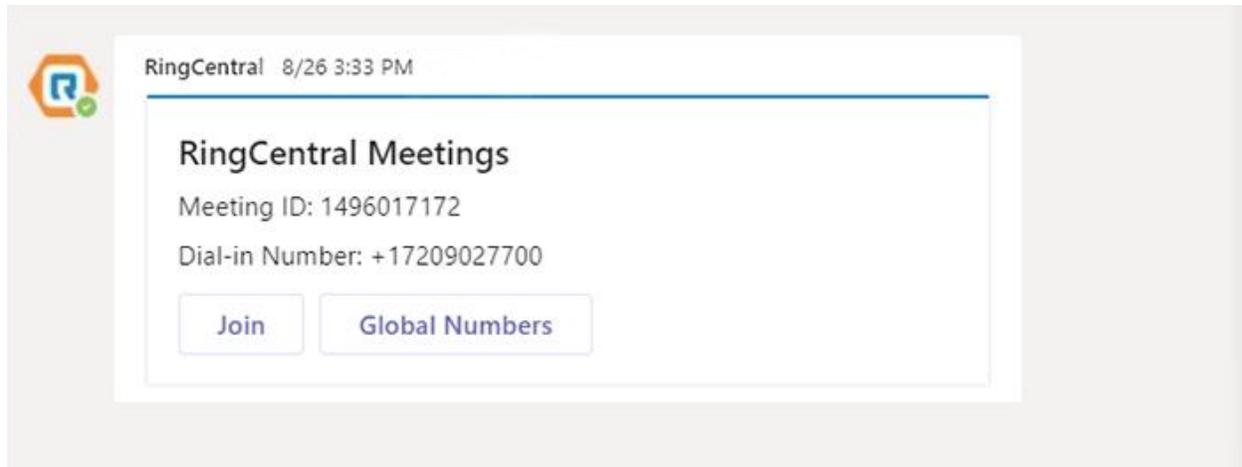
The screenshot shows a Microsoft Teams chat window. At the top, there is a header for "RingCentral" with the logo and the text "Communication & Collaboration". Below this is a contact card for "Charlie Chen" with the email address "CharlieChen@RingCentral639.onmicrosoft.com". The contact card includes three buttons: "Phone", "Video", and "Schedule". A "Details" link is visible on the right side of the contact card. Below the contact card, there is a search bar with "Microsoft Teams" entered. The search results show a contact card for "Business" with the phone number "(310) 322-3256" and a "Mobile" number "5202573265". To the right of the search results, there is a section for "RingCentral" with the text "No matches found."

- b. After clicking “Join”, it will present a new browser window to “**Open RingCentral**” or you can use “**click here**” to start a Video meeting in the browser.

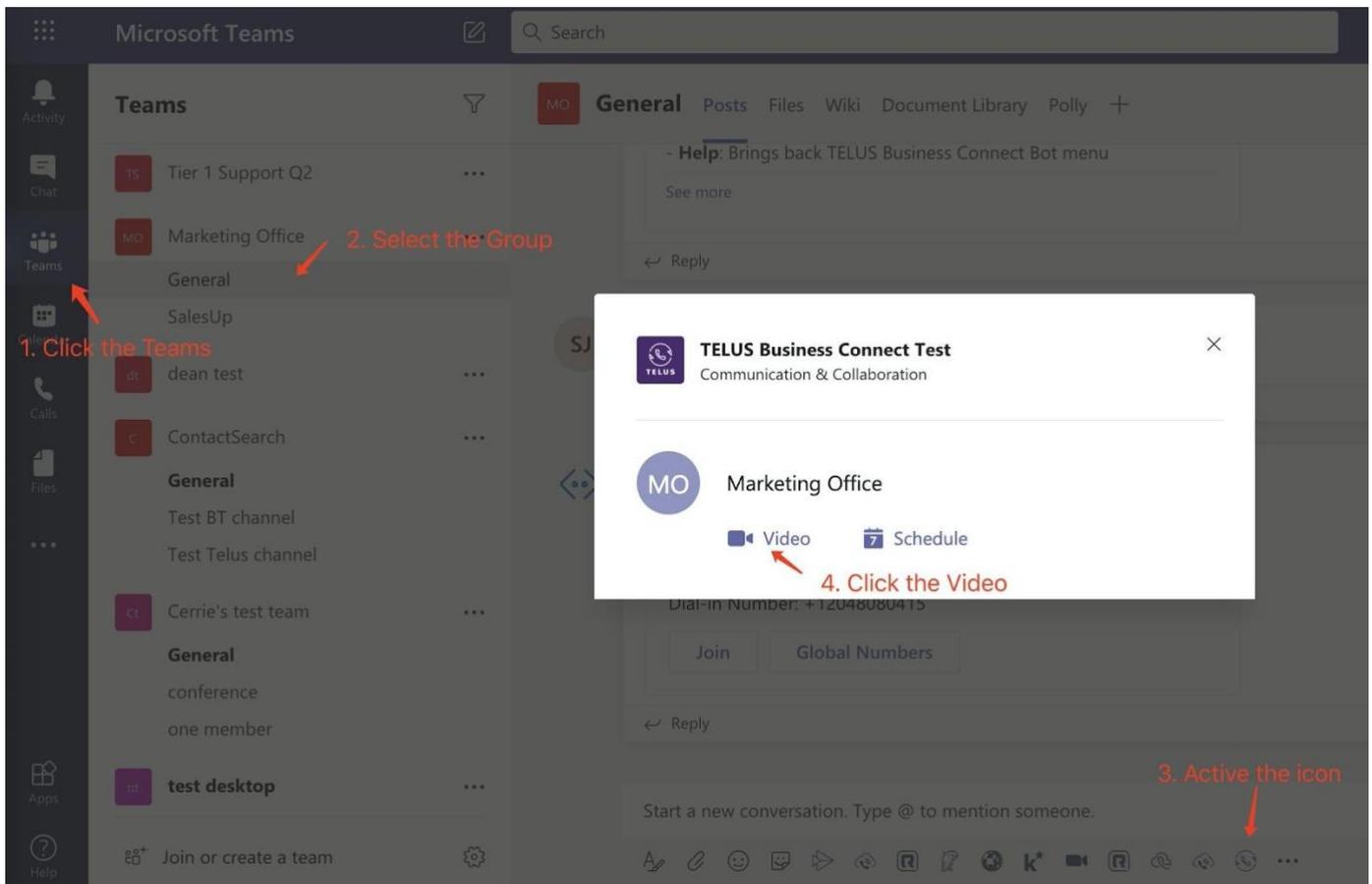
New RingCentral Video (highly recommended)



Previous RingCentral Meetings



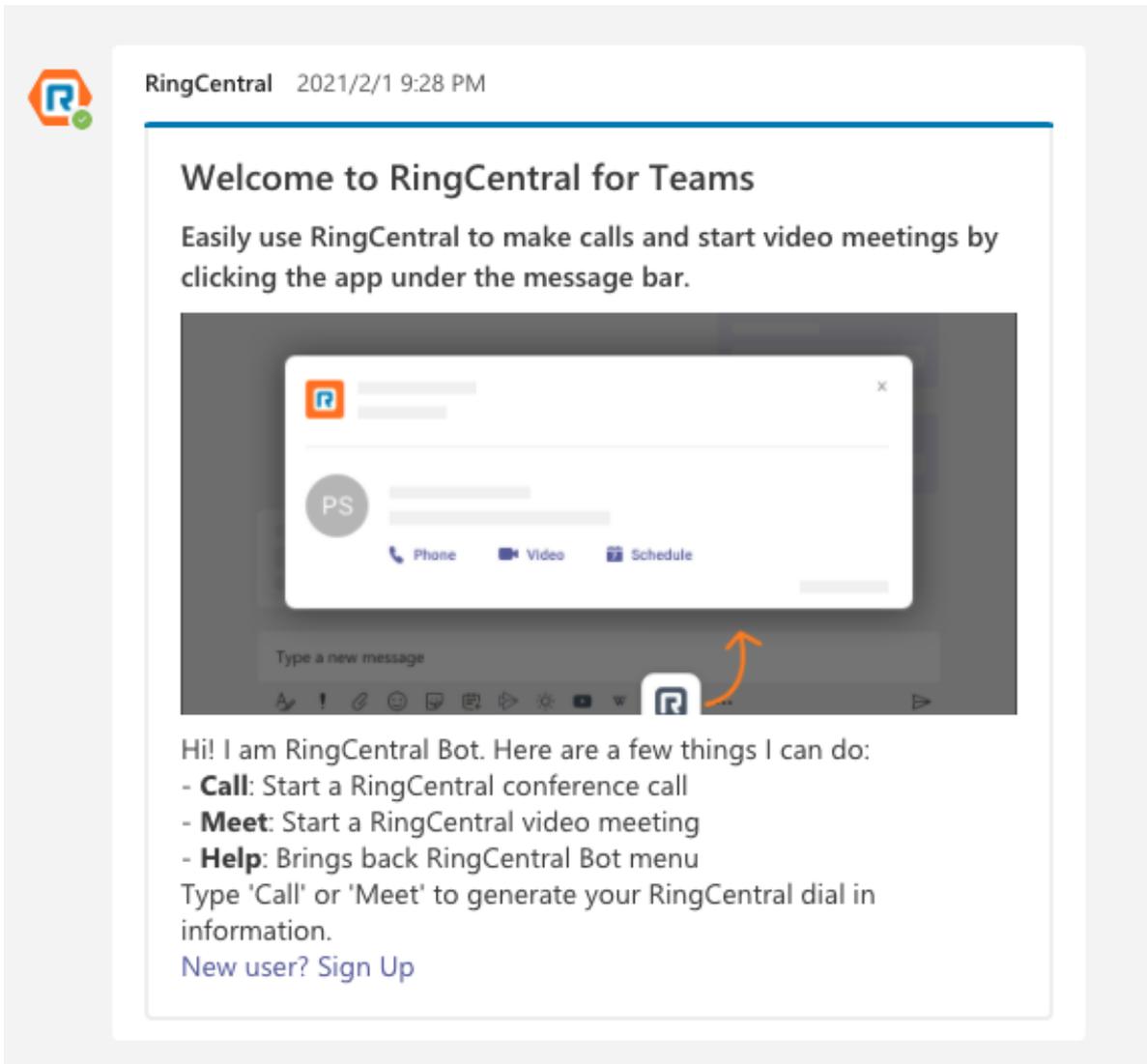
2. Start video meeting in Team/Group/Bot conversation.
 - a. Click RingCentral icon on the bottom navigation bar
 - b. When clicking the “Video” button in the pop-up window, a meeting info card is sent to Team/Group/Bot conversation.
 - c. Click “Join” in the card to start a video meeting.



