# 20 Virtual event promotion ideas



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Today's event landscape is incredibly competitive. In such a crowded arena, it's essential to stand out. You're not just competing with a full calendar of virtual events, but also the many in-person meetups, conferences, and exhibitions also vying for your prospects' attention.



#### Getting started

Effective event marketing can make or break your success. Capturing attention and getting people to register for and then attend your event is a skill. How can you get your target audience to choose your event over others?

These tips will help you make sure your event stands out to potential registrants. Follow our advice to set your event up for success.

#### How to promote an event like a pro

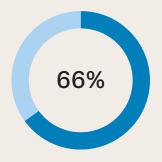
Event promotion and marketing is all about using smart strategies. It pays to get creative when aiming to pique audience interest and drive event registrations and ticket sales.

Remember: no one will even think to show up to your event if you don't let them know it's happening.

Driving registrations and attendance begins with having a firm grasp on your event's goals and target audience.

#### Know your target audience

66% of customers say they expect companies to understand their needs and expectations.



66% of customers¹ say they expect companies to understand their needs and expectations. If you're out of touch, getting an audience to pay attention to your event will be an uphill battle. Start by conducting in-depth research on the attendees you're seeking to attract.

Free online tools and resources, like GoogleTrends, AnswerThePublic, and Pew Research Center, can help you collect vital information on your target audience, such as:

1. <a href="https://www.salesforce.com/resources/articles/customer-expectations/">https://www.salesforce.com/resources/articles/customer-expectations/</a>



- Demographics and psychographics
- Top influencers and media outlets
- Popular interest areas and topics
- Marketing channel preferences
- Shared values and motivators
- · Key need states or challenges
- Online behaviors and habits

Understanding your audience helps you determine what marketing channels, promotional tactics, and messaging will help you reach and convert potential attendees. It also indicates how well your event promotions will resonate with potential attendees and will inspire how you'll communicate with them about the value your event will deliver.

Document your key audience information in your event brief, and use the same resource to help you tackle another crucial task: nailing down your event marketing goals and objectives.

#### Set your marketing goals and success metrics

As you're researching your audience, you also need to outline the specific objective your event marketing activities are set to achieve. To start, ask yourself how you'll measure your event's return on investment (ROI).

For example, let's say your event needs to attract 100 new prospective clients to produce a positive ROI. And based on past experience, you know that for every three registrants, you'll net about one new potential customer. A bit of quick math suggests your event marketing efforts will need to drive 300 event registrations.

Understanding your end goal in addition to your audience will help you determine the event promotion strategy you'll use to hit—or better yet, exceed—your registration, attendance, and other measurable targets.

You'll also net out with some insight into the cash required to make your event marketing magic happen. Put it all in your event budget so you're consistently tracking what's possible and how much you've spent to date.

#### **Event promotion ideas**

Ready to test out some event promotion tactics? Mix and match these ideas to attract your target audience and meet your event marketing goals—with any budget, on any timeline.

#### 1. Create a stand-out event website

An event website is more of a "need to have" than a "nice to have". After all, it's open 24 hours a day and it serves as the landing page for most, if not all, of your event promotions.

Think of your website as the front door to your event and use it as a home base for all your key information. Begin with the most important details first, then the rest of the information can follow. At a minimum, consider including these elements:



Remember: first impressions count. You have only a fraction of a second to convince visitors to stay on your page. So while your event website should be an information powerhouse, it should also be a place that conveys your event's value proposition and captures your audience's attention.

Consider these tips to immerse potential attendees in an optimal event website experience:



Focus on design: Design the site to entice your audience, using photos, videos, and eye-catching event branding.



Include sharing functionality: Include social media and email sharing buttons so your future attendees can easily help you spread the word.



Use clear calls to action (CTAs): Place CTAs in highly visible areas across your website to make registering for your event a seamless and simple process.



Optimize for search engines: Consider helpful tools like Moz and Ubersuggest for some basic search engine optimization (SEO) tactics like keyword research and creating high-quality on-site content.

#### 2. Offer early bird registration

Incentivize your audience to take action early. Early bird registration is a period of time when people can sign up to attend your next show before ticket prices increase. It sometimes launches during an existing live event or shortly thereafter.

Time-bound ticketing strategies can help you increase event registration. Consider driving urgency by including a countdown on your registration page that indicates how many days, hours, or minutes are left to take advantage of the discounted early bird ticket price.

People also tend to place a higher value on things when they're in limited supply—remember that toilet paper shortage in 2020? That's why scarcity is particularly powerful. Similar to time-bound discounts, offering a limited number of tickets can compel prospective attendees to purchase quickly before the opportunity is gone.

