



# Ringcentral Subprocessor List Archive

The RingCentral Subprocessor List Archive contains the previous changes made to our [online Subprocessor List](#) since 2018. For any questions relating to our Subprocessor List, please visit our [Subprocessor List Updates FAQ](#) or contact [privacy@ringcentral.com](mailto:privacy@ringcentral.com).

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List Updated: September 26, 2018

<b>Subprocessor</b>	<b>Functions Performed</b>
A Medium Corporation	Engineering and Development
ABSoft Corp.	Engineering and QA
Acquire Asia Pacific Philippines, Inc.	Customer Support and Sales
AI Sense, Inc.	Engineering and Development
AlphaSOC, LLC	Security
Amazon Web Services, Inc.	Infrastructure
Cisco Webex	Engineering and Operations
Equinix Operating Co., Inc.	Data Center, Operations
GridGain Systems, Inc.	Engineering
Impervia, Inc.	Security
InContact, Inc.	Infrastructure
MongoDB, Inc.	Operations
Mutare, Inc.	Engineering and Development
Neustar Inc.	Engineering and Development
Nordigy, Ltd.	Engineering and Development
Optiv Security, Inc.	Security
PubNub, Inc.	Operations
Rackspace US, Inc.	Operations
RingCentral Australia Pty Ltd.	RingCentral Group Subprocessor
RingCentral Canada Inc.	RingCentral Group Subprocessor
RingCentral Hong Kong Ltd.	RingCentral Group Subprocessor
RingCentral UK Ltd.	RingCentral Group Subprocessor
RingCentral Xiamen Software Co., Ltd.	RingCentral Group Subprocessor
RingCentral, Inc.	RingCentral Group Subprocessor
Sonus Networks, Inc.	Operations
Symantec Corporation	Security
VMWare, Inc.	Operations
Zoom Video Communication, Inc.	Infrastructure

RingCentral Engage Digital Sub processors:  
This list is for customers who use RingCentral Engage Digital only

<b>Subprocessor</b>	<b>Functions Performed</b>
Amazon Web Services, Inc.	Infrastructure
Claranet	Engineering and Development
LanguageTool	Product and Development
Salesforce (Heroku)	Product and Development
Surveygizmo.eu	Product and Development
Wildbit, LLC	Engineering and Development

List Updated: October 15th, 2019

<b>Subprocessor</b>	<b>Functions Performed</b>	<b>Location</b>
A Medium Corporation	Engineering	USA
ABSoft Corp.	Engineering	Ukraine
Acquire Asia Pacific Philippines, Inc.	Customer Support and Sales	Philippines
Amazon Web Services, Inc.	Infrastructure	USA, Worldwide
Deepgram, Inc.	Product	USA
HelpSocial, Inc	Engineering and Development	USA
InContact, Inc.	Infrastructure	USA
lovation, Inc	Product	USA
Mobile Messaging Solutions, Inc.	Engineering and Development	USA
Mutare, Inc.	Engineering and Development	USA
Nordigy, Ltd.	Engineering and Development	Russia
ODSoft, LLC	Engineering and Development	USA
Oracle Corporation	Product, Engineering and Operations	USA
PubNub, Inc.	Operations	USA
Rackspace US, Inc.	Operations	USA
RingCentral Australia Pty Ltd.	RingCentral Group Subprocessor	Australia
RingCentral Canada Inc.	RingCentral Group Subprocessor	Canada
RingCentral France SAS	RingCentral Group Subprocessor	France
RingCentral Hong Kong Ltd.	RingCentral Group Subprocessor	Hong Kong
RingCentral Japan K.K.	RingCentral Group Subprocessor	Japan
RingCentral Korea, Ltd.	RingCentral Group Subprocessor	Republic of Korea
RingCentral Singapore Pte. Ltd.	RingCentral Group Subprocessor	Singapore
RingCentral UK Ltd.	RingCentral Group Subprocessor	United Kingdom
RingCentral Xiamen Software Co., Ltd.	RingCentral Group Subprocessor	China
RingCentral, Inc.	RingCentral Group Subprocessor	USA
Vergic AB	Engineering and Development	Sweden
Zoom Video Communication, Inc.	Product and Engineering	USA

RingCentral Engage Digital Subprocessors:

This list is for customers who use RingCentral Engage Digital only

<b>Subprocessor</b>	<b>Functions Performed</b>	<b>Location</b>
Amazon Web Services, Inc.	Infrastructure	Luxembourg
Claranet	Engineering and Development	France
Facebook	Product and Development	USA
Google Cloud Platform	Product and Development	USA
LanguageTool	Product and Development	Germany
Nordigy, Ltd.	Engineering and Development	Russia
RingCentral France SAS	RingCentral Group Subprocessor	France
RingCentral UK Ltd.	RingCentral Group Subprocessor	United Kingdom
RingCentral, Inc.	RingCentral Group Subprocessor	USA
Salesforce (Heroku)	Product and Development	USA
Surveygizmo.eu	Product and Development	United Kingdom
Twitter	Product and Development	USA
Wildbit, LLC	Engineering and Development	USA
Youtube	Product and Development	USA