Start Video Meetings and Conference Calls via Bot

1. Make a Video Meeting via Bot

- a. Open a chat and type the command “**Meet**” in the conversation, a Bot message with RingCentral Video Information will be sent to the conversation. If you are in any team or channel, then you can type the command **@RingCentral Meet**.
- b. The users can join the meeting quickly by clicking the “**Join**” button
- c. If the Bot-user didn't sign in the RC account, Bot will display a message to remind the user to login



The screenshot shows a chat window from RingCentral. At the top left is the RingCentral logo. The header reads "RingCentral 2021/2/1 9:28 PM". The main message is a welcome message: "Welcome to RingCentral for Teams" followed by "Easily use RingCentral to make calls and start video meetings by clicking the app under the message bar." Below this is a video dial interface with a RingCentral logo, a profile picture labeled "PS", and buttons for "Phone", "Video", and "Schedule". An orange arrow points to the RingCentral logo in the dial. Below the dial is a message from the bot: "Hi! I am RingCentral Bot. Here are a few things I can do:" followed by a list of commands: "- **Call**: Start a RingCentral conference call", "- **Meet**: Start a RingCentral video meeting", and "- **Help**: Brings back RingCentral Bot menu". Below the list is the text "Type 'Call' or 'Meet' to generate your RingCentral dial in information." and a link "New user? Sign Up".

RingCentral 2021/2/1 9:28 PM

Welcome to RingCentral for Teams

Easily use RingCentral to make calls and start video meetings by clicking the app under the message bar.

Hi! I am RingCentral Bot. Here are a few things I can do:

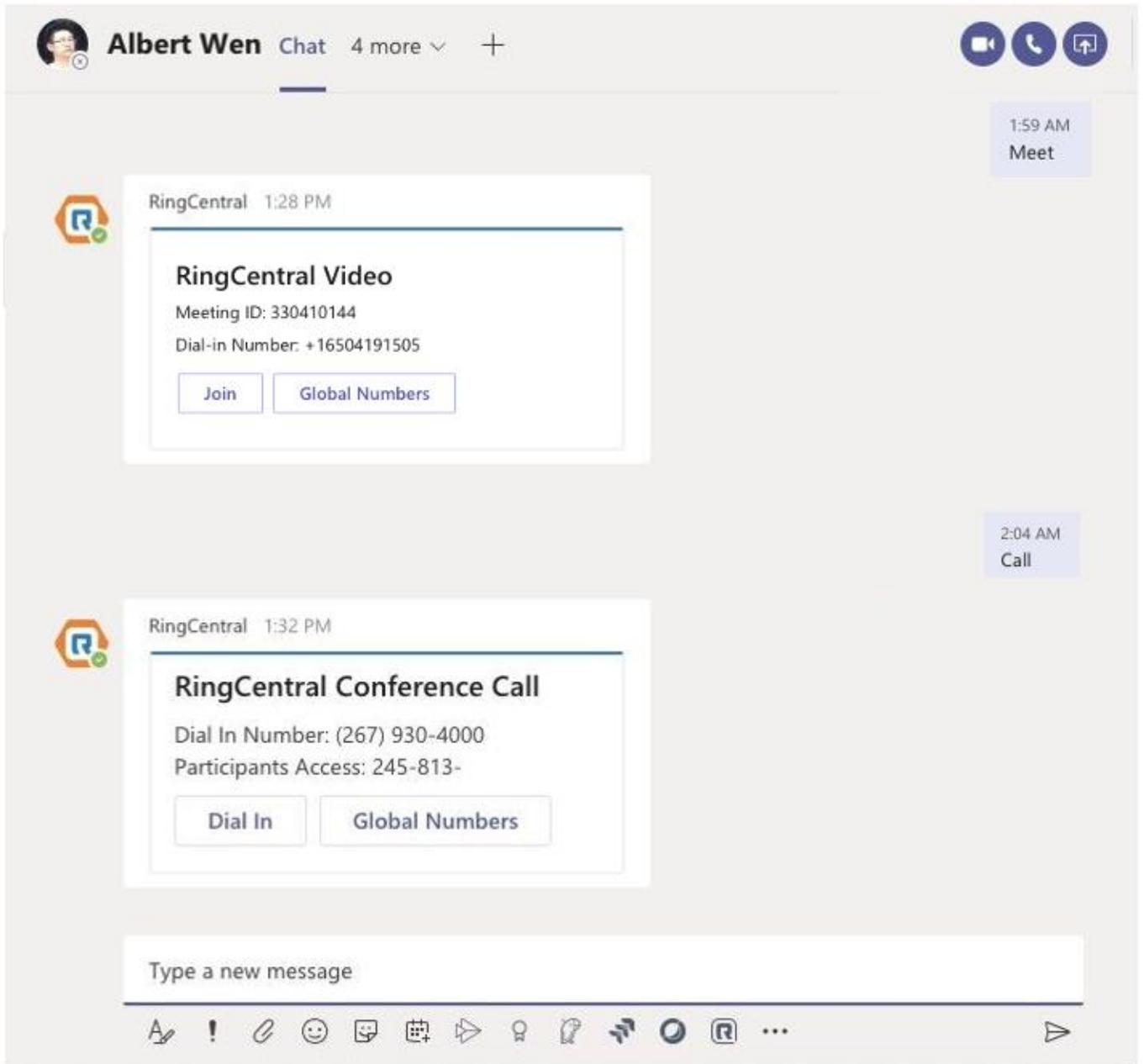
- **Call**: Start a RingCentral conference call
- **Meet**: Start a RingCentral video meeting
- **Help**: Brings back RingCentral Bot menu

Type 'Call' or 'Meet' to generate your RingCentral dial in information.

New user? [Sign Up](#)

2. Make a conference call via Bot

- a. Same for Conference Call, type the command **“Call”** in the conversation, a bot message with scheduled Conference Call will be sent to the conversation, people can join the call quickly by clicking the **‘Dial in’** button. If you are in any team or channel, then you can type the command **@RingCentral Call**.



Schedule Video Meetings via Messaging Extension

- 1. Users can schedule the Meetings in Messaging Extension
 - Choose a one-on-one Chat/Group Chat
 - Click RingCentral icon on the bottom navigation bar
 - Click the “**Schedule**”, it will display a modal window in meeting details that you can make changes.

The screenshot shows a messaging extension interface. At the top left is the RingCentral logo with the text "RingCentral" and "Communication & Collaboration". A close button (X) is in the top right. Below this is a contact card for Charlie Chen, including a profile picture, name, email address "CharlieChen@RingCentral639.onmicrosoft.com", and three action buttons: "Phone", "Video", and "Schedule". A "Details" link with an upward arrow is on the right. Below the contact card is a search interface with two columns. The left column is titled "Microsoft Teams" and shows a contact card for "Business" with phone number "(310) 322-3256" and "Mobile" with number "5202573265". The right column is titled "RingCentral" and displays the text "No matches found."

- Click “**Schedule**” to confirm the meetings.