Alternatively, your audience might be motivated by social currency (or others' perception of a person's influence and success). For many people building social currency means finding ways to shed a positive public light on themselves and signaling they're "in the know" to those around them.

This dynamic can open doors to effective event promotions. Consider the way you'd feel if you snagged exclusive tickets to an event or scored a VIP experience. Would you brag about it to your friends?

Think about tapping into that kind of experience with add-ons like:

- Premium swag bags
- VIP networking lounges
- Special access to event content
- · Celebrity or speaker meet-and-greets
- Invite-only wine, coffee, or gourmet food tastings
- Exclusive access to private workshops or activities

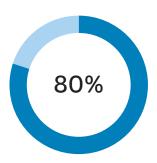
The novelty and prestige of exclusivity-based promotions not only helps compel people to register; it can also be a basis for a premium price option to generate additional ticket sales and revenue streams for your event.



#### 3. Jump on free event marketplaces

#### 4. Employ personalized email marketing

80% of people say they're more likely to make a purchase if they get a personalized experience.



Want to help a fresh set of attendees find your event? Try listing it on free event marketplaces where people look to find out about new and upcoming events.

These marketplaces are an event marketer's dream because people who are in the market to attend an experience can actively search these platforms for future events they're interested in.

Email marketing is an efficient and inexpensive way to promote your event. But it comes with a caveat: Your emails have to cut through the noise to grab recipients' attention. So, avoid sending out generic email communications.

Instead, opt for a more individualized approach. 80% of people say they're more likely to make a purchase if they get a personalized experience. Beyond that, most marketers say personalization is essential to email marketing success.

#### Maximize your success by:

- Segmenting your databases to identify people who have shared characteristics
- Tailoring email messaging to recipients' needs and interests
- Customizing CTAs based on email engagement metrics
- Creating relevant subject lines based on popular topics or past attendance
- A/B testing subject lines, content, and CTAs, then optimizing based on results

You can even get your colleagues in on the email action to give your promotions an added boost. Ask your coworkers to send personal emails to their customers, prospects, partners, or other people in their networks. Provide your team with the link to your event website, so they can add it to their email signatures.

#### 5. Hail content as event marketing's king

Have you diligently researched a product or service before making a purchase? If so, you aren't alone—53% of buyers do the same.

Help tip the scales in your favor by giving your audience a taste of the event experience that awaits them. Use compelling content as the vehicle to bring your story to life.

Think of "content" as an umbrella term covering videos, webinars, editorial, podcasts, white papers, social media posts, case studies, and more. It's a long list.

How can event professionals use content to drive registrations and attendance? High-quality content often involves a significant amount of work, but consider these possibilities to lighten the load:





Partner with brands and creators who can contribute valuable content.



Share testimonials and stories from past event attendees and partners.



Tap into subject matter experts and content creators within your organization.



Repurpose existing content from previous events.

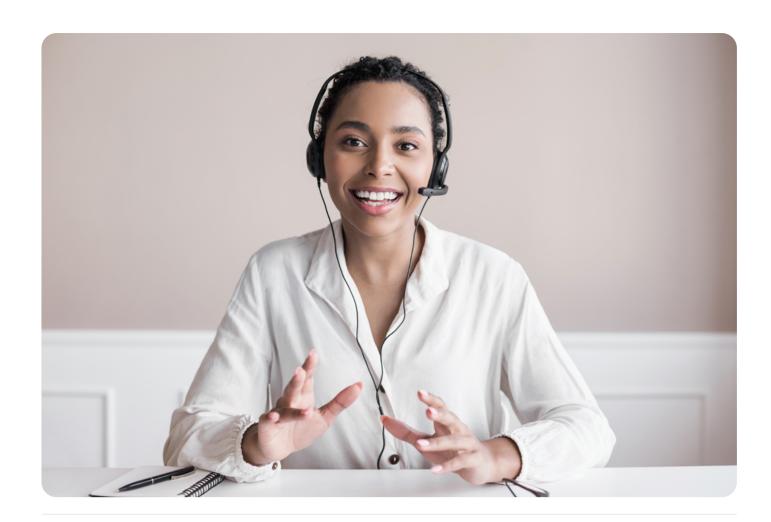
Repurposing content alleviates the pressure of spinning up something new every time. Instead, you can take what you already have and reshape it for different uses.

#### 6. Partner up on event promotion

You know the old saying: You scratch my back, and I'll scratch yours. Get a promotional boost by taking a symbiotic approach to marketing your event. Seek to join forces with sponsors, speakers, and other event partners to expand your overall audience reach.