List Updated: March 19, 2020

<b>Subprocessor</b>	<b>Functions Performed</b>	<b>Location</b>
A Medium Corporation	Engineering	USA
ABSoft Corp.	Engineering and Development	Ukraine
Acquire Asia Pacific Philippines, Inc.	Customer Support and Sales	Philippines
Amazon Web Services, Inc.	Infrastructure	USA, Worldwide
Deepgram, Inc.	Product	USA
InContact, Inc.	Infrastructure	USA
Mutare, Inc.	Engineering and Development	USA
Nordigy, Ltd.	Engineering and Development	Russia
ODSoft, LLC	Engineering and Development	USA
Oracle Corporation	Product, Engineering and Operations	USA
PubNub, Inc.	Operations	USA
RingCentral Australia Pty Ltd.	Sales for APAC	Australia
RingCentral Canada Inc.	Sales for Canada only	Canada
RingCentral France SAS	Product, Engineering, Operations, Marketing, Support, Sales for French customers	France
RingCentral Hong Kong Ltd.	Operations	Hong Kong
RingCentral Korea, Ltd.	Operations	Republic of Korea
RingCentral Singapore Pte. Ltd.	Engineering	Singapore
RingCentral UK Ltd.	Product, Engineering, Operations, Marketing, Support, Sales, Customer Success Management	United Kingdom
RingCentral Xiamen Software Co., Ltd.	Product, Engineering, Operations, Marketing, Support, Customer Success Management	China
RingCentral, Inc.	Product, Engineering, Operations, Marketing, Support, Sales, Customer Success Management	USA
Zoom Video Communication, Inc.	Product and Engineering	USA
Avaya (For Avaya Cloud Office only, this will be included in addition to the above subprocessors)	Customer Success Management, Support	USA

RingCentral Engage Digital Sub processors:

This list is for customers who use RingCentral Engage Digital only

<b>Subprocessor</b>	<b>Functions Performed</b>	<b>Location</b>
Amazon Web Services, Inc.	Infrastructure	Luxembourg
Claranet	Engineering and Development	France
Google Cloud Platform	Product and Development	USA
LanguageTool	Product and Development	Germany
Nordigy, Ltd.	Engineering and Development	Russia
RingCentral France SAS	Product, Engineering, Operations, Marketing, Support, Sales for French customers	France
RingCentral UK Ltd.	Product, Engineering, Operations, Marketing, Support, Sales, Customer Success Management	United Kingdom
RingCentral, Inc.	Product, Engineering, Operations, Marketing, Support, Sales, Customer Success Management	USA
Salesforce (Heroku)	Product and Development	USA
Surveygizmo.eu	Product and Development	United Kingdom
Wildbit, LLC	Engineering and Development	USA
Facebook (Conditional vendor based on use)	Product	USA
Twitter (Conditional vendor based on use)	Product	USA
Youtube (Conditional vendor based on use)	Product	USA



List Updated: May 14, 2020

<b>Subprocessor</b>	<b>Functions Performed</b>	<b>Location</b>
A Medium Corporation	Engineering	USA
ABSoft Corp.	Engineering and Development	Ukraine
Acquire Asia Pacific Philippines, Inc.	Customer Support and Sales	Philippines
Amazon Web Services, Inc.	Infrastructure	USA, Worldwide
Deepgram, Inc.	Product	USA
InContact, Inc.	Infrastructure	USA
Mutare, Inc.	Engineering and Development	USA
Nordigy, Ltd.	Engineering and Development	Russia
ODSoft, LLC	Engineering and Development	USA
Oracle Corporation	Product, Engineering and Operations	USA
PubNub, Inc.	Operations	USA
RingCentral Australia Pty Ltd.	Sales for APAC	Australia
RingCentral Canada Inc.	Sales for Canada only	Canada
RingCentral France SAS	Product, Engineering, Operations, Marketing, Support, Sales for French customers	France
RingCentral Hong Kong Ltd.	Operations	Hong Kong
RingCentral Korea, Ltd.	Operations	Republic of Korea
RingCentral Singapore Pte. Ltd.	Engineering	Singapore
RingCentral UK Ltd.	Product, Engineering, Operations, Marketing, Support, Sales, Customer Success Management	United Kingdom
RingCentral Xiamen Software Co., Ltd.	Product, Engineering, Operations, Marketing, Support, Customer Success Management	China
RingCentral, Inc.	Product, Engineering, Operations, Marketing, Support, Sales, Customer Success Management	USA
Zoom Video Communication, Inc.	Product and Engineering	USA
Avaya (For Avaya Cloud Office only, this will be included in addition to the above subprocessors)	Customer Success Management, Support	USA
Atos (For Atos customers only, this will be included in addition to the above subprocessors)	Customer Success Management, Support	France

RingCentral Engage Digital Sub processors:

This list is for customers who use RingCentral Engage Digital only

<b>Subprocessor</b>	<b>Functions Performed</b>	<b>Location</b>
Amazon Web Services, Inc.	Infrastructure	Luxembourg
Claranet	Engineering and Development	France
Google Cloud Platform	Product and Development	USA
LanguageTool	Product and Development	Germany
Nordigy, Ltd.	Engineering and Development	Russia
RingCentral France SAS	Product, Engineering, Operations, Marketing, Support, Sales for French customers	France
RingCentral UK Ltd.	Product, Engineering, Operations, Marketing, Support, Sales, Customer Success Management	United Kingdom
RingCentral, Inc.	Product, Engineering, Operations, Marketing, Support, Sales, Customer Success Management	USA
Salesforce (Heroku)	Product and Development	USA
Surveygizmo.eu	Product and Development	United Kingdom
Wildbit, LLC	Engineering and Development	USA
Facebook (Conditional vendor based on use)	Product	USA
Twitter (Conditional vendor based on use)	Product	USA
Youtube (Conditional vendor based on use)	Product	USA