 **RingCentral**
Communication & Collaboration ×

Schedule a video meeting

Meeting title*

Steve Johnson's RingCentral meeting

Participants*

Charlie Chen × ▼

Clear all

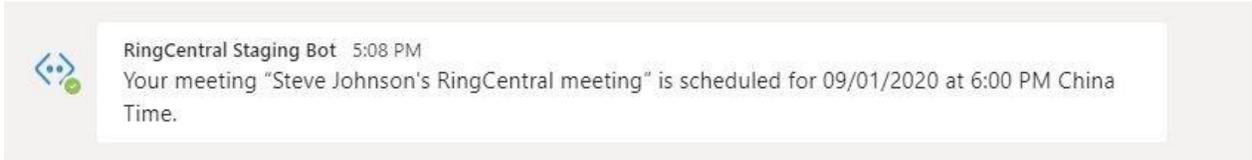
Time zone

(UTC+08:00) Beijing, Chongqing, Hong Kong, Urumqi ▼

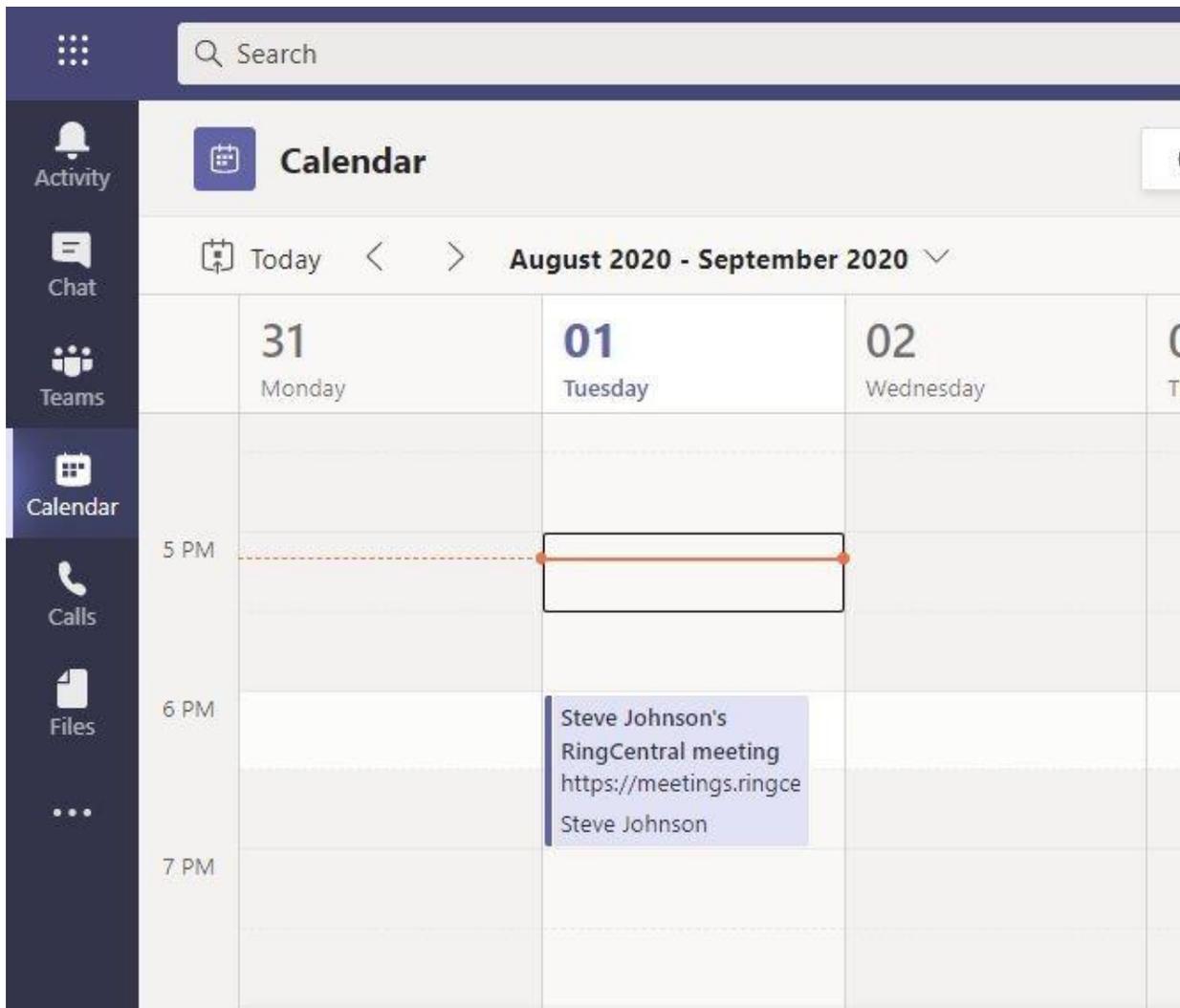
Date	Time	Duration
09/01/2020	3:00 PM	01 hr ▼
		00 min ▼

Back Schedule

2. Users can get a meeting is scheduled message from the RingCentral chat



3. Users can review the meeting through the Calendar and can edit the meeting information by clicking the meeting in the Calendar. Any modification can be saved by clicking **“Send Update”**, or users can **“Cancel meeting”** as well on the same page



Microsoft Teams

Search

Steve Johnson's RingCentral mee... Details Scheduling Assistant

Send update Close

Cancel meeting Time zone: (UTC+08:00) Beijing, Chongqing, Hong Kong, Urumqi

Steve Johnson's RingCentral meeting

Charlie Chen + Optional

Sep 1, 2020 6:30 PM

Sep 1, 2020 7:30 PM 1h All day

Suggested: No suggestions available.

Does not repeat

<https://meetings.ringcentral.com/j/1486601036>

Steve Johnson is inviting you to a RingCentral meeting.

Join from PC, Mac, iOS or Android: <https://meetings.ringcentral.com/j/1486601036>

For the best audio experience, please use computer audio.

Or iPhone one-tap:
+17209027700,,1486601036# (US Central)
+14708692200,,1486601036# (US East)

Tracking

SJ Steve Johnson Organizer

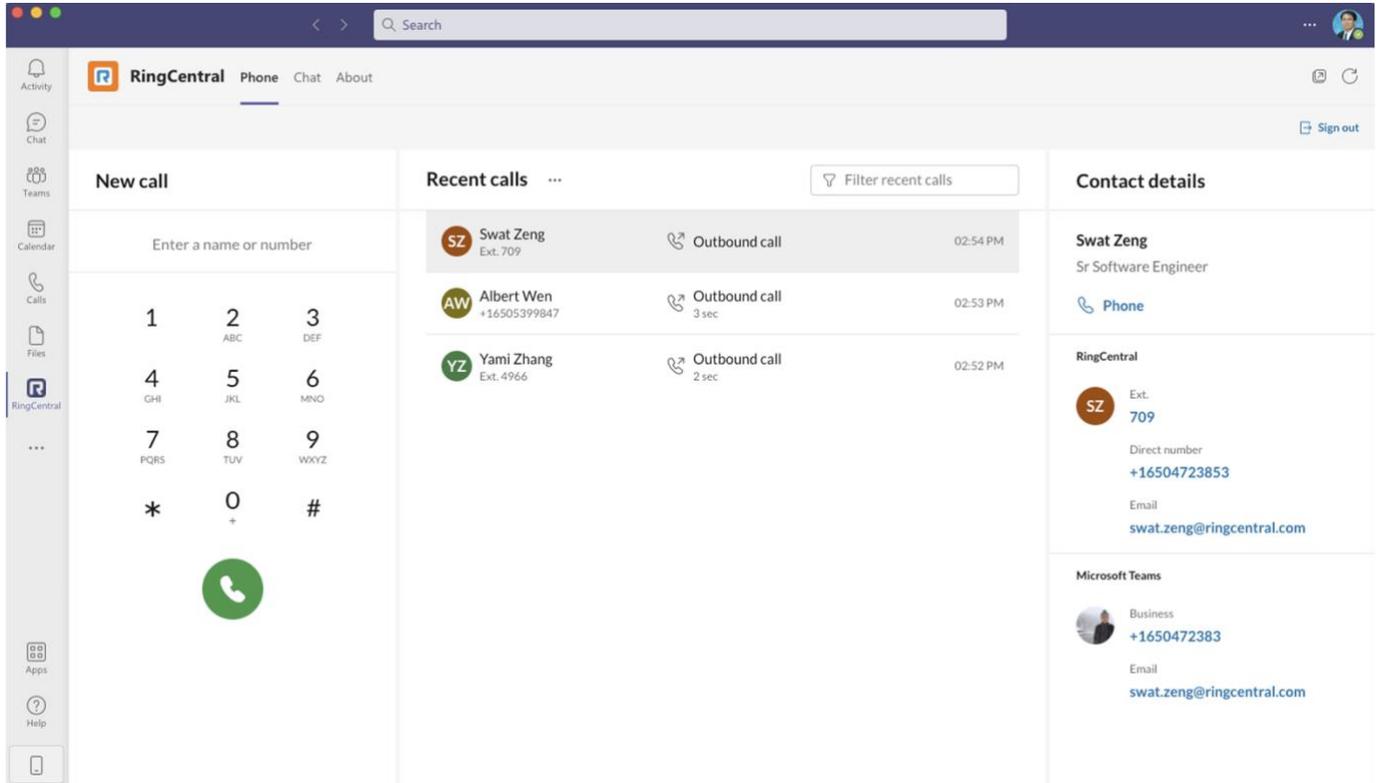
Charlie Chen Unknown

Activity Chat Teams Calendar Calls Files Apps Help

Make Calls via Embedded Dialer

In MS Teams, when clicking RingCentral icon at left navigation bar, it will display a three-column design screen. From the left to the right are **Embedded Dialer**, **Call History**, and **Call Details**.