Wondering how to get your partners involved in your event promotion? Here are a few examples to get you started:

- Invite speakers or sponsors to author guest blog posts that give potential attendees a glimpse into all they can learn at your event and give them yet another reason to register.
- Provide speakers, partners, sponsors, and attendees pre-written email templates and content so it's easy for them to share event promotions with their audiences.
- Send engaging social media posts and visual assets promoting the event to your key partners to post and share with their online networks.



#### 7. Host pre-event webinars and podcasts

40%

Nearly 40% of business-to-business buyers prefer webinars for researching purchases.

8. Score attention from the press

9. Lean into free ticket donations

Nearly 40% of business-to-business buyers prefer webinars for researching purchases. Use your target audience's quest for knowledge to your advantage by hosting webinars and podcasts centered around your event.

Not quite sure what to talk about? Touch on topics related to your event's pillars. Invite guests, answer questions, and leave your audience eager to learn more. Don't forget to plug your event in your podcast or webinar! Provide your audience with details around your event and how they can easily register to attend.

Webinars and podcasts can help you speak to a larger potential pool of attendees. But to make an even bigger splash, set your sights on the media.

Readers and journalists value the trustworthiness of a press release and engaging, newsworthy ones command the most attention.

Craft a press release (or, better yet, lean on your public relations team to help) and include links to your event website. Then, use your press release to pitch targeted members of the press by highlighting stories with unique, evergreen, and timely angles aligned with different media outlets' topics and reader bases.

Contemplate donating tickets to a non-profit organization or association to increase awareness of your event. While you're spreading the love, your event will reap the benefits because today's audiences admire brands aligned with their social values and causes.

Take it a step further by fundraising for a good cause during your live event. This paints your event in a flattering light because charitable giving affects nearly three-quarters (73%) of consumers' spending decisions.

For example, Broadway Unlocked hosted a 600-person virtual gala that raised more than \$300,000 for Cancer Support Community. Events with this level of philanthropic impact deserve to be noticed.



#### 10. Speak out to today's event audiences

Want to build more hype? Aim to be visible (or audible). Tap partners and people within your organization to speak at other events with audiences similar to the one you're looking to attract.

Advise your speakers to build their presentations around a thought leadership-led topic that's tangentially related to your event. After they've wowed the audience with incredible insights, they can end their presentation by inviting potential attendees to learn more by registering for your upcoming event.

#### 11. Use an #eventhashtag on social media

How else can you snag a little social media traction for your event? Provide your community with an event hashtag so they can keep up on the latest event news and conversation. Include your hashtag in the promotional content you share online to build anticipation and enthusiasm for your event.

Using an event hashtag also provides your community with a way to stay connected while sharing usergenerated content (UGC). This not only tightens bonds within your community. The resulting UGC and word-of-mouth marketing can also help attract more potential attendees and, in turn, increase ticket sales and registrations.

Keep the social conversations going by including your hashtag in the posts you share pre-, during, and post-event. And make it easy for your event community to continue interacting on social channels using one familiar, easy-to-remember hashtag. Just make sure your chosen hashtag hasn't already been used for something else.

#### 12. Use video to tease your event

88%

88% of people say a brand's video has convinced them to make a purchase.

#### 13. Invite influencers to help promote your event

Seven out of 10 marketers think influencer marketing reaches the right audience better than other marketing tactics.

7% 10% Remember how people retain 80% of what they see? Beyond that, 88% of people say a brand's video has convinced them to make a purchase. Go beyond creating infographics with videos, motion-graphics, and short-form filmed testimonials to share on social media channels.

For example, behind-the-scenes, sneak-peek videos give the event audience a glimpse into the valuable experience awaiting them. Not only does video build enthusiasm, it also increases the likelihood of social sharing because it follows the maxim: "Show. Don't tell." Plus, many social media algorithms reportedly tend to favor video content.

Consider co-promoting your promotional videos with sponsors, speakers, and potential influencers on social media to reach a larger audience.

By teaming up with influencers, you can seize the marketing moment—and their sway—to drive interest in attending your event.

Seven out of 10 marketers think influencer marketing reaches the right audience better than other marketing tactics. Why? Because influencers come with preexisting genuine relationships with their audience.

Keep in mind that influencers typically charge a fee for their services. So, start by checking your event budget to make sure you have the funds you'll need.

Start by selecting an influencer who aligns with the event's mission and has built a strong following with the event audience you hope to attract. Then, seek to collaborate with an influencer to promote your event on social media, email, and other marketing channels.

#### 14. Turn registrants into event ambassadors

Loyal community members already value your brand and are excited to attend your event. So why not let these folks help give your event promotion a boost?