List Updated: Aug 17, 2020

<b>Subprocessor</b>	<b>Functions Performed</b>	<b>Location</b>
A Medium Corporation	Engineering	USA
ABSoft Corp.	Engineering and Development	Ukraine
Acquire Asia Pacific Philippines, Inc.	Customer Support and Sales	Philippines
Amazon Web Services, Inc.	Infrastructure	USA, Worldwide
AppDynamics, LLC	Engineering and Development	USA
Deepgram, Inc.	Product	USA
InContact, Inc.	Infrastructure	USA
Mutare, Inc.	Engineering and Development	USA
Nordigy, Ltd.	Engineering and Development	Russia
ODSoft, LLC	Engineering and Development	USA
Oracle Corporation	Product, Engineering and Operations	USA
PubNub, Inc.	Operations	USA
RingCentral Australia Pty Ltd.	Sales for APAC	Australia
RingCentral Canada Inc.	Sales for Canada only	Canada
RingCentral France SAS	Product, Engineering, Operations, Marketing, Support, Sales for French customers	France
RingCentral Hong Kong Ltd.	Operations	Hong Kong
RingCentral Korea, Ltd.	Operations	Republic of Korea
RingCentral Singapore Pte. Ltd.	Engineering	Singapore
RingCentral UK Ltd.	Product, Engineering, Operations, Marketing, Support, Sales, Customer Success Management	United Kingdom
RingCentral Xiamen Software Co., Ltd.	Product, Engineering, Operations, Marketing, Support, Customer Success Management	China
RingCentral, Inc.	Product, Engineering, Operations, Marketing, Support, Sales, Customer Success Management	USA
Zoom Video Communication, Inc.	Product and Engineering	USA

Avaya (For Avaya Cloud Office only, this will be included in addition to the above subprocessors)	Customer Success Management, Support	USA
Atos (For Atos customers only, this will be included in addition to the above subprocessors)	Customer Success Management, Support	France
Quinifi Limited (For RingCentral Cloud PBX for Microsoft Teams only, this will be included in addition to the above subprocessors)	Product and Infrastructure	United Kingdom

RingCentral Engage Digital Sub processors:  
This list is for customers who use RingCentral Engage Digital only

<b>Subprocessor</b>	<b>Functions Performed</b>	<b>Location</b>
Amazon Web Services, Inc.	Infrastructure	Luxembourg
Claranet	Engineering and Development	France
Google Cloud Platform	Product and Development	USA
Nordigy, Ltd.	Engineering and Development	Russia
RingCentral France SAS	Product, Engineering, Operations, Marketing, Support, Sales for French customers	France
RingCentral UK Ltd.	Product, Engineering, Operations, Marketing, Support, Sales, Customer Success Management	United Kingdom
RingCentral, Inc.	Product, Engineering, Operations, Marketing, Support, Sales, Customer Success Management	USA
Salesforce (Heroku)	Product and Development	USA
Surveygizmo.eu	Product and Development	United Kingdom
Wildbit, LLC	Engineering and Development	USA
Facebook (Conditional vendor based on use)	Product	USA
Twitter (Conditional vendor based on use)	Product	USA

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Youtube (Conditional vendor based on use)

Product

USA

List Updated: February 6th, 2021

<b>Subprocessor</b>	<b>Functions Performed</b>	<b>Location</b>
A Medium Corporation	Engineering	USA
ABSsoft Corp.	Engineering and Development	Ukraine
Acquire Asia Pacific Philippines, Inc.	Customer Support and Sales	Philippines
Amazon Web Services, Inc.	Infrastructure	USA, Worldwide
AppDynamics, LLC	Engineering and Development	USA
Callinize Inc. (dba Tenfold)	Product and Development	USA
Deepgram, Inc.	Product	USA
GoodData Corporation	Product and Development	USA
InContact, Inc.	Infrastructure	USA
Mutare, Inc.	Engineering and Development	USA
Nordigy, Ltd.	Engineering and Development	Russia
ODSoft, LLC	Engineering and Development	USA
Oracle Corporation	Product, Engineering and Operations	USA
PubNub, Inc.	Operations	USA
RingCentral Australia Pty Ltd.	Sales for APAC	Australia
RingCentral Canada Inc.	Sales for Canada only	Canada
RingCentral France SAS	Product, Engineering, Operations, Marketing, Support, Sales for French customers	France
RingCentral Hong Kong Ltd.	Operations	Hong Kong
RingCentral Korea, Ltd.	Operations	Republic of Korea
RingCentral Singapore Pte. Ltd.	Engineering	Singapore
RingCentral UK Ltd.	Product, Engineering, Operations, Marketing, Support, Sales, Customer Success Management	United Kingdom
RingCentral Xiamen Software Co., Ltd.	Product, Engineering, Operations, Marketing, Support, Customer Success Management	China
RingCentral, Inc.	Product, Engineering, Operations, Marketing, Support, Sales, Customer Success Management	USA
Volatility, Inc.	Security	USA
Zoom Video Communication, Inc.	Product and Engineering	USA

Avaya (For Avaya Cloud Office only, this will be included in addition to the above subprocessors)	Customer Success Management, Support	USA
Atos (For Atos customers only, this will be included in addition to the above subprocessors)	Customer Success Management, Support	France
Quinifi Limited (For RingCentral Cloud PBX for Microsoft Teams only, this will be included in addition to the above subprocessors)	Product and Infrastructure	United Kingdom

RingCentral Engage Digital Sub processors:

This list is for customers who use RingCentral Engage Digital only

<b>Subprocessor</b>	<b>Functions Performed</b>	<b>Location</b>
Amazon Web Services, Inc.	Infrastructure	Luxembourg
Claranet	Engineering and Development	France
GoodData Corporation	Product and Development	USA
Google Cloud Platform	Product and Development	USA
Nordigy, Ltd.	Engineering and Development	Russia
RingCentral France SAS	Product, Engineering, Operations, Marketing, Support, Sales for French customers	France
RingCentral UK Ltd.	Product, Engineering, Operations, Marketing, Support, Sales, Customer Success Management	United Kingdom
RingCentral, Inc.	Product, Engineering, Operations, Marketing, Support, Sales, Customer Success Management	USA
Salesforce (Heroku)	Product and Development	USA
Surveygizmo.eu	Product and Development	United Kingdom
Wildbit, LLC	Engineering and Development	USA
Facebook (Conditional vendor based on use)	Product	USA
Twitter (Conditional vendor based on use)	Product	USA
Youtube (Conditional vendor based on use)	Product	USA

List Updated: March 26<sup>th</sup>, 2021

When operating as a data processor, RingCentral may use RingCentral's affiliates or one or more of the following entities as sub-processors:

<b>Subprocessor</b>	<b>Functions</b>	<b>Location</b>	<b>Products</b>
ABSoft Corp.	Engineering, Development and Operations Support	Ukraine	All products
Acquire Asia Pacific Philippines, Inc.	Customer Support Call Center	Philippines	All products
Amazon Web Services, Inc.	Data Center Hosting	USA, Worldwide	All products
Callinize Inc. (Tenfold)	Integrates CRM platforms Bullhorn, Netsuite, ServiceNow and Sugar CRM with RingCentral Office. Integrates CRM platforms Bullhorn, Netsuite, ServiceNow, Sugar CRM, Dynamics, and Zendesk with Engage Voice	USA	RingCentral Office Engage Voice
Claranet Limited	Data Center Hosting	France	Engage Digital
GoodData Corporation	Powers data analytics	USA	Engage Digital Engage Voice
Alphabet Inc. (Google Cloud Platform)	Data Center Hosting	Worldwide	RingCentral Office
InContact, Inc.	Contact Center Provider	USA	Contact Center
Mutare, Inc.	Voicemail Transcription Service	USA	RingCentral Office
Nordigy, Ltd.	Engineering, Development and Operations Support	Russia	All products
PubNub, Inc.	Manages in-app message notifications	USA	RingCentral Office
Qunifi Limited	Integration between RingCentral PBX and Microsoft Teams	Worldwide	RingCentral PBX for Microsoft Teams
Zoom Video Communications, Inc.	Video Hosting	USA	RingCentral Meeting



List Updated: April 1, 2021

When operating as a data processor, RingCentral may use RingCentral's affiliates or one or more of the following entities as subprocessors:

<b>Subprocessor</b>	<b>Functions</b>	<b>Location</b>	<b>Products</b>
ABSoft Corp.	Engineering, Development and Operations Support	Ukraine	All products
Acquire Asia Pacific Philippines, Inc.	Customer Support Call Center	Philippines	All products
Alchemer (formerly known as Surveygizmo)*	Optional Survey functionality within the Product	United Kingdom	Engage Digital
Amazon Web Services, Inc.	Data Center Hosting	RingCentral Office: Australia, Canada, Germany, United Kingdom, USA  Engage Voice: Canada, USA  Engage Digital: Canada, France, USA	All products
Callinize Inc. (Tenfold)	Integrates CRM platforms Bullhorn, Netsuite, ServiceNow and Sugar CRM with RingCentral Office.  Integrates CRM platforms Bullhorn, Netsuite, ServiceNow, Sugar CRM, Dynamics, and Zendesk with Engage Voice	USA	RingCentral Office Engage Voice
Claranet Limited	Data Center Hosting	France	Engage Digital
GoodData Corporation	Powers data analytics	USA	Engage Digital Engage Voice
Alphabet Inc. (Google Cloud Platform)	Data Center Hosting	RingCentral Office: Australia, Canada, Germany, United Kingdom, USA  Engage Digital: USA	RingCentral Office Engage Digital
InContact, Inc.	Contact Center Provider	USA	Contact Center

Mutare, Inc.	Voicemail Transcription Service	USA	RingCentral Office
Nordigy, Ltd.	Engineering, Development and Operations Support	Russia	All products
PubNub, Inc.	Manages in-app message notifications	USA	RingCentral Office
Qunifi Limited	Integration between RingCentral PBX and Microsoft Teams	Worldwide	RingCentral PBX for Microsoft Teams
Wildbit, LLC*	Optional Survey functionality within the Product	USA	Engage Digital
Zoom Video Communications, Inc.	Video Hosting	USA	RingCentral Meeting

\*- Removed from the list in error. They have been present in prior versions of the list. Added back in.

List Updated: June 24, 2021

When operating as a data processor, RingCentral may use RingCentral's affiliates or one or more of the following entities as subprocessors:

<b>Subprocessor</b>	<b>Functions</b>	<b>Location</b>	<b>Products</b>
ABSoft Corp.	Engineering, Development and Operations Support	Ukraine	RingCentral Office Engage Voice Engage Digital
Acquire Asia Pacific Philippines, Inc.	Customer Support Call Center	Philippines	All products
Alchemer (formerly known as Surveygizmo)	Optional Survey functionality within the Product	United Kingdom	Engage Digital
Amazon Web Services, Inc.	Data Center Hosting	RingCentral Office: Australia, Canada, Germany, United Kingdom, USA  Engage Voice: Canada, USA  Engage Digital: Canada, France, USA	All products
Callinize Inc. (Tenfold)	Integrates CRM platforms Bullhorn, Netsuite, ServiceNow and Sugar CRM with RingCentral Office.  Integrates CRM platforms Bullhorn, Netsuite, ServiceNow, Sugar CRM, Dynamics, and Zendesk with Engage Voice	USA	RingCentral Office Engage Voice
Claranet Limited	Data Center Hosting	France	Engage Digital
GoodData Corporation	Powers data analytics	USA	Engage Digital Engage Voice
Alphabet Inc. (Google Cloud Platform)	Data Center Hosting	RingCentral Office: Australia, Canada, Germany, United Kingdom, USA  Engage Digital: USA	RingCentral Office Engage Digital

InContact, Inc.	Contact Center Provider	USA	Contact Center
Mutare, Inc.	Voicemail Transcription Service	USA	RingCentral Office
Nordigy, Ltd.	Engineering, Development and Operations Support	Russia	RingCentral Office Engage Voice Engage Digital
PubNub, Inc.	Manages in-app message notifications	USA	RingCentral Office
Qunifi Limited	Integration between RingCentral PBX and Microsoft Teams	Worldwide	RingCentral PBX for Microsoft Teams
RingCentral, Inc.	Product, Engineering, Operations, Marketing, Support, Sales, Customer Success Management. Company Headquarters	USA	All Products
Sitel Operating Corporation Limited	Customer Support Call Center and Professional Services	Bulgaria	RingCentral Office Contact Center
Sutherland Global Services Inc.	Customer Support Call Center	Mexico	RingCentral Office Contact Center
Wildbit, LLC	Optional Survey functionality within the Product	USA	Engage Digital
Zoom Video Communications, Inc.	Video Hosting	USA	RingCentral Meeting