The embedded dialer is for making a call. After typing phone number and press green call button, the call will be automatically redirected to RingCentral App or RingCentral Phone. More call control functions can be found on RingCentral App or RingCentral Phone.



In Embedded Dialer, it supports contact name search function. You can type the phone number or partial of contact name which is matched in either Teams contacts or RingCentral contacts. All the matched records will be shown in a list as below

The screenshot displays the RingCentral Embedded Dialer interface. At the top, there is a search bar containing the text "Search". Below the search bar, the interface is divided into three main sections: "New call", "Recent calls", and "Contact details".

New call: This section shows a search result for "Jeff". The contact name "Jeff" is displayed in a large font, with a search icon to its right. Below this, a list of contacts is shown, each with a profile picture, name, and phone number:

- Jeff Strinko (2014)
- Jeff Strinko (+15618767137)
- Jeff Strinko (+16505294627)
- Jeff Hettinger (97258)
- Jeff Hettinger (+17207738570)
- Jeff Graham (97865)
- Jeff Graham (+15122014439)
- Jeff Graham (+17203703616)
- Jeff Graham (+19496983653)
- Jeffrey Borillo (JB)

Recent calls: This section displays a list of recent calls with a "Filter recent calls" button. The calls are as follows:

Contact	Call Type	Duration	Time
Swat Zeng (Ext. 709)	Outbound call		02:54 PM
Albert Wen (+16505399847)	Outbound call	3 sec	02:53 PM
Yami Zhang (Ext. 4966)	Outbound call	2 sec	02:52 PM

Contact details: This section provides detailed information for the selected contact, Swat Zeng. It includes:

- Swat Zeng**, Sr Software Engineer
- Phone** icon
- RingCentral** profile: Ext. 709, Direct number +16504723853, Email swat.zeng@ringcentral.com
- Microsoft Teams** profile: Business, +1650472383, Email swat.zeng@ringcentral.com

Check and search recent Calls in Call History

All the calls that you recently make can be found in center of screen, called Call History. Each row represents one phone record with contact name, phone number, inbound/outbound call, status, and length of time. At the right-hand side, there are two hidden buttons of call back and delete. They can be shown when mouse cursor hover that area.

The screenshot displays the RingCentral web interface. At the top, there is a search bar and navigation tabs for 'Phone', 'Chat', and 'About'. A left sidebar contains icons for Activity, Chat, Teams, Calendar, Calls, Files, RingCentral, Apps, and Help. The main content area is divided into three sections: 'New call', 'Recent calls', and 'Contact details'. The 'New call' section features a numeric keypad and a green call button. The 'Recent calls' section lists three entries: an inbound call from Kiwi Lin (28 sec, 01:44 AM), a missed call from Kiwi Lin, and an outbound call to Jin Chen (4 min 18 sec, 2021/10/10, 09:49 PM). A 'Filter recent calls' button is located above the list. The 'Contact details' section shows information for Kiwi Lin (Sr. Product Manager) and Microsoft Teams (Business), including direct and mobile phone numbers and email addresses.

Recent calls
KL Kiwi Lin Ext. 2393 Inbound call 28 sec 01:44 AM
KL Kiwi Lin Ext. 2393 Missed call
JC Jin Chen Ext. 11759 Outbound call 4 min 18 sec 2021/10/10, 09:49 PM

Contact details

Kiwi Lin
Sr. Product Manager
[Phone](#)

RingCentral

KL Ext. **2393**
Direct number **+16506534257**
Mobile phone **+18512517228**
Email kiwi.lin@ringcentral.com

Microsoft Teams

Business **+16506534257**
Email kiwi.lin@ringcentral.com

If you have a lot of recent calls, you can use the filter function at the top of Call History. It will filter the matched call records in the list, which will help you quickly to identify the call you are looking for.

The screenshot displays the RingCentral web interface. At the top, there is a search bar and navigation tabs for 'Phone', 'Chat', and 'About'. The left sidebar contains icons for Activity, Chat, Teams, Calendar, Calls, Files, RingCentral, and Help. The main content area is divided into three sections: 'New call', 'Recent calls', and 'Contact details'. The 'New call' section features a numeric keypad and a green call button. The 'Recent calls' section shows a list of calls with a filter icon and a search input. The 'Contact details' section provides information for 'Swat Zeng', including his title, phone number, and email address.

Recent calls		
Swat Zeng Ext. 709	Outbound call	02:54 PM
Albert Wen +16505399847	Outbound call 3 sec	02:53 PM

Contact details

Swat Zeng
Sr Software Engineer

[Phone](#)

RingCentral

Ext. 709

Direct number
+16504723853

Email
swat.zeng@ringcentral.com

Microsoft Teams

Business
+1650472383

Email
swat.zeng@ringcentral.com

Look up detailed caller/callee info in Contact Details

At the right-hand side of the screen, there is an area for Contact Details. It combines both contacts in MS Teams and RingCentral. It gives the user complete information about the caller or callee.

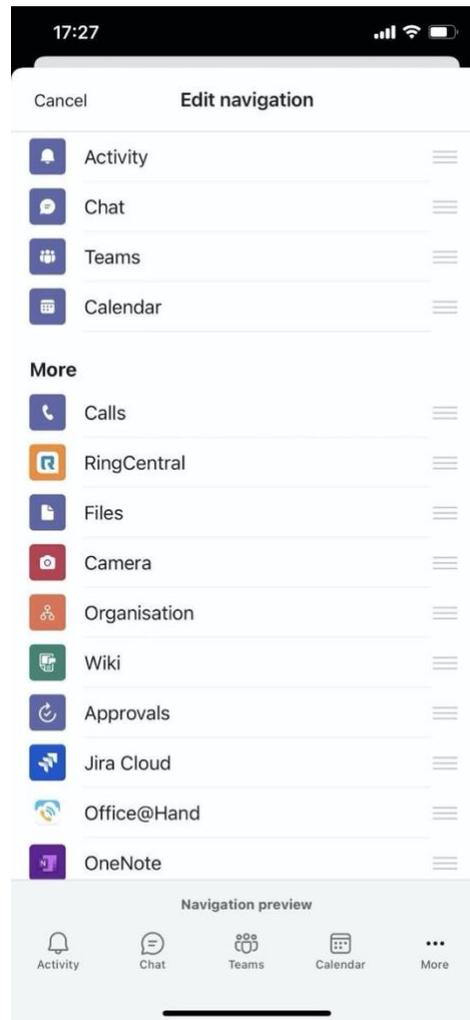
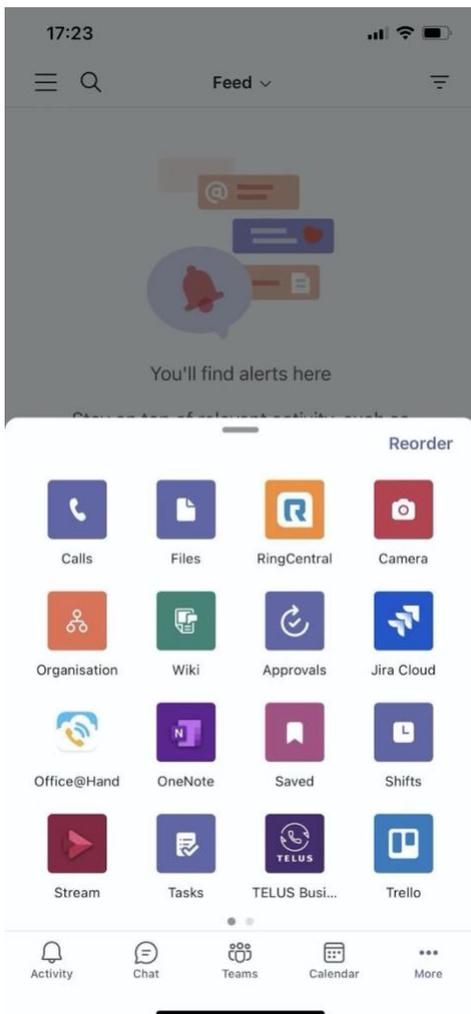
The screenshot displays the RingCentral interface with three main sections: 'New call', 'Recent calls', and 'Contact details'.

- New call:** A dial pad with numbers 1-9, *, 0, and #, and a green call button.
- Recent calls:** A list of three calls:
 - Kiwi Lin (Ext. 2393):** Inbound call, 28 sec, 01:44 AM.
 - Kiwi Lin (Ext. 2393):** Missed call, 01:43 AM.
 - Jin Chen (Ext. 11759):** Outbound call, 4 min 18 sec, 2021/10/10, 09:49 PM.
- Contact details:** Information for Kiwi Lin:
 - RingCentral:** Ext. 2393, Direct number +16506534257, Mobile phone +18512517228, Email kiwi.lin@ringcentral.com.
 - Microsoft Teams:** Business, +16506534257, Email kiwi.lin@ringcentral.com.