Consider creating a referral program to incentivize loyal members of your audience to tout your event.

To get started, create shareable event marketing content that's likely to resonate with your audience and then let your brand ambassadors do the rest. Don't forget to provide them with referral codes so you can track how many new registrations result from their referrals. Then, think of some ways to express your gratitude to your event's top evangelists like:



Awarding them with VIP status



Sending them exclusive event swag



Sharing their usergenerated content



Discounting their registration fees and/or ticket upgrades

### 15. Amplify the buzz with social advertising

Want to give your event a boost? Consider investing in paid advertising on social media platforms. While this event promotion idea comes with hard costs, it can be highly effective.

Make sure you understand how to target your audience so you're getting the most bang for your buck. One tactic is to create look-a-like audiences based on your past events. This can help you reach new-but-similar audiences who are likely to be interested in your upcoming experience.

Additionally, think back to your audience research to determine which social media platform your audience prefers. That way, you'll allocate your spend where it makes the most sense, and your social media promotions will run where similar online event communities can easily see them.

#### 16. Stay top of mind with retargeting

#### 17. Offer pre-event gifts and experiences



Develop a safety net that catches potential registrants who might have slipped through the cracks for one reason or another. Search engine marketing (SEM) and social media retargeting are a few ways to keep your event top of mind and prompt ongoing consideration to attend.

Craft your ad copy, visuals, and CTAs so your retargeting efforts create a relevant experience for your potential registrants. Since retargeting is all about reaching people who have already interacted with your brand, your ads will be conveniently positioned where your audience hangs out online. Your event promotions will continue to make cameos reminding people to register soon.

Remember: you're not promising to simply host an event. Rather, you're promoting an exceptional experience to your target audience.

Tangible gifts and experiences help build relationships with potential attendees because providing them with something thoughtful encourages reciprocity. It's a pretty powerful way to tempt people to register.

Select items and experiences that will complement your event's theme and provide value in your audience's day-to-day life. Let's look at some creative ways to employ this event promotion:

- Partner with sponsors for a co-branded and memorable giveaway.
- Mail or virtually deliver swag that elevates your message.
- Promise at-event raffles to intensify registrants' anticipation of the event.
- Treat attendees to virtual experiences like yoga, mixology, and cooking classes.

Aiming to offer value and delight at every touchpoint will have attendees eagerly recommending the event to everyone they think would benefit.

#### 18. Inspire delight with direct mail

Have potential VIP or high-value attendees in mind? Make a strong first impression by sending a personalized experience in the mail (yes, we're talking about snail mail) that promotes the event and prompts registrations.

Many marketers say that, while mailing print invitations does dip into the budget, campaigns using integrated direct mail tend to have a higher ROI than those without it.

How can you get the most potential for your postage? Send something that improves your VIPs' quality of life instead of postcards that are immediately tossed in the recycling bin. For instance, frequent travelers may appreciate branded travel pillows, while remote workers might welcome a candle to burn while they take a break.

#### 19. Secure sponsored slots in relevant newsletters

Look to expand your event registrations by securing a spot in a sponsored newsletter or email blast. This extends your reach by tapping into industry publications' and media outlets' email lists.

It's important to note, however, that this event marketing tactic almost always comes with a price tag. So, be sure to understand a potential paid partner's email audience and make sure it aligns with your target audience.

As for newsletter content, look no further than your existing event website, email copy, editorial content, and visual assets. By repurposing what you've already created to market your event, you'll save time and money while getting your event into new inboxes.

## 20. Hire an event marketing agency

Event organizers can save time and stress by hiring an event marketing agency to support from start to finish. If budget and time allow, tap into the expertise of a specialized agency to guide (and execute) your event promotion.

Interested in taking this approach? Find an agency that specializes in event marketing and promotion. Then, you can focus on event planning and management while they focus on marketing your show.

## Enlist event technology to support your marketing efforts

As you try out different promotional tactics in the lead-up to your events, keep track of what works best and think about the timing, platforms, and audiences certain tactics work best on. That will help you optimize your approach for future events so you can always be improving your reach.

To truly take your event marketing to the next level, start exploring an event platform. Learn more about <u>RingCentral's events platform</u> and make your next virtual event a total success!



#### About RingCentral

RingCentral is a leading provider of AI-driven cloud business communications, contact center, video and hybrid event solutions. RingCentral empowers businesses with conversation intelligence and unlocks rich customer and employee interactions to provide insights and improved business outcomes. With decades of expertise in reliable and secure cloud communications, RingCentral has earned the trust of millions of customers and thousands of partners worldwide. Visit <u>ringcentral.com</u> to learn more.

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