

# CERTIFICATE OF REGISTRATION

## Information Security Management System – ISO/IEC 27001:2013

Coalfire Certification, Inc. certifies that the following organization operates an Information Security Management System (ISMS) that conforms to the requirements of ISO/IEC 27001:2013 per the scope and boundaries statement detailed below:

|                 |                   |                 |  |
|-----------------|-------------------|-----------------|--|
| <b>COMPANY:</b> | RingCentral, Inc. | <b>ADDRESS:</b> | 20 Davis Drive<br>Belmont, CA 94002<br>United States |
|-----------------|-------------------|-----------------|--|

### Scope:

The certificate scope comprises the Information Security Management System (ISMS) supporting the technology, processes, and operations underlying the following products:

- RingCentral Message, Video, Phone (MVP)
- RingCX, *previously known as Engage Digital and Engage Voice*

The organizational scope includes the Executive Leadership, Chief Information Security Office, the Chief Information Office, Cloud Operations, Product and Technology, Legal, Chief People Office and Chief Digital Office teams affecting the Information Security Management System. These activities are governed by the implemented controls in accordance with the organizational Statement of Applicability, which further extends to the additional objectives defined within both ISO/IEC 27017:2015 and ISO/IEC 27018:2019.

### STATEMENT OF APPLICABILITY:

**VERSION:** 1.5

ON BEHALF OF COALFIRE CERTIFICATION, INC.

**DATE:** March 20, 2023

### Original Registration Date:

October 27, 2020

### Certificate Issuance Date:

December 6, 2023

### Expiration Date:

October 27, 2026



David Forman, VP of Global Assurance



This certificate relates to the Information Security Management System, and not to the products or services of the certified organization. The certification reference number, the mark of the certification body and/or the accreditation mark may not be shown on products or stated in documents regarding products or services. Promotional material, advertisements or other documents showing or referring to this certificate, the trademark of the certification body, or the accreditation mark, must comply with the intention of the certificate.

**Address:**

**Key Processes and Activities:**

|   |   |
|---|---|
| <p>Central Office<br/>         20 Davis Drive<br/>         Belmont, CA 94002<br/>         United States</p>                               | <ul style="list-style-type: none"> <li>• Product development</li> <li>• Facilities and property management</li> <li>• Network operations center</li> <li>• Security</li> <li>• Operations</li> <li>• Information technology (IT)</li> <li>• Human resources (HR) / people operations</li> <li>• Legal, intellectual property and privacy</li> <li>• Site reliability engineering</li> </ul> |
| <p>Satellite Office #1<br/>         8005 South Chester Street, Suite 200<br/>         Centennial, CO 80112<br/>         United States</p> | <ul style="list-style-type: none"> <li>• Product development</li> <li>• Facilities and property management</li> <li>• Network operations center</li> <li>• Security</li> <li>• Operations</li> <li>• Information technology (IT)</li> <li>• Legal, intellectual property and privacy</li> <li>• Site reliability engineering</li> </ul>   |
| <p>Satellite Office #2<br/>         3-5 rue Saint Georges<br/>         Paris 75009<br/>         France</p>                                | <ul style="list-style-type: none"> <li>• Product development</li> <li>• Facilities and property management</li> <li>• Information technology (IT)</li> <li>• Site reliability engineering</li> </ul>  |
| <p>Satellite Office #3<br/>         200 South College Street, Suite 200<br/>         Charlotte, NC 28202<br/>         United States</p>   | <ul style="list-style-type: none"> <li>• Facilities and property management</li> <li>• Information technology (IT)</li> <li>• Human resources (HR) / people operations</li> </ul>   |
| <p>Satellite Office #4<br/>         10F, Century Tower, No. 7<br/>         Yilan Road<br/>         Xiamen 361008<br/>         China</p>   | <ul style="list-style-type: none"> <li>• Facilities and property management</li> <li>• Security</li> </ul>  |

Satellite Office #5  
RingCentral UK Ltd  
85 Uxbridge Road, 4th Floor  
London W5 5TH  
United Kingdom

- Facilities and property management
- Information technology (IT)