Use RingCentral for MS Teams on Mobile Version

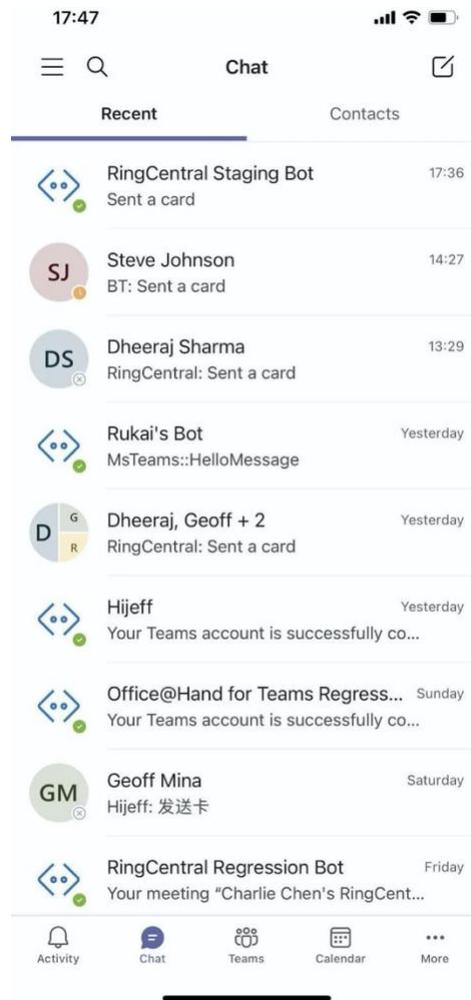
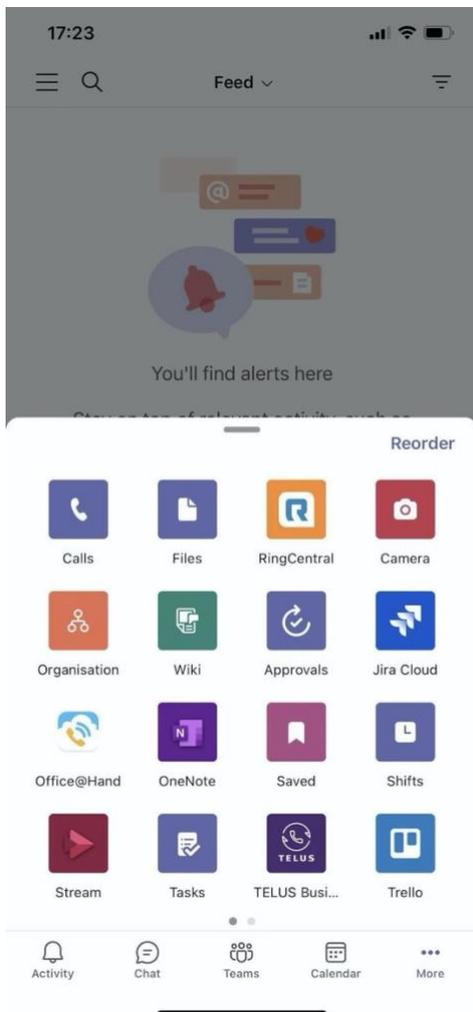
1. Find the RC apps in Navigation

- The RingCentral app which was installed in desktop version can be synced with MS Teams mobile version automatically
- Click **“More”** button at the navigation to show all installed apps
- Find the **“RingCentral”** apps to open the apps at Bot chat
You can click **“Reorder”** to edit the navigation by moving the icons



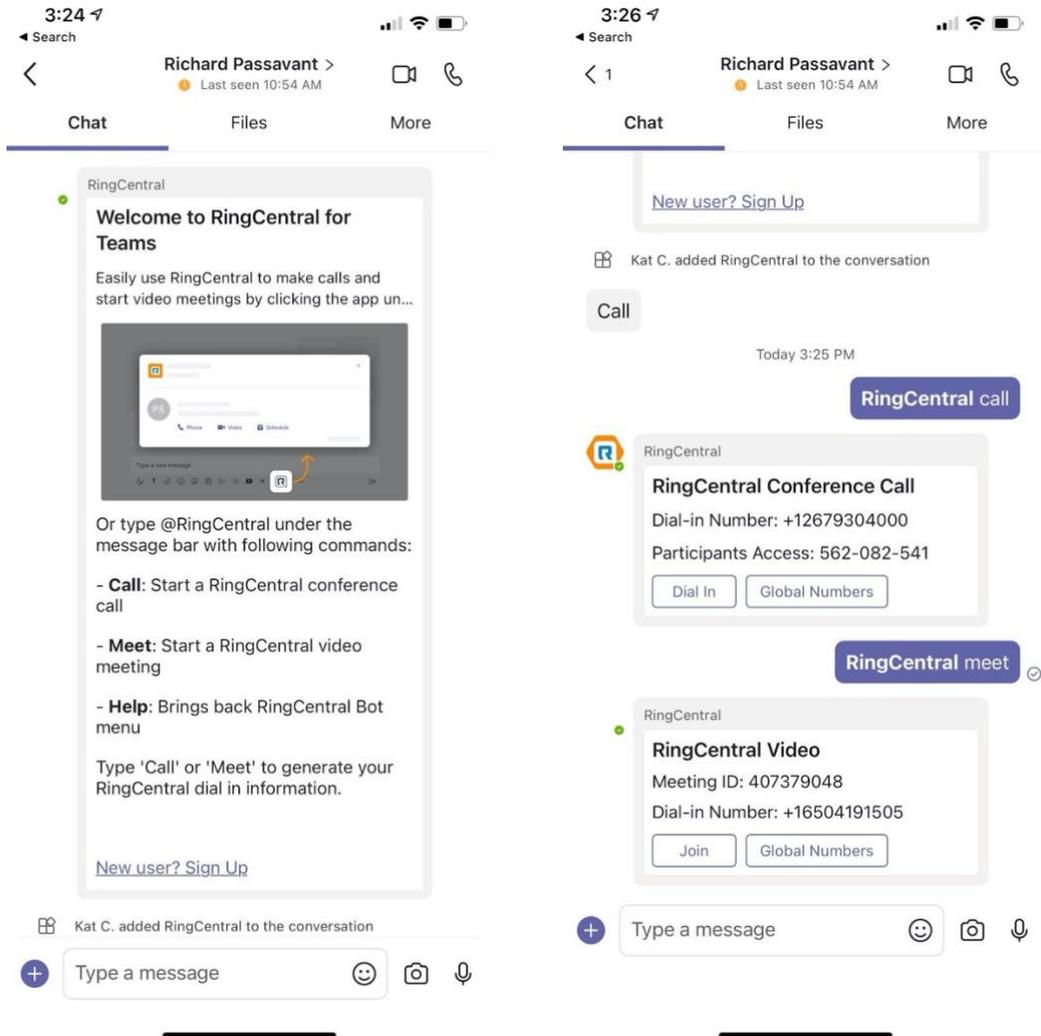
2. Open the RC app at Bot chat

- There are 2 ways to open the RingCentral app at Bot chat
- 1. Find the **“RingCentral”** app in **“More”** to open it directly at the Bot chat
- 2. Click the **“Chat”** in navigation and find a named **“RingCentral Bot”** contact to open the Bot chat



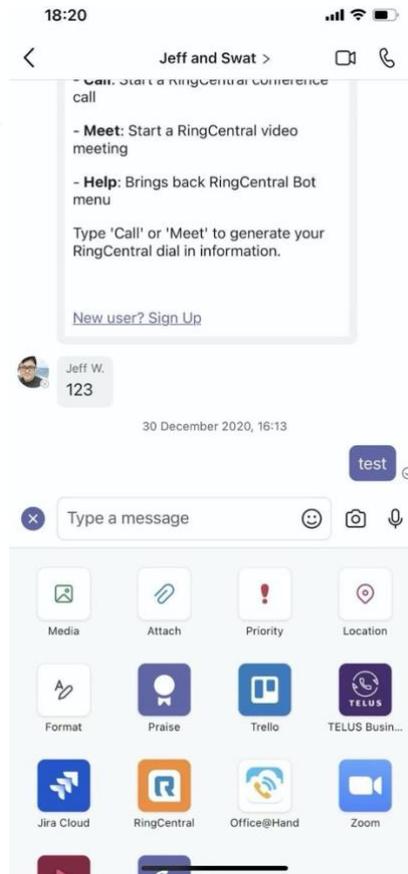
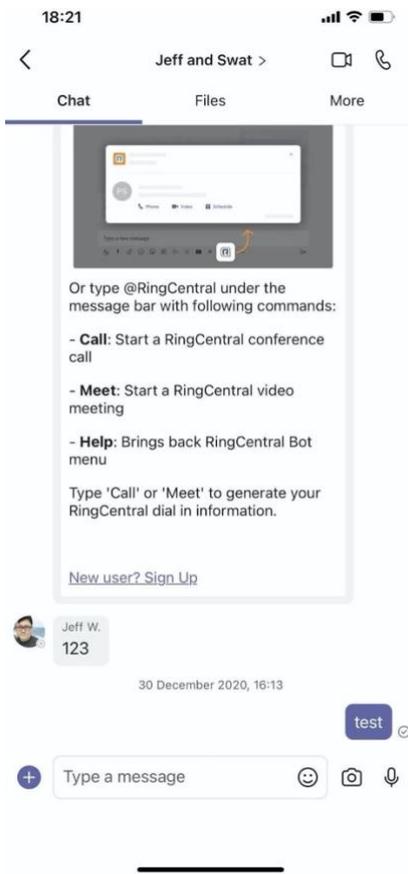
3. Start a Call or Video at Bot chat

