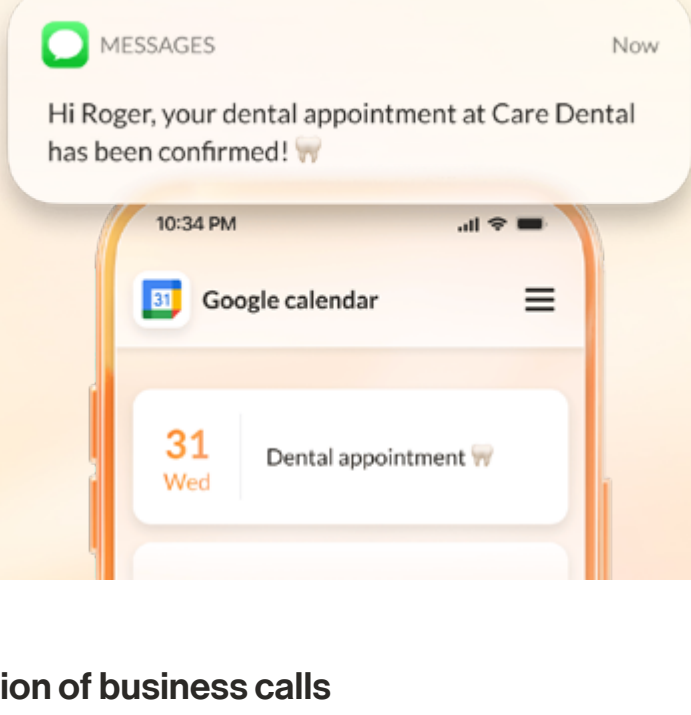


Never miss a business opportunity with AI Receptionist

Ditch outdated phone systems and clunky menus. RingCentral AI Receptionist understands customers instantly, answers with a human touch, and routes calls seamlessly—no hold times, no frustration.



From frustration to frictionless: The evolution of business calls

While traditional call-handling systems are often complex and costly, discover how AI receptionists provide a user-friendly and economical solution.

Interactive voice response (IVR)

Rigid menus
"Press 1 for support."

Limited choices
Stuck with pre-set menu options.

No real speech understanding
Relies on basic keyword matching.

Complicated setup
IT must build and update menus manually.

Manual call routing
Calls are transferred based on static choices.

Frustrating experience
Long wait times, misrouted calls.

RingCentral AI Receptionist

Natural conversations
Customers just say what they need.

Flexible responses
Answers common questions using your website, FAQs, and uploaded docs.

Understands intent
Responds like a human, not a robot.

Easy setup
Fully self-serve, live in minutes, no IT needed.

Smart call routing
Connect callers to the right person by name and context instantly.

Seamless interactions
Fast, accurate, and professional responses.

Stuck in the loop: The costly limitations of manual and IVR systems

Inefficient call handling doesn't just frustrate customers—it costs businesses missed opportunities, lost revenue, and wasted productivity. Traditional phone systems create bottlenecks, while manual call answering and outdated IVRs leave businesses struggling to keep up.

30min

to get up and running without needing IT.

Owen Security Solution

Manual call handling fails businesses

44%

of businesses miss calls during peak times.

60%

rank "lost business opportunities" as the biggest impact of missed calls.

85%

of callers won't call back if their first attempt goes unanswered.

IVR systems still fall short

30%

of calls get stuck within IVR menus, never reaching a live agent.

81%

of customers prefer self-service options that provide quick resolutions.

The real cost of inefficiency

\$126,360

in potential revenue is lost annually for businesses missing just two calls per day.

2 hours

per employee per day is wasted on manual call handling and administrative tasks.

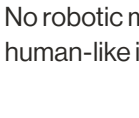
Effortless call management, powered by AI

RingCentral AI Receptionist works behind the scenes to handle every call quickly, accurately, and professionally—without adding to your team's workload.

50%

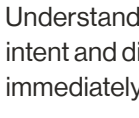
decrease in time spent on inbound calls.

Owen Security



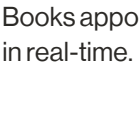
Natural conversations

No robotic menus, just human-like interactions.



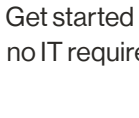
Instant answers and routing

Understands caller intent and directs them immediately.



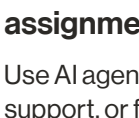
Automated scheduling

Books appointments in real-time.



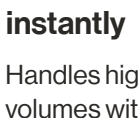
Quick and easy setup

Get started in minutes, no IT required.



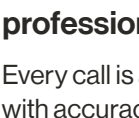
Flexible number assignment

Use AI agents for sales, support, or front desk.



Scales instantly

Handles high call volumes without delays.



Consistently professional

Every call is answered with accuracy and reliability.

Breaking down the cost: traditional vs. AI

Switching to an AI receptionist eliminates inefficiencies, reducing costs, lost revenue, and wasted time—so your team can focus on what matters.

Traditional phone systems

25%

calls (potential revenue) missed across industries.

\$283

wasted resources on 30+ spam calls a week.

60%

callers that hang up after long wait times, with 35% never calling back.

RingCentral AI Receptionist

\$0

lost to missed calls. AI answers every time.

\$0

spent on spam. AI blocks 100% automatically.

\$0

lost to long wait times. AI provides instant responses.



Lost calls, lost revenue: The hidden costs of manual phone handling

Missed calls don't just mean missed conversations—they mean missed revenue. It quickly adds up.

Breaking down the impact, assuming you get:

100 calls per month

10 missed calls

50% conversion rate

= 5 lost customers

× \$5,000 lost for each

= \$25,000

× 12 months

= \$300,000

yearly revenue lost by missed calls

Real results: Customers saved big

" We're seeing massive efficiency gains. RingCentral AI Receptionist saves each agent 20 hours per week—that's a full 50% decrease in time spent on inbound calls. We've turned those saved hours into revenue-generating activities. Now our team makes triple the outbound calls, focusing on lead generation and client follow-ups, all without adding headcount."

April Chastain,
Director of Operations, Owen Security Solution

175

customer inquiries monthly handled by RingCentral AI Receptionist.

Jay-Hill Repairs

50%

or more of calls managed by RingCentral AI Receptionist.

Owen Security Solution

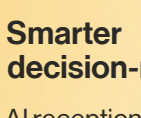
Zero

second answer time, down from 6-12 across 10,000 inbound calls.

Anonymous

Shaping the future with agentic AI

The next generation of AI receptionists is evolving beyond simple call handling, bringing more autonomy, intelligence, and seamless collaboration to business communications.



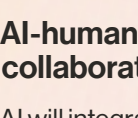
Smarter decision-making

AI receptionists will handle more complex interactions, from prioritizing urgent calls to autonomously resolving inquiries without human intervention.



Connected AI networks

Businesses will leverage multiple AI agents that specialize in different tasks, like customer support, appointment scheduling, and lead qualification—working together for a seamless experience.



AI-human collaboration

AI will integrate more deeply with human teams, automating repetitive tasks while providing real-time insights to enhance customer interactions.

Effortlessly handle calls with human-like AI

Turn missed calls into new customers with RingCentral AI Receptionist, your always-on, intelligent front desk.

Learn more

