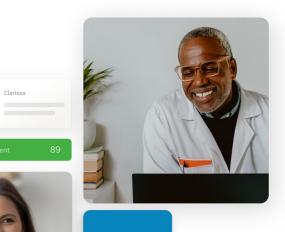# RingCentral

7 questions to ask a cloud communications vendor about HIPAA compliance

In 2023, the price of a HIPAA violation increased to adjust for inflation. HIPAA violations are now subject to penalties of up to $60,226 per violation and up to $1,919,173 per calendar year. Needless to say, choosing the right cloud communication solution to stay compliant with today's privacy laws is an important decision.

Here are 7 questions to ask a unified communications vendor about HIPAA compliance:

1. Does the vendor keep you HIPAA compliant through security and privacy safeguards and sign a Business Associate Agreement (BAA)?

2. Do they have detailed information about their information security protection capabilities?

3. Are they transparent about their data privacy and compliance management practices?

4. Do they have robust and modern security and administrative policy controls protecting phone, video, messaging collaboration and more?

5. Have they achieved independent, globally recognized 3rd party certifications for their security and privacy processes, such as HITRUST CSF, ISO 27001 and more?

6. Are they innovating by adding HIPAA recommended functionality like end-to-end encryption?

7. Do they have a track record and trusted reputation for delivering scalable and HIPAA compliant cloud communications services for leading healthcare organizations?

RingCentral's cloud communications platform supports HIPAA-compliant communications.

From our industry-leading five 9s in uptime reliability to our comprehensive information security protection, administrative security controls, and adherence to global privacy laws including HIPAA, you don't have to worry about your data being compromised or falling short of regional regulation standards.