- User should login/sign up the RingCentral account before starting the call or video
- To tag RingCentral simply type “**Meet/Call/Help**”



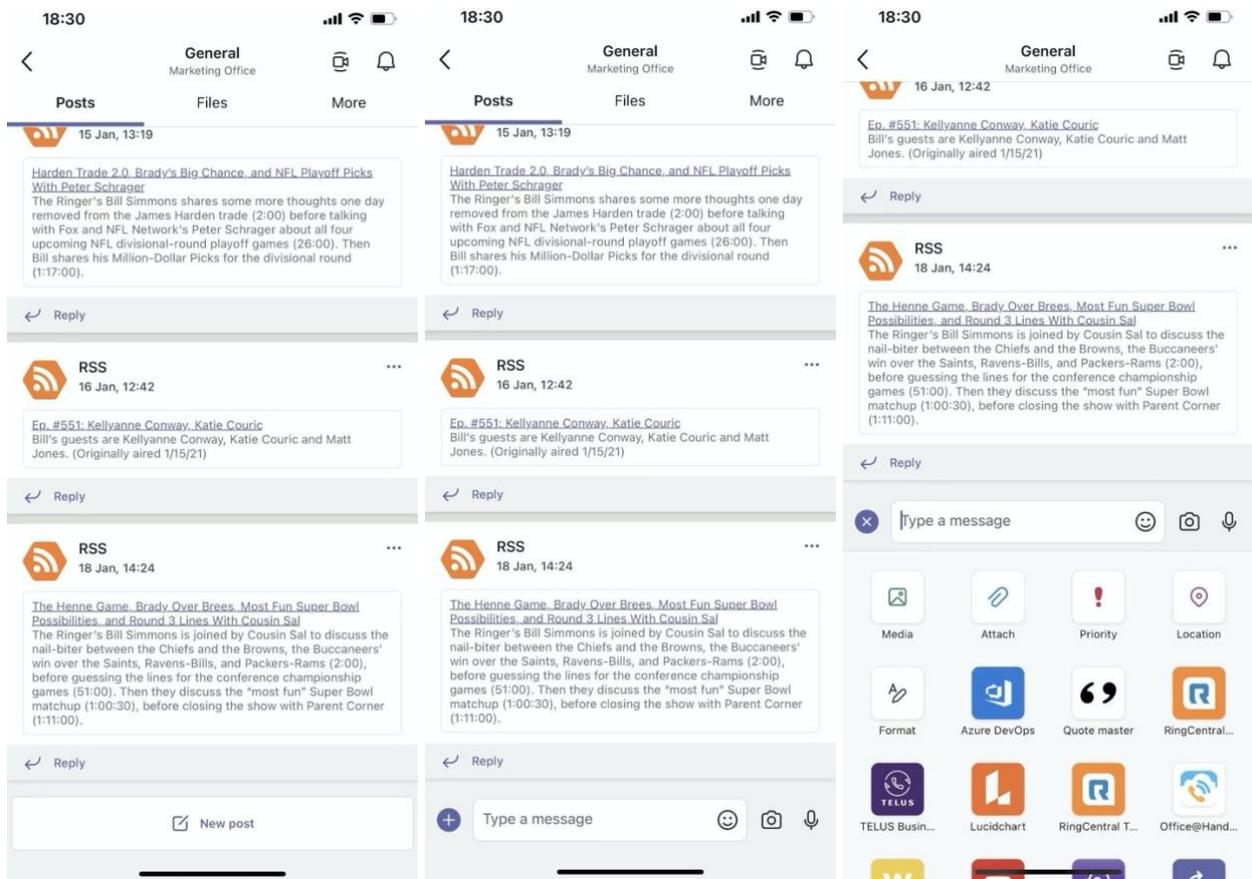
4. Find the RC apps at 1:1 chat

- Click “Chat” at the navigation
- Select any contact to start a 1:1 personal chat
- Click the “+” icon to find the RingCentral app
- Click “RingCentral” to “Invite” apps into the chat for the initial use



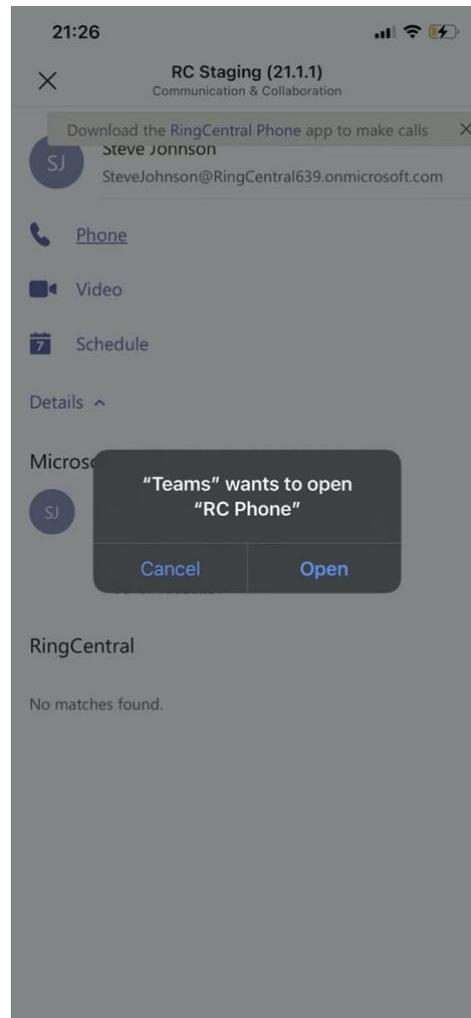
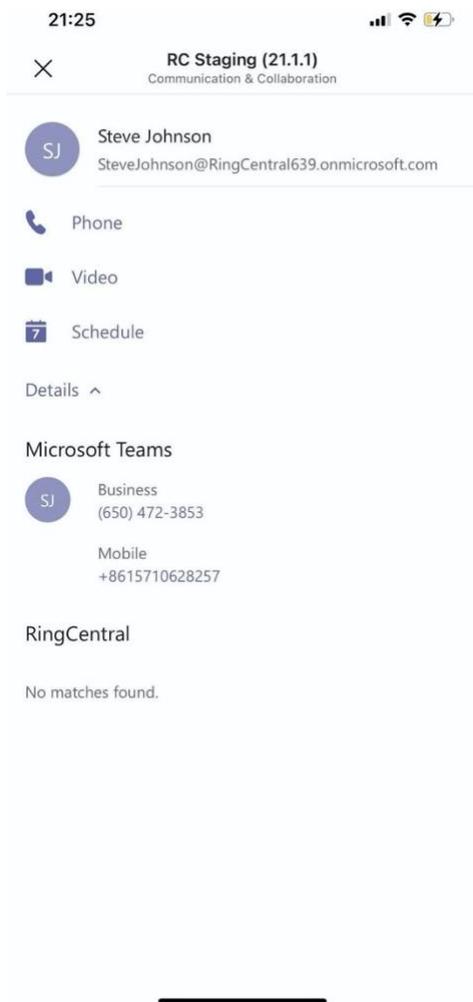
5. Find the RC apps at Teams chat

- Click **“Teams”** at the navigation
- Select any Group to start a group or channel chat
- Click **“New Post”**
- Click the **“+”** icon to find the RingCentral app
- Click **“RingCentral”** to **“Invite”** apps into the chat for the initial use