List Updated: August 3, 2021

When operating as a data processor, RingCentral may use RingCentral's affiliates or one or more of the following entities as subprocessors:

<b>Subprocessor</b>	<b>Functions</b>	<b>Location</b>	<b>Products</b>
ABSoft Corp.	Engineering, Development and Operations Support	Ukraine	RingCentral Office Engage Voice Engage Digital
Acquire Asia Pacific Philippines, Inc.	Customer Support Call Center	Philippines	All products
Alchemer (formerly known as Surveygizmo)	Optional Survey functionality within the Product	United Kingdom	Engage Digital
Amazon Web Services, Inc.	Data Center Hosting	RingCentral Office: Australia, Canada, Germany, United Kingdom, USA  Engage Voice: Canada, USA  Engage Digital: Canada, France, USA	All products
Callinize Inc. (Tenfold)	Integrates CRM platforms Bullhorn, Netsuite, ServiceNow and Sugar CRM with RingCentral Office.  Integrates CRM platforms Bullhorn, Netsuite, ServiceNow, Sugar CRM, Dynamics, and Zendesk with Engage Voice	USA	RingCentral Office Engage Voice
Claranet Limited	Data Center Hosting	France	Engage Digital
GoodData Corporation	Powers data analytics	USA	Engage Digital Engage Voice
Alphabet Inc. (Google Cloud Platform)	Data Center Hosting	RingCentral Office: Australia, Canada, Germany, United Kingdom, USA  Engage Digital: USA	RingCentral Office Engage Digital
InContact, Inc.	Contact Center Provider	USA	Contact Center

Mutare, Inc.	Voicemail Transcription Service	USA	RingCentral Office
Nordigy, Ltd.	Engineering, Development and Operations Support	Russia	RingCentral Office Engage Voice Engage Digital
PubNub, Inc.	Manages in-app message notifications	USA	RingCentral Office
Qunifi Limited	Integration between RingCentral PBX and Microsoft Teams	Worldwide	RingCentral PBX for Microsoft Teams
RingCentral, Inc.*	Product, Engineering, Operations, Marketing, Support, Sales, Customer Success Management. Company Headquarters	USA	All Products
Sitel Operating Corporation Limited	Customer Support Call Center and Professional Services	Bulgaria	RingCentral Office Contact Center (Does not apply to Unify Office)
Sutherland Global Services Inc.	Customer Support Call Center	Mexico	RingCentral Office Contact Center (Does not apply to Unify Office)
Wildbit, LLC	Optional Survey functionality within the Product	USA	Engage Digital
Zoom Video Communications, Inc.	Video Hosting	USA	RingCentral Meeting

\*- Removed from the list in error. They have been present in prior versions of the list. Added back in.

List Updated: March 30, 2022

When operating as a data processor, RingCentral may use RingCentral's affiliates or one or more of the following entities as subprocessors:

<b>Subprocessor</b>	<b>Functions</b>	<b>Location</b>	<b>Products</b>	<b>International Transfer Mechanism</b>
ABSoft Corp.	Engineering, Development and Operations Support	Ukraine	All products	Standard Contractual Clauses
Acquire Asia Pacific Philippines, Inc.	Customer Support Call Center	Philippines	All products	Standard Contractual Clauses
Amazon Web Services, Inc.	Data Center Hosting	USA, Worldwide	All products	Standard Contractual Clauses
Tenfold (Callinize Inc.)	Integrates CRM platforms Bullhorn, Netsuite, ServiceNow and Sugar CRM with RingCentral Office. Integrates CRM platforms Bullhorn, Netsuite, ServiceNow, Sugar CRM, Dynamics, and Zendesk with Engage Voice	USA	RingCentral Office Engage Voice	Standard Contractual Clauses
Claranet Limited	Data Center Hosting	France	Engage Digital	
Data Corporation OU	Engineering, Development and Operations Support	Estonia	All products	Standard Contractual Clauses
GoodData Corp.	Powers data analytics	USA	Engage Digital Engage Voice	Standard Contractual Clauses
Google Cloud Platform	Data Center Hosting	Worldwide	RingCentral Office	Standard Contractual Clauses
InContact, Inc.	Contact Center Provider	USA	Contact Center	Standard Contractual Clauses
JettyCloud LLC	Engineering, Development and Operations Support	Georgia	All products	Standard Contractual Clauses

Mutare, Inc.	Voicemail Transcription Service	USA	RingCentral Office	Standard Contractual Clauses
Nordigy, Ltd.	Engineering, Development and Operations Support	Russia	All products	Standard Contractual Clauses
PubNub, Inc.	Manages in-app message notifications	USA	RingCentral Office	Standard Contractual Clauses
Qunifi Limited	Integration between RingCentral PBX and Microsoft Teams	Worldwide	RingCentral PBX for Microsoft Teams	Standard Contractual Clauses
Zoom Video Communication, Inc.	Video Hosting	USA	RingCentral Meeting	Standard Contractual Clauses

Recent Changes:

<b>Date</b>	<b>Change</b>	<b>Comments</b>
March 30, 2022	Addition of Data Corporation OU and JettyCloud LLC.	Applies to all products.



List updated: May 25, 2022

When operating as a data processor, RingCentral may use one or more of the following entities or L affiliates as subprocessors:

<b>Subprocessor</b>	<b>Functions</b>	<b>Location</b>	<b>Products</b>
ABSsoft Corp.	Engineering, Development and Operations Support	Vitse-Admirala Zhukova Ln, 21/23, Odessa, Odessa Oblast, Ukraine, 65000	All products
Acquire Asia Pacific Philippines, Inc.	Customer Support Call Center	4th Floor Worldwide Corporate Center, Shaw Boulevard, Mandaluyong, Metro Manila Philippines 1552	All products
Amazon Web Services, Inc.	Data Center Hosting	410 Terry Ave N, Seattle, WA 98109, USA	All products
Callinize Inc. (Tenfold)	Integrates CRM platforms Bullhorn, Netsuite, ServiceNow and Sugar CRM with RingCentral Office.	2222 Rio Grande St, Suite 250, Austin TX 78705	RingCentral Office
Data Corporation OU	Engineering, Development and Operations Support	Kohtu tn 2-1910130 Tallinn Estonia	All products
Dstny Automate (formerly Qunifi Limited)	Integration between RingCentral PBX and Microsoft Teams	Aw House, 6-8 Stuart Street, Luton, Bedfordshire, LU1 2SJ, UK	All products
Alphabet Inc. (Google Cloud Platform)	Data Center Hosting	1600 Amphitheatre Parkway, Mountain View, CA 94043, USA	RingCentral Office
JettyCloud LLC	Engineering, Development and Operations Support	Georgia, Tbilisi, Vake district, Nutsbidze slope, micro/district II, quarter IV, building N2, apartment N 76	All products
Mutare, Inc.	Voicemail Transcription Service	2325 Hicks Road, Rolling Meadows, IL 60008	RingCentral Office
Nordigy, Ltd.	Engineering, Development and Operations Support	Staro-Petergofsky, 19, Saint-Petersburg, Russia	All products
PubNub, Inc.	Manages in-app message notifications	460 Bryant Street, Floor 2, San Francisco, CA 94107	RingCentral Office

RingCentral, Inc.	Headquarters	1209 Orange Street Wilmington, DE 19801	All products
Sitel Operating Corporation Limited	Customer Support Call Center and Professional Services	53-55 Butts Road, Coventry, Warwickshire, CV1 3BH	All products

Recent Changes:

<b>Date</b>	<b>Change</b>	<b>Comments</b>
March 30, 2022	Addition of Data Corporation OU and JettyCloud LLC.	Applies to all products.
May 25, 2022	Addition of addresses to locate column.	Applies to all products.

List updated: June 8, 2022

When operating as a data processor, RingCentral may use one or more of the following entities or affiliates as subprocessors:

<b>Subprocessor</b>	<b>Functions</b>	<b>Location</b>	<b>Products</b>
ABSoft Corp.	Engineering, Development and Operations Support	Vitse-Admirala Zhukova Ln, 21/23, Odessa, Odessa Oblast, Ukraine, 65000	All products
Acquire Asia Pacific Philippines, Inc.	Customer Support Call Center	4th Floor Worldwide Corporate Center, Shaw Boulevard, Mandaluyong, Metro Manila Philippines 1552	All products
Amazon Web Services, Inc.	Data Center Hosting	410 Terry Ave N, Seattle, WA 98109, USA	All products
Callinize Inc. (Tenfold)	Integrates CRM platforms Bullhorn, Netsuite, ServiceNow and Sugar CRM with RingCentral Office.	2222 Rio Grande St, Suite 250, Austin TX 78705	RingCentral Office
Data Corporation OU	Engineering, Development and Operations Support	Kohtu tn 2-1910130 Tallinn Estonia	All products
Diseno Global	Engineering, Development and Operations Support	Diseño Global Meridiano, Sociedad Limitada Calle Doctor Fleming 23, Pta 2d Calpe/Calp Alicante 03710 Spain	All products
Dstny Automate (formerly Qunifi Limited)	Integration between RingCentral PBX and Microsoft Teams	Aw House, 6-8 Stuart Street, Luton, Bedfordshire, LU1 2SJ, UK	All products
Alphabet Inc. (Google Cloud Platform)	Data Center Hosting	1600 Amphitheatre Parkway, Mountain View, CA 94043, USA	RingCentral Office
JettyCloud LLC	Engineering, Development and Operations Support	Georgia, Tbilisi, Vake district, Nutsubidze slope, micro/district II, quarter IV, building N2, apartment N 76	All products
Mutare, Inc.	Voicemail Transcription Service	2325 Hicks Road, Rolling Meadows, IL	RingCentral Office

60008			
Nordigy, Ltd.	Engineering, Development and Operations Support	Staro-Petergofsky, 19, Saint-Petersburg, Russia	All products
PubNub, Inc.	Manages in-app message notifications	460 Bryant Street, Floor 2, San Francisco, CA 94107	RingCentral Office
RingCentral, Inc.	Headquarters	1209 Orange Street Wilmington, DE 19801	All products
Sitel Operating Corporation Limited	Customer Support Call Center and Professional Services	53-55 Butts Road, Coventry, Warwickshire, CV1 3BH	All products

Recent Changes:

<b>Date</b>	<b>Change</b>	<b>Comments</b>
March 30, 2022	Addition of Data Corporation OU and JettyCloud LLC.	Applies to all products.
May 25, 2022	Addition of addresses to locate column.	Applies to all products.
June 8, 2022	Addition of Diseno Global	Applies to all products.

List updated: June 30, 2022

When operating as a data processor, RingCentral may use one or more of the following entities or affiliates as sub-processors:

<b>Subprocessor</b>	<b>Functions</b>	<b>Location</b>	<b>Products</b>
ABSoft Corp.	Engineering, Development and Operations Support	Vitse-Admirala Zhukova Ln, 21/23, Odessa, Odessa Oblast, Ukraine, 65000	All products
Acquire Asia Pacific Philippines, Inc.	Customer Support Call Center	4th Floor Worldwide Corporate Center, Shaw Boulevard, Mandaluyong, Metro Manila Philippines 1552	All products
Amazon Web Services, Inc.	Data Center Hosting	410 Terry Ave N, Seattle, WA 98109, USA	All products
Callinize Inc. (Tenfold)	Integrates CRM platforms Bullhorn, Netsuite, ServiceNow and Sugar CRM with RingCentral Office.	2222 Rio Grande St, Suite 250, Austin TX 78705	RingCentral Office
Data Corporation OU	Engineering, Development and Operations Support	Kohtu tn 2-1910130 Tallinn Estonia	All products
Diseno Global	Engineering, Development and Operations Support	Diseño Global Meridiano, Sociedad Limitada Calle Doctor Fleming 23, Pta 2d Calpe/Calp Alicante 03710 Spain	All products
Dstny Automate (formerly Qunifi Limited)	Integration between RingCentral PBX and Microsoft Teams	Aw House, 6-8 Stuart Street, Luton, Bedfordshire, LU12SJ, UK	All products
Alphabet Inc. (Google Cloud Platform)	Data Center Hosting	1600 Amphitheatre Parkway, Mountain View, CA 94043, USA	RingCentral Office
JettyCloud LLC	Engineering, Development and Operations Support	Georgia, Tbilisi, Vake district, Nutsubidze slope, micro/district II, quarter IV, building N2, apartment N 76	All products
Mutare, Inc.	Voicemail Transcription Service	2325 Hicks Road, Rolling Meadows, IL 60008	RingCentral Office

PubNub, Inc.	Manages in-app message notifications	460 Bryant Street, Floor 2, San Francisco, CA 94107	RingCentral Office
RingCentral, Inc.	Headquarters	1209 Orange Street Wilmington, DE 19801	All products
Sitel Operating Corporation Limited	Customer Support Call Center and Professional Services	53-55 Butts Road, Coventry, Warwickshire, CV1 3BH	All products

Recent Changes:

Date	Change	Comments
March 30, 2022	Addition of Data Corporation OU and JettyCloud LLC.	Applies to all products.
May 25, 2022	Addition of addresses to locate column.	Applies to all products.
June 8, 2022	Addition of Diseno Global	Applies to all products.
June 30, 2022	Removal of Nordigy, Ltd.	Applies to all products.

List updated: July 5, 2022

When operating as a data processor, RingCentral may use one or more of the following entities or affiliates as sub-processors:

<b>Subprocessor</b>	<b>Functions</b>	<b>Location</b>	<b>Products</b>
ABSoft Corp.	Engineering, Development and Operations Support	Vitse-Admirala Zhukova Ln, 21/23, Odessa, Odessa Oblast, Ukraine, 65000	All products
Acquire Asia Pacific Philippines, Inc.	Customer Support Call Center	4th Floor Worldwide Corporate Center, Shaw Boulevard, Mandaluyong, Metro Manila Philippines 1552	All products
Amazon Web Services, Inc.	Data Center Hosting	410 Terry Ave N, Seattle, WA 98109, USA	All products
Callinize Inc. (Tenfold)	Integrates CRM platforms Bullhorn, Netsuite, ServiceNow and Sugar CRM with RingCentral Office.	2222 Rio Grande St, Suite 250, Austin TX 78705	RingCentral Office
Data Corporation OU	Engineering, Development and Operations Support	Kohtu tn 2-1910130 Tallinn Estonia	All products
Diseno Global	Engineering, Development and Operations Support	Diseño Global Meridiano, Sociedad Limitada Calle Doctor Fleming 23, Pta 2d Calpe/Calp Alicante 03710 Spain	All products
Dstny Automate (formerly Qunifi Limited)	Integration between RingCentral PBX and Microsoft Teams	Aw House, 6-8 Stuart Street, Luton, Bedfordshire, LU12SJ, UK	All products
Alphabet Inc. (Google Cloud Platform)	Data Center Hosting	1600 Amphitheatre Parkway, Mountain View, CA 94043, USA	RingCentral Office
JettyCloud LLC	Engineering, Development and Operations Support	Georgia, Tbilisi, Vake district, Nutsubidze slope, micro/district II, quarter IV, building N2, apartment N 76	All products
Mutare, Inc.	Voicemail Transcription Service	2325 Hicks Road, Rolling Meadows, IL 60008	RingCentral Office

PubNub, Inc.	Manages in-app message notifications	460 Bryant Street, Floor 2, San Francisco, CA 94107	RingCentral Office
RingCentral, Inc.	Headquarters	1209 Orange Street Wilmington, DE 19801	All products
Sitel Operating Corporation Limited	Customer Support Call Center and Professional Services	53-55 Butts Road, Coventry, Warwickshire, CV1 3BH	All products

Recent Changes:

Date	Change	Comments
March 30, 2022	Addition of Data Corporation OU and JettyCloud LLC.	Applies to all products.
May 25, 2022	Addition of addresses to locate column.	Applies to all products.
June 8, 2022	Addition of Diseno Global	Applies to all products.
June 30, 2022	Removal of Nordigy, Ltd.	Applies to all products.
July 5, 2022	Updated PubNub, Inc. physical address	Applies to all products.



List updated: September 30 , 2022

When operating as a data processor, RingCentral may use one or more of the following entities or affiliates as sub-processors:

<b>Subprocessor</b>	<b>Functions</b>	<b>Location</b>	<b>Products</b>
ABSsoft Corp.	Engineering, Development and Operations Support	Ukraine Vitse-Admirala Zhukova Ln, 21/23, Odessa, Odessa Oblast, Ukraine, 65000	All products
Acquire Asia Pacific Philippines, Inc.	Customer Support Call Center	Philippines 4th Floor Worldwide Corporate Center, Shaw Boulevard, Mandaluyong, Metro Manila Philippines 1552	All products
Amazon Web Services, Inc.	Data Center Hosting	Australia, Canada, Germany, United Kingdom, USA 410 Terry Ave N, Seattle, WA 98109, USA	All products
Callinize Inc. (Tenfold)	Integrates CRM platforms Bullhorn, Netsuite, ServiceNow and Sugar CRM with RingCentral Office.	USA 2222 Rio Grande St, Suite 250, Austin TX 78705	RingCentral Office
Data Corporation OU	Engineering, Development and Operations Support	Estonia Kohtu tn 2-1910130 Tallinn Estonia	All products
Diseno Global	Engineering, Development and Operations Support	Spain Diseño Global Meridiano, Sociedad Limitada Calle Doctor Fleming 23, Pta 2d Calpe/Calp Alicante 03710 Spain	All products
Dstny Automate (formerly Qunifi Limited)	Integration between RingCentral PBX and Microsoft Teams	Worldwide Aw House, 6-8 Stuart Street, Luton, Bedfordshire, LU1 2SJ, UK	All products
Alphabet Inc. (Google Cloud Platform)	Data Center Hosting	Australia, Canada, Germany, United Kingdom, USA	RingCentral Office

		1600 Amphitheatre Parkway, Mountain View, CA 94043, USA	
JettyCloud LLC	Engineering, Development and Operations Support	Georgia Georgia, Tbilisi, Vake district, Nutsubidze slope, micro/district II, quarter IV, building N2, apartment N 76	All products
Mutare, Inc.	Voicemail Transcription Service	USA 2325 Hicks Road, Rolling Meadows, IL 60008	RingCentral Office
PubNub, Inc.	Manages in-app message notifications	USA 50 San Francisco Street San Francisco, CA 94133	RingCentral Office
RingCentral, Inc.	Headquarters	1209 Orange Street Wilmington, DE 19801	All products
Sitel Operating Corporation Limited	Customer Support Call Center and Professional Services	53-55 Butts Road, Coventry, Warwickshire, CV1 3BH	All products

Recent Changes:

Date	Change	Comments
March 30, 2022	Addition of Data Corporation OU and JettyCloud LLC.	Applies to all products.
May 25, 2022	Addition of addresses to location column.	Applies to all products.
June 8, 2022	Addition of Diseno Global	Applies to all products.
June 30, 2022	Removal of Nordigy, Ltd.	Applies to all products.
July 5, 2022	Updated PubNub, Inc. physical address	Applies to all products.
September 30, 2022	Removal of ABSOft.	Applies to all products.
September 30, 2022	Removal of JettyCloud LLC from Unify Office Subprocessors.	Removal only applies to Unify Office.

List updated: October 28, 2022

When operating as a data processor, RingCentral may use one or more of the following entities or affiliates as sub-processors:

<b>Subprocessor</b>	<b>Functions</b>	<b>Location</b>	<b>Products</b>
ABSoft Corp.	Engineering, Development and Operations Support	Ukraine Vitse-Admirala Zhukova Ln, 21/23, Odessa, Odessa Oblast, Ukraine, 65000	All products
Acquire Asia Pacific Philippines, Inc.	Customer Support Call Center	Philippines 4th Floor Worldwide Corporate Center, Shaw Boulevard, Mandaluyong, Metro Manila Philippines 1552	All products
Amazon Web Services, Inc.	Data Center Hosting	Australia, Canada, Germany, United Kingdom, USA 410 Terry Ave N, Seattle, WA 98109, USA	All products
Callinize Inc. (Tenfold)	Integrates CRM platforms Bullhorn, Netsuite, ServiceNow and Sugar CRM with RingCentral Office.	USA 2222 Rio Grande St, Suite 250, Austin TX 78705	RingCentral Office
Data Corporation OU	Engineering, Development and Operations Support	Estonia Kohtu tn 2-1910130 Tallinn Estonia	All products
Diseno Global	Engineering, Development and Operations Support	Spain Diseño Global Meridiano, Sociedad Limitada Calle Doctor Fleming 23, Pta 2d Calpe/Calp Alicante 03710 Spain	All products
Dstny Automate (formerly Qunifi Limited)	Integration between RingCentral PBX and Microsoft Teams	Worldwide Aw House, 6-8 Stuart Street, Luton, Bedfordshire, LU1 2SJ, UK	All products
Alphabet Inc. (Google Cloud Platform)	Data Center Hosting	Australia, Canada, Germany, United Kingdom, USA 1600 Amphitheatre	RingCentral Office

		Parkway, Mountain View, CA 94043, USA	
JettyCloud LLC	Engineering, Development and Operations Support	Georgia Georgia, Tbilisi, Vake district, Nutsubidze slope, micro/district II, quarter IV, building N2, apartment N 76	All products
Mutare, Inc.	Voicemail Transcription Service	USA 2325 Hicks Road, Rolling Meadows, IL 60008	RingCentral Office
PubNub, Inc.	Manages in-app message notifications	USA 50 San Francisco Street San Francisco, CA 94133	RingCentral Office
RingCentral, Inc.	Headquarters	1209 Orange Street Wilmington, DE 19801	All products
Sitel Operating Corporation Limited	Customer Support Call Center and Professional Services	53-55 Butts Road, Coventry, Warwickshire, CV1 3BH	All products

Recent Changes:

Date	Change	Comments
March 30, 2022	Addition of Data Corporation OU and JettyCloud LLC.	Applies to all products.
May 25, 2022	Addition of addresses to location column.	Applies to all products.
June 8, 2022	Addition of Diseno Global	Applies to all products.
June 30, 2022	Removal of Nordigy, Ltd.	Applies to all products.
July 5, 2022	Updated PubNub, Inc. physical address	Applies to all products.
September 30, 2022	Removal of ABSoft.	Applies to all products.
September 30, 2022	Removal of JettyCloud LLC from Unify Office Subprocessors.	Removal only applies to Unify Office.
October 28, 2022	Addition of Sitel Operating Corporation Limited to Unify Office.	Applies to Unify Office.
October 28, 2022	Removal of Acquire Asia Pacific Philippines, Inc. from Unify Office.	Removal only applies to Unify Office.