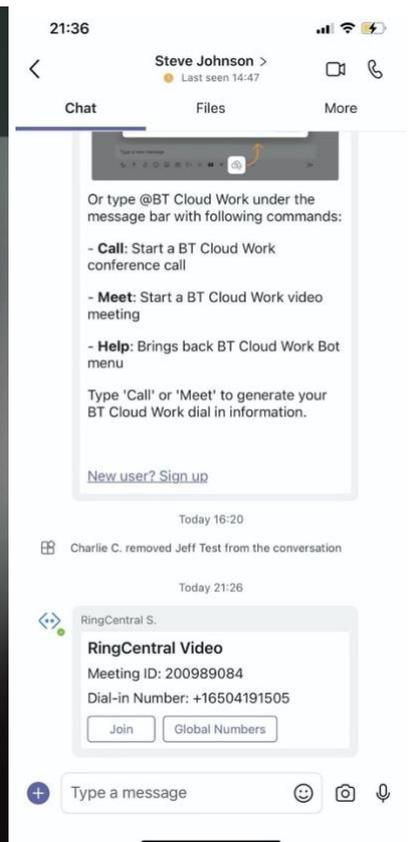
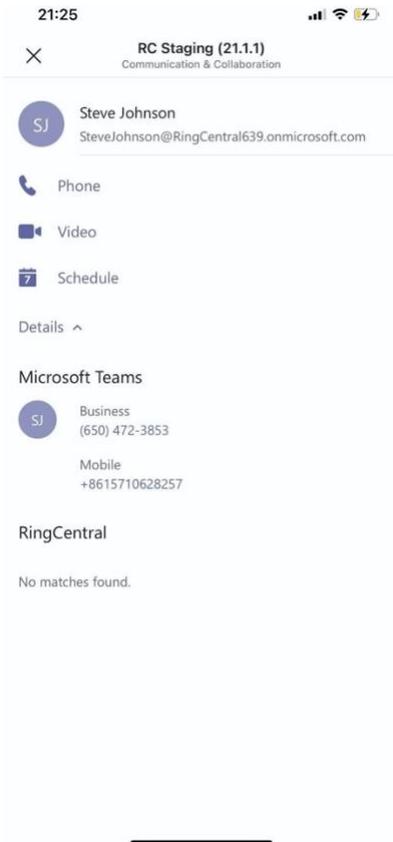
6. Start a Call at 1:1 chat

- Click “RingCentral” icon
- After logged in, user can Open the Contact Page to click “Phone” to start a call by using RingCentral App or RingCentral Phone
- If user didn't install RC phone before, there is a notification to let user download



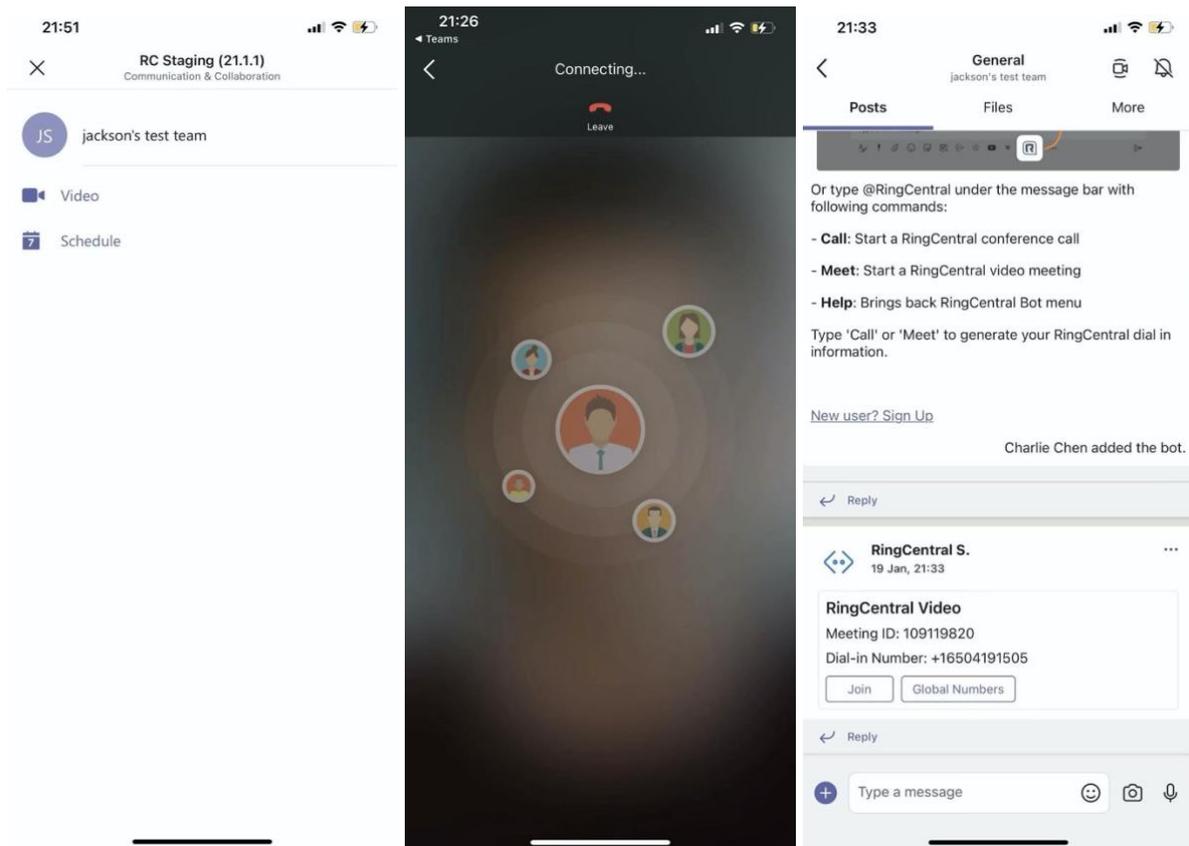
7. Start a Video at 1:1 chat

- Click the “**RingCentral**” icon
- After logged in, open the Contact Page to click “**Video**” to start a Video by using RingCentral mobile version
- User can click “**Join**” to join the meeting thru the message card in conversation as well
- If user didn't install RingCentral mobile version before (unified app), the meeting will be held in the browser



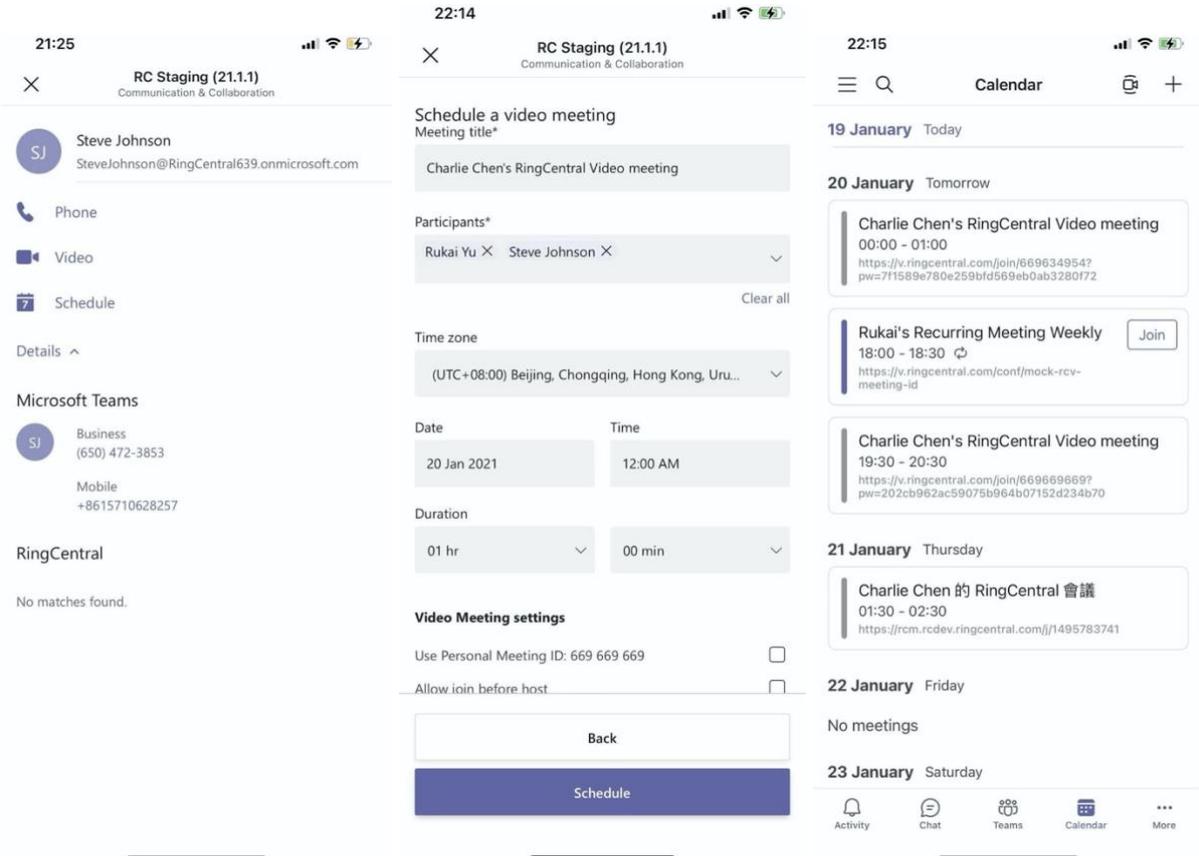
8. Start a Video at Teams chat

- Click the “**RingCentral**” icon
- After logged in, open the Team info Page to click “**Video**” to start a Video by using the RingCentral app
- Click “**Join**” to join the meeting through the message card in conversations as well
- If the user didn't install RingCentral mobile version before, the meeting will be held in a browser



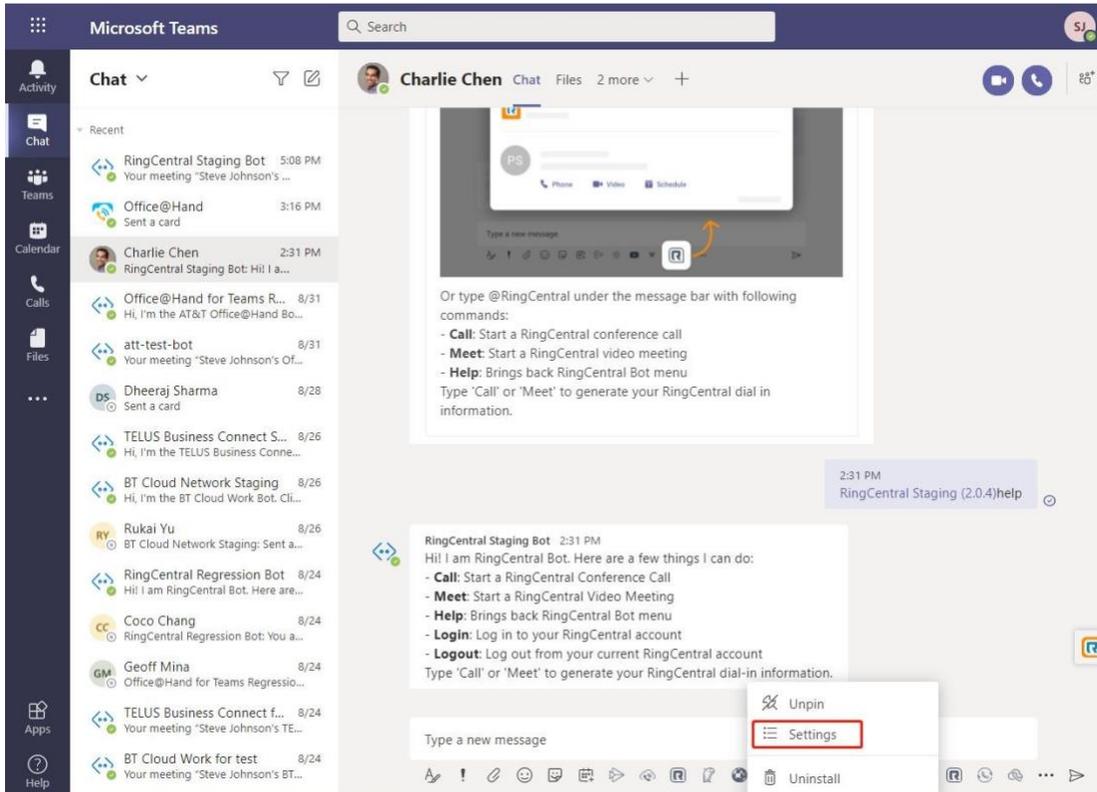
9. Schedule a meeting at 1:1 or Teams chat

- Click the “**RingCentral**” icon
- After logged in, open the Contact or Team info Page to click the “**Schedule**” button
- Edit meeting settings if desired then schedule the meeting
- Once scheduled successfully, the meeting will appear on all parties calendars

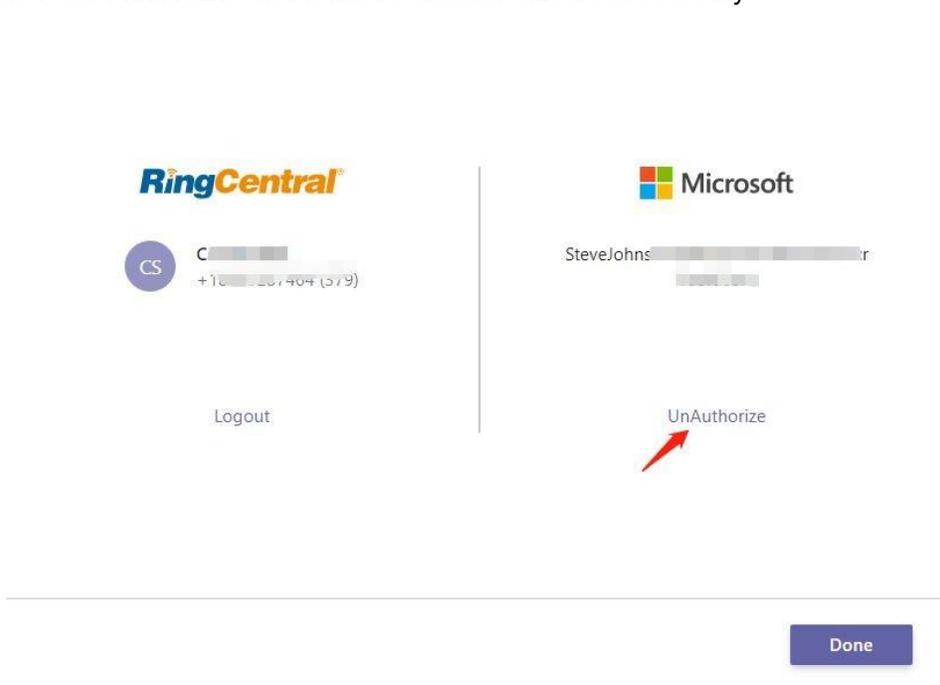


Un-Authorize / Uninstall RingCentral App

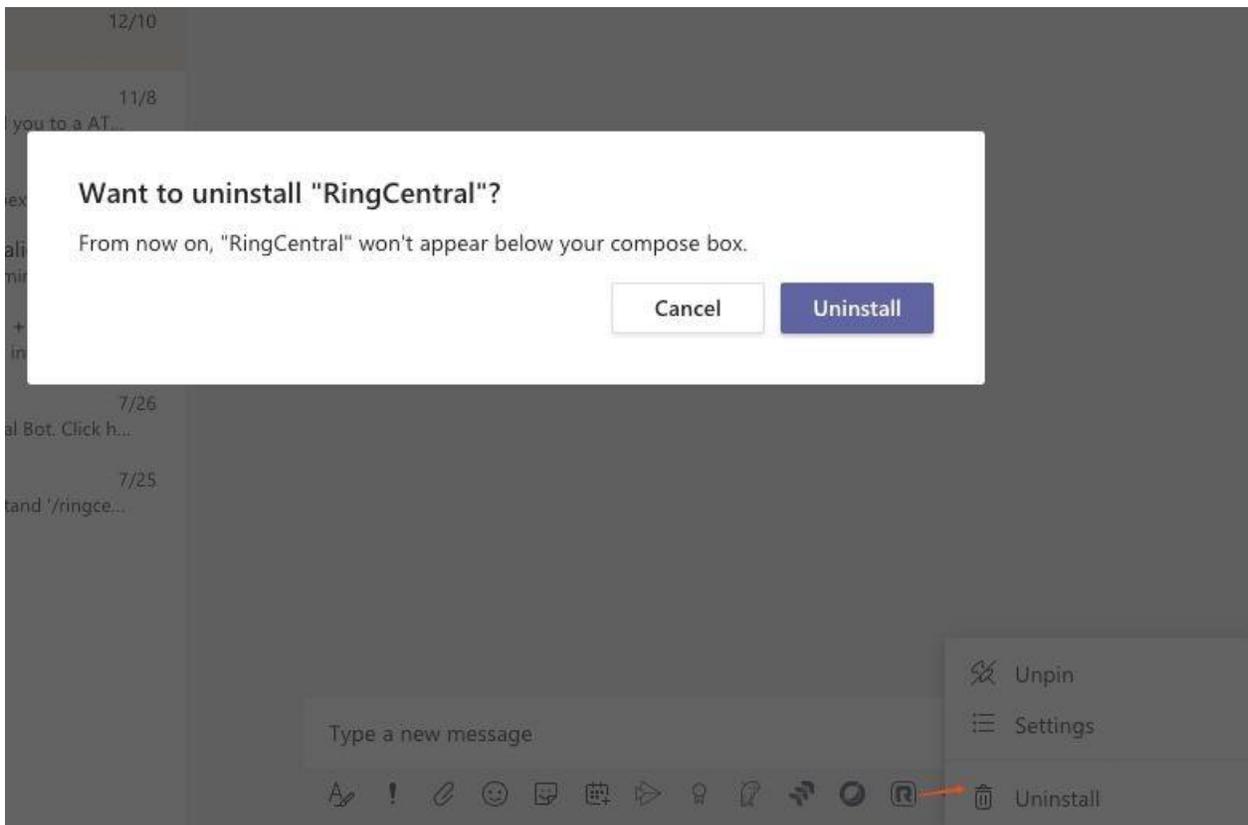
1. Right click RingCentral message extension icon, and click “Settings”



2. Click “Un-Authorize” and it will be unauthorized successfully.



3. Click 'Uninstall' to remove RingCentral app from the chat.



Limitations

1. In order to use the app, the user needs to have an Active RingCentral account.
2. Start using the RingCentral message extension, the app must be pinned in Microsoft Teams, and it works in personal one-on-one chats only.
3. Teams preview won't open in Safari. <https://support.office.com/en-us/article/safari-browser-support-1aac0a7c-35a8-42c1-a7df-f674afe234df?ui=en-US&rs=en-US&ad